



Adobe® Illustrator® CS5 Read Me

Welcome to Adobe® Illustrator® CS5. This document contains late-breaking product information, updates, and troubleshooting tips not covered in the Illustrator documentation.

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Minimum system requirements

Microsoft Windows®

- 2GHz or faster (Intel® Pentium® 4 or AMD Athlon® 64) processor*
- Microsoft® Windows® XP with Service Pack 3 or Windows Vista® Home Premium, Business, Ultimate, or Enterprise with Service Pack 1 or Windows 7 (certified for 32-bit Windows XP, Windows Vista and Windows 7)
- 1GB of RAM
- 2GB of available hard-disk space for installation; additional free space required during installation (cannot install on flash-based storage devices)
- 1,024x768 display (1,280x800 recommended) with 16-bit or greater video card
- DVD-ROM drive
- Broadband Internet connection required for online services

*SSE2-enabled processor required for AMD systems

Mac OS

- Intel® processor
- Mac OS X v10.5.7–10.6.3; certified for 32-bit systems
- 1GB of RAM
- 2.4 GB of available hard-disk space for installation; additional free space required during installation (cannot install on a volume that uses a case-sensitive file system or on flash-based storage devices)
- 1,024x768 display (1,280x800 recommended) with 16-bit or greater video card
- DVD-ROM drive
- Broadband Internet connection required for online services

For updates to system requirements, visit www.adobe.com/products/creativesuite/design/systemreqs

For Adobe CS® Live system requirements, visit www.adobe.com/go/cslive_requirements

This product may allow you to extend its functionality by accessing certain features that are hosted online, including the CS Live online services ("Online Services"). The Online Services, and some features thereof, may not be available in all countries, languages, and/or currencies and may be discontinued or modified in whole or in part without notice. Use of the Online Services is governed by separate terms of use and by the Online Privacy Policy, and access to some services may require user registration. Some Online Services may be subject to fees and require a subscription. Fees subject to change. For more details and to review the terms of use and Online Privacy Policy, visit www.adobe.com.

Install your software

1. Before you install, close all applications currently running on your system—including other Adobe applications, Microsoft Office applications, and browser windows. It is also recommended to temporarily turn off virus protection during the installation process.
2. You must have administrative privileges or be able to validate as an administrator.
3. Do one of the following:

Windows:

- Insert the DVD in your computer, and follow the on-screen instructions. If the installer does not launch automatically, navigate to the Adobe CS5 folder found at the root level on the DVD and double-click Set-up.exe to start the installation process.
- If you downloaded the software from the web, the installer will self-extract and launch automatically. If the installer does not launch automatically, open the folder, navigate to the Adobe CS5 folder, double-click Set-up.exe, and then follow the on-screen instructions.

Mac:

- Insert the DVD in your computer, navigate to the application folder found at the root level on your disk, double-click Install.app, and then follow the on-screen instructions.
- If you downloaded the software from the web, open the folder, navigate to the application folder, double-click Install.app, and then follow the on-screen instructions.

4. If you are installing as an upgrade, the installer will check your system to find the valid upgrade product. If it cannot find it, the system will prompt you to input the serial number of the product being upgraded. You can also install the software in trial, then input your new and previous serial numbers in the serialization screen shown during launch.

5. For additional CS5 installation help, go to www.adobe.com/go/cs5install/.

Known issues

- Illustrator does not launch when the installed path (one or more folders in the installation path) contains consecutive multiple spaces. [2390082]

For detailed information about troubleshooting your installation, go to <http://www.adobe.com/support/loganalyzer/>.

Note: In order to install additional components or reinstall your software after your original installation, you will need access to the original installer (CD, DVD or the download from the web). The Repair option is not available in this case.

Uninstall your software

1. Before you uninstall, close all applications currently running on your system—including other Adobe applications, Microsoft Office applications, and browser windows.
2. Do one of the following:
 - In Windows XP, open the Windows Control Panel and double-click Add or Remove Programs. Select the product that you want to uninstall, click Change/Remove, and then follow the on-screen instructions.
 - In Windows Vista and Windows 7, open the Windows Control Panel and double-click Programs and Features. Select the product that you want to uninstall, click Uninstall/Change, and then follow the on-screen instructions.
 - IMPORTANT: Mac OS has new uninstall functionality. DO NOT drag applications to the trash to uninstall them. To safely uninstall on Mac OS X, double-click the product installer in Applications/Utilities/Adobe Installers or double-click on the Uninstall alias located in the Application folder. Select Remove Components, then Authenticate as an Administrator and follow the on-screen instructions.

Known issues

- Under some circumstances, uninstall is not clean and empty folders are left behind. Manually delete Adobe Illustrator CS5 folder if left behind. (Bug # 2532905)
- Windows Vista/Win 7 Only: When CS5 has been installed on systems with current installs of CS3/CS4, the windows registry for CS3/CS4 can become corrupted if CS5 is uninstalled or vice versa. When launching Illustrator, a message might appear saying that the Windows registry is not in the expected state and to run the installer to correct the problem. As a workaround, run Illustrator as an admin and/or choose to fix this error on launch. (Bug # 2365925)

Note: If you want to install the product on a different computer, you must first deactivate the software on your computer. To deactivate, choose Help > Deactivate.

Trial software

Entering a serial number

Enter the serial number of the software in the serialization screen. The serialization screen will load the first time you launch the application. You can enter a serial number for the application itself or a serial number for any Creative Suite that contains the application. If the product you purchased is one of the Creative Suites, you can enter the serial number in any of the applications contained in the Creative Suite. Other applications installed as part of the same Creative Suite will recognize the new serial number the next time the applications are launched.

Only applications running as a trial will recognize the new serial number. If any of the applications have already been serialized with a different serial number, it will continue to use that serial number until you remove the older serial number using the Help > Deactivate > Erase my serial number. Then on the next launch of the application, it will recognize the new serial number.

The serial number you purchased is for the use of the software in a specific language, and will only be accepted by a product installed in that language.

Volume licensing

Volume licensing customers cannot purchase from a trial directly. However, a volume licensing serial number can be used to serialize all Creative Suite applications, except the Acrobat 9 trial or retail versions that ship with Creative Suite. Acrobat 9 volume licensing software must be purchased from an authorized Adobe licensing center. Please contact your reseller or authorized Adobe licensing center to place an order for a volume license. To find a reseller in your area, go to <http://partners.adobe.com/resellerfinder/na/reseller.jsp>.

Adobe ID and CS Live

An Adobe ID is required to use this software as a trial and set up access to Adobe CS Live online services during your trial period. You will have 7 days from the first launch of your trial to enter an Adobe ID. If you do not provide an Adobe ID within 7 days from the first launch, you will no longer have access to your trial.

Electronic licensing

This product is offered subject to your acceptance of the license agreement included with the media and to limited warranty terms. See the Adobe Software License Agreement for details. The software may automatically attempt to activate over the Internet. No personally identifiable information will be transmitted, except to the extent that IP addresses may be considered personally identifiable in some jurisdictions. You must accept the license agreement and warranty terms to use this product. See www.adobe.com/products/eulas for details. This product may automatically attempt to activate over the Internet. See www.adobe.com/activation for details.

Note: If you want to install the product on a different computer, you must first deactivate the software on your computer. To deactivate, choose Help > Deactivate

Registration information

Creating an Adobe ID registers your software and sets up access to CS Live online services. In order to take advantage of your complimentary subscription of CS Live services, and get up-to-date product information, training, newsletters, and invitations to Adobe events and seminars, you must register your product.

Font installation

All font related documentation is online. Visit <http://www.adobe.com/type/browser/landing/creativesuite/creativesuite5.html> to find our OpenType User Guide, OpenType ReadMe, links to font specific readmes, listings of fonts installed by the different CS5 products, and listings of fonts included on DVD for each of the CS5 products.

The Illustrator CS5 installer installs fonts into a default system font directory. Many of these fonts are newer versions of fonts installed by Creative Suite 3/4 or Illustrator CS3/4. If the installer finds older versions of these fonts in the default system font directory, it will uninstall the older versions, and save them to a new directory. The default system font directory is:

Apple Macintosh: <System Disk>/Library/Fonts

Windows: <System Disk>:\Windows\Fonts

The older fonts will be saved in the new directory:

Apple Macintosh: <System Disk>/Library/Application Support/Adobe/SavedFonts/current

Windows: <System Disk>:\Program Files\Common Files\Adobe\SavedFonts\current

This new directory will also contain a file named "Read Me.html" which lists the saved fonts, and the version numbers of the new and old font files.

You can re-install the older fonts by deleting the new font files from the default system font directory, and moving the old files back into that directory.

Additional Fonts

The following fonts are not installed, but are included on the Illustrator CS5 product DVD (in the case of retail customers), or in the packaged download file (if you downloaded Illustrator CS5 from Adobe Store). For trial customers, this additional content will not be available until after purchase.

- Adobe® Kozuka Gothic Pr6N Bold
- Adobe® Kozuka Gothic Pr6N Extra Light
- Adobe® Kozuka Gothic Pr6N Heavy
- Adobe® Kozuka Gothic Pr6N Light
- Adobe® Kozuka Gothic Pr6N Medium
- Adobe® Kozuka Gothic Pr6N Regular
- Adobe® Kozuka Mincho® Pr6N Bold
- Adobe® Kozuka Mincho® Pr6N Extra Light
- Adobe® Kozuka Mincho® Pr6N Heavy
- Adobe® Kozuka Mincho® Pr6N Light
- Adobe® Kozuka Mincho® Pr6N Medium
- Adobe® Kozuka Mincho® Pr6N Regular

For information on installing these fonts, see http://www.adobe.com/go/learn_fontinstall_en.

Known issues

- While using Align to Pixel Grid, repeated or extreme scaling of objects could result in considerable unexpected change in the shape of the object. This happens because Illustrator tries to adjust the size of the object to fit best into a pixel-perfect orientation. For best results either avoid drastic transformations on pixel aligned objects or apply Pixel Alignment when objects are close in size to the final intended shape [2573013].

Please refer to [Adobe Support](#) for late-breaking information and known issues for all Creative Suite 5 applications.

GB18030 support for Windows XP

In order to support the display of all characters of the Chinese standard GB18030 on Windows XP systems, Adobe recommends the installation of the Microsoft GB18030 Support Package. This support

package will update an XP system with, among other things, fonts and input-method-editors (IMEs) to correctly support GB18030. The support package is available as a download from the Microsoft website. (#BG061690)

GB18030 support for Windows XP (Chinese Simplified version only)

In order to support the display of all characters of the Chinese standard GB18030 on Windows XP systems, Adobe recommends the installation of the Microsoft GB18030 Support Package. This support package will update an XP system with, among other things, fonts and input-method-editors (IMEs) to correctly support GB18030. The support package is available as a download from the Microsoft website. (#BG061690)

SetNewUIFont and ClearNewUIFont for GB18030-2000 standard support

On Microsoft® Windows® XP, set the registry to enable 4-byte GB18030-2000 characters in the UI by running the registry script file "EnableGB18030.reg". This will only affect UI in Illustrator and not your OS. The registry script is an optional procedure and doesn't need to be run unless there is a need to display 4-byte characters in the UI.

Note: This work around will not work for the dialogs managed by the operating system (i.e. Open, Save...etc).

To set the UI font to enable 4-byte GB18030-2000 characters:

1. Make sure the Adobe Illustrator application is not currently running.
2. Copy the file "EnableGB18030.reg" to your desktop.

This file may be found on either the Illustrator CS5 DVD or the Illustrator_15_Content_LS3 as part of an electronic software download package. Locate it in the 简体中文 > 实用组件 > 可选扩展 > **GB18030** folder.

1. Double click the "EnableGB18030.reg" to set the UI font for Illustrator.
2. Launch Illustrator again, the UI should be enabled to view 4-byte GB18030-2000 characters in all dialogs managed by Illustrator.

To revert the UI font to original settings:

1. Make sure that Adobe Illustrator application is not currently running.
2. Copy the file "DisableGB18030.reg" to your desktop.

This file may be found on either the Illustrator CS5 DVD or the Illustrator_15_Content_LS3 as part of an electronic software download package. Locate it in the 简体中文 > 实用组件 > 可选扩展 > **GB18030** folder.

1. Double-click the "DisableGB18030.reg" to clear the new UI font for Illustrator.
2. Launch Illustrator again, the UI should be reset to Illustrator standard UI font.

NOTE: The registry script is created to display GB18030 standard 4-byte characters in Illustrator UI, and should be run on native Simplified Chinese Win XP.

Customer care

Customer Service

Adobe Customer Service provides assistance with product information, sales, registration, and other non-technical issues. To find out how to contact Adobe Customer Service, please visit Adobe.com for your region or country and click on Contact.

Support Plan Options and Technical Resources

If you require technical assistance for your product, including information on complimentary and fee-based support plans and troubleshooting resources, more information is available at <http://www.adobe.com/go/support/>. Outside of North America, go to <http://www.adobe.com/go/intlsupport/> and click on Change beside the country name in order to select your own area.

Free troubleshooting resources include [Adobe's support knowledgebase](#), [Adobe user-to-user forums](#), [Adobe Support Advisor](#) and more. We are continually making additional tools and information available online in order to provide you with flexible options for resolving issues as fast as possible.

If you are having any issues with installing or uninstalling any of your Creative Suite 5 applications, please try rebooting your system prior to contacting Support. For additional CS5 installation help, go to www.adobe.com/go/cs5install/.

Other resources

Online Resources

For complete Help plus community-based instruction, inspiration, and support, go to www.adobe.com/go/learn_Illustrator_support_en.

[Adobe website](#)

[Adobe TV](#)

[Adobe Design Center](#)

[Developer Center](#)

[User Forums](#)

[Adobe User Groups](#)

[Adobe Marketplace and Exchange](#)

[Training](#)

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