

Q: Which features does BambooClass have?

A: Course creation, course learning, assignment, exam assessment, video class, user management, class management, site configuration, etc.

Q: Which video meeting solution is supported in the platform?

A: Zoom, Jitsi, Teams etc.

Q: Does the platform support self-registered account?

A: Yes. Users can click "Register" in the upper right corner of the main page of the website and complete account registration.

Q: Do I need to install the application before using it?

A: No need. Users do not need to install any software on computers or mobile devices. BambooClass can be used through a browser directly.

Q: Does the platform have requirements for the browser?

A: Yes. For better results, Chrome is recommended (Google).

Q: What languages does the platform currently support? Do I have to pay extra if I customize the language?

A: English and Chinese. For an additional fee, the customer only needs to provide the appropriate language package to be added.

Q: What are the formats of the courseware?

A: The platform provides various types of courseware models. The main categories include:

- Video/interactive video
- Third-party online video playback
- MS Office and PDF format files
- Course compression package (SCORM, HTML5)
- Rich media format
- Exam/Quiz Module
- Language learning function support mode

Q: How can student view the homework feedback?

A: After students submit their homework, the teacher can review and give feedback on the homework. After that, students can view the homework feedback given by the teacher via my space.

Q: Does BambooClass support payment feature?

A: Yes. Paypal, Creditcard, WeChat Pay, Alipay can be supported in BambooClass.

Q: Does BambooClass support the Mobile apps?

A:we have mobile Apps. You can download it with Google Playstore and Apple Store.