Victor Espinoza

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TECHNICAL SKILLS

Languages: Python, JavaScript, HTML/CSS, C#, PHP, Java, Bash
Frameworks: React, React Native, WordPress, Node.js
Databases & Cloud: Microsoft SQL Server, Microsoft Azure
Testing & Tools: Git, GitHub, VS Code, Visual Studio, SQL Server Management Studio (SSMS), Linux

EDUCATION & CERTIFICATIONS

Advanced Diploma in Software Development   September 2024 - Present
Mohawk College   *Hamilton, ON*

AZ-900: Microsoft Azure Fundamentals Certification   Expected March 2026

EXPERIENCE

Vaccine Scheduling Support   September 2021 – December 2023
Ministry of Health   *Hamilton, ON*

- Handled appointment scheduling, rescheduling, and cancellations using booking systems.
- Collected and verified patient information and ensured records were accurate and up to date.
- Registered members of the public in COVID-19 vaccination systems and processed their information securely.
- Scheduled and managed follow-up appointments for second vaccine doses while maintaining clear and reliable records.

Technical Support Representative   September 2020 – August 2021
Concentrix   *Hamilton, ON*

- Provided support to users by answering questions, analyzing problems, and forming solutions to solve any problems quickly and efficiently.
- Communicated clearly and effectively with end users to quickly resolve issues and ensure customer satisfaction.
- Developed technical skills through on-the-job learning and technical documentation.