

# Muhammad Zikriya

Studying: BSc (Hons) Computer Science with Artificial Intelligence

Term Address: Dewsbury

LinkedIn: [Muhammad Zikriya](#)

Driving License Status: Provisional

Mobile: 07740785656

Personal E-mail: [Zakriachattha0@gmail.com](mailto:Zakriachattha0@gmail.com)

Uni E-mail: [u2180702@unimail.hud.ac.uk](mailto:u2180702@unimail.hud.ac.uk)

## **Personal Profile:**

An intelligent and hardworking person with excellent problem-solving abilities as well as strong leadership abilities in teams. A sharp thinker who is constantly eager to collaborate with others and quickly find a solution to an issue. A candidate who also appreciates learning new things and continually looks forward to both technical and professional advancement.

## **Education**

University of Huddersfield (September 2022- Present)		
<b>First Year modules: -</b> Software Design Hardware and Networks Mathematics one Mathematics two Computing Professional Engineer AES	<b>Result: -</b> (A) (A) (A) (A) (B) (B) (B)	<b>Second Year Modules: - Result Pending</b> Data Structure and Algorithm Relational Database and Web Integration Introduction to Artificial Intelligence Object- Oriented Systems Development Computational mathematics
<b>2017 - 2019</b> Punjab Group of Colleges, Gujranwala, Pakistan ICS – Computer Science (A), Physics (A), Mathematics (A)		
<b>2015-2017</b> Government High School, Gujranwala, Pakistan Matric – Chemistry (A), English (A), Physics (A), Computer (A)		

## **TECHNICAL SKILLS**

- Programming in C++ and Java
- SQL
- HTML
- PHP
- Proficient in Microsoft office
- Machine-learning
- Computer support specialist
- Hardware & Networking
- Software Designing
- Object-Oriented Systems Development

## **WORK EXPERIENCE:**

### **Shell UK**

**4-October-2022 to Present**

- Customer service champion
- Completed the Bronze and Silver Customer Service Awards.
- Worked together in a diverse team to complete large tasks efficiently.
- Experience working unsupervised using my own initiative to meet tight deadlines.
- Dealt with customers patiently, politely with a 'can-do' attitude when responding to enquiries.
- Trained on numerous departments to increase versatility across the supermarket in case I was needed to cover for other members of the team.
- Carefully handling cash during transactions.
- Handled customer orders effectively to minimise waiting times

### **WIDECON Engineers & Contractors**

**10-March-2020 to 10-May-2021**

- Computer support specialist
- Customer service skills
- knowledge of computer operating systems, hardware and software.
- Set up or repair computer equipment and related devices.

## **AWARDS**

**Level 2 Award for Door Supervisors in the Private Security Industry, (07-March-2022)**

*BIIAB (British Institute of Innkeeping Awarding Body)*

**PEEF Scholarship, (2017)**

*Government of Punjab*

## **PROJECTS:**

### **Authentication Manager**

The authentication manager system to be developed allows the user to login into the system by authenticating the username and password against a list of registered members saved on a file. The system will be able to determine if the login was successful or failed based on the accurate result of the login check. The authentication manager will also allow users to register and add to the list of registered members on the file system. Finally, the system will permit the user to reset his password should he choose to do so while logging in using a 'forgot password' button. While registering, the user must also provide his mother's maiden name and the system must store this information that will be required for the user to change their password.

## **Interests and Hobbies**

- Cricket
- Web browsing
- Extracting information

## **References**

Available on request