1. Were you briefed on the profile? What do you understand by this profile?

2. What are the internal components of the desktop?

Motherboard, Processor, RAM, SMPS, Hard Disk, CD/ DVD ROM Drive, etc

3. What happens in the background when you press power button?

4. What happens in POST & NOPOST, Explain?

POST : Power On self-test. Checks for all input devices like keyboard is connected

5. SMPS

6. Latest hardware Components of desktop / laptop / CPU / Mother Board?

7. Three best steps to solve the internet issue?

8. Scenario based question

9. What is Device manager, how do you go to device manager?

10. How to install device drives? From where would you reinstall a drive in a system?

11. What is RAM, and its functions?

12. What is difference between Ram and ROM, Difference b/w laptop and desktop, Window 7 and Windows 10, HDD AND SSD?

13. When a system boots, what is happened to ram and Hardware components of the device?

14. What is the use of RAM when system boots?

15. What are Input and output device of a computer?

16. What is BIOS,CMOS,BSOD,how to resolve BSOD?

17. How to trouble shoot when a laptop is overcharged and is not turning on?

18. Antivirus,windows Firewall

19. What is hard drive used for and Components of motherhood?

20. How to increase the speed of laptop?

21. Booting process

22. What is device drives, driver configuration?

23. How to find driver version of audio & display controller disc defragmentation?

24. Latest procesor?

25. Safe mode,Heat Sink, processor,Hibernate & Sleep mode

26. Windows recovery environment

27. Secure boot, How many topology are their?