

# Test Project

## *IT Network Systems Administration* *Module A – Cisco Network Environment*

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# TICKET TROUBLESHOOTING

## #Ticket 1

- Laptop KGB can not access website wsc2019.ru

## #Ticket 2

- The number of IP Phone KREMLIN unregistered..

## #Ticket 3

- The Vlan Information of ASW-01 switch is missing.

## #Ticket 4

- Port Channel between DSW-01 and DSW-02 is down.

## #Ticket 5

- Connection from FW-01 to RT-KVX is not established.