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**Citizen Portal**

1. User Authentication and Profile Management:

a. Secure login and logout.

b. Profile creation and management (personal details, contact information, etc.).

c. Password reset and recovery options.

2. Dashboard:

a. Summary: Properties, unpaid taxes, pending orders

b. Notifications and announcements.

3. Profile Page

a. Full Name, ID, Date of Birth

b. Registered family members

c. Password reset and recovery options.

4. Properties & Taxes

a. List of owned properties

b. Unpaid taxes/fees

c. Pay now option (not sure if this should be in the webapp of they go to pay in person)

5. Service Requests

a. Choose from services:

* + - * + Birth registration,
        + Death notification,
        + Certificate request

6. Order History / Request Status

a. See submitted requests

b. Status: pending, approved, rejected

**Admin Dashboard Portal**

1. Dashboard Page

a. List of incoming requests

b. Citizen search

c. Notifications panel

2. Properties Page

a. Create, Update , and delete properties

b. List of All the proporties

3. Taxes page

a. Create, Update , and delete Taxes

b. List of All the Taxes

4. Service Requests Page

a. List of incoming requests

b. Be able to reply to the request and send emails,

c. Can Create Birth Registration For new borns,

d. Can Add Death Notification,

e. Certificate Creation

5. Citizens Profile page

a. Can Create , Update, Delete , citizens

b. List of the citizen data: “Full Name, ID, Date of Birth ….”

c. Registered family members

6. Order History / Request Status

a. See submitted requests

b. Status: pending, approved, rejected

**Note:**

1. For Front End ---> Next.js

2. For Back End ---> Node.js

3. For Database ---> MongoDB (might need to use a payed plan as we scale)

4.For Emails sending ---> Resend (good for sending we can use it for free at first)