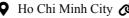
Nguyen Hoang Duy

Software Developer



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ABOUT ME

Recent IT graduate with hands-on experience in web development and IT support. Completed an internship at Ho Chi Minh City Television (HTV), where I gained practical skills in troubleshooting and system administration. Experienced in building full-stack applications through academic projects. Passionate about software development and eager to contribute as a Intern/Fresher Developer while continuously enhancing technical expertise.

EDUCATION

Ho Chi Minh City Open University - HCMCOU

11/2021 - 11/2025

Bachelor of Information Technology

Level: Good

PROFESSIONAL EXPERIENCE

Ho Chi Minh City Television (HTV)

9/2024 - 12/2024

IT Support Intern

- Supported 50+ internal staff by resolving hardware/software issues and performing system configurations.
- · Assisted in maintaining IT infrastructure, ensuring daily operations ran smoothly with minimal downtime.
- Resolved **30+ support tickets per week**, improving team response efficiency by 20%.
- Gained practical skills in system administration, troubleshooting, and IT helpdesk workflows.

SKILLS

Programming Languages	JavaScript, C#, C++, Java, Python
Web Development	HTML, CSS (responsive design), React.js, Node.js, Flask
AI Tools	Proficient in leveraging GitHub Copilot, ChatGPT, Google Gemini CLI, Cursor IDE, MCP Server to accelerate coding, API design, and debugging
Development Tools & Platforms	Git, GitHub, Postman
Soft Skills	 Problem-solving & analytical thinking Team collaboration & communication Time management & adaptability

PROJECTS

Hotel Management System - Course Project

02/2025 - 03/2025

Technical Used: Python (Flask), SQLAlchemy, HTML/CSS/JS, Chart.js

- Built as a course project to practice backend development and database design.
- Implemented core features: room booking, check-in, payment processing, and customer management.
- Created role-based access control for admins and staff.
- Integrated revenue and occupancy reports using Chart.js.
- Leveraged AI tools (ChatGPT, GitHub Copilot, Gemini CLI) to optimize backend logic and improve code quality.

Github: https://github.com/Xhoangduy/Hotel Management

MERN Travel Website - Course Project

03/2024 - 06/2024

Technical Used: MongoDB, Express.js, React.js, Node.js

- Developed as part of a university course project focusing on full-stack web development.
- Built a travel booking platform with features: tour browsing, booking, reviews, and account management.
- Designed an admin dashboard to manage tours, users, and bookings.
- Implemented secure authentication (JWT), pagination, and responsive UI.
- Applied AI tools (GitHub Copilot, ChatGPT, Cursor) to accelerate coding, API design, and debugging.

Github: <u>https://github.com/Xhoangduy/MERN_TRAVEL</u>

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