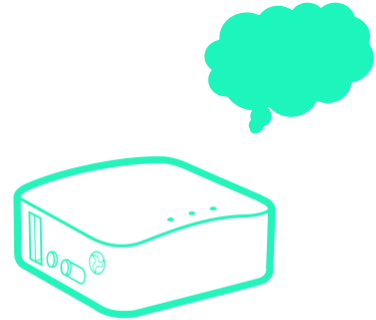


# User Manual

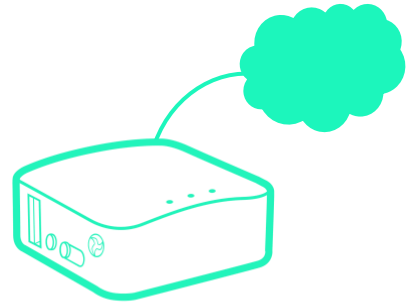
## Mobile VPN-Gateway – Wireless

1. Make sure side button is switched left (VPN ON)
2. Plug-in the Mobile VPN-Gateway to power source
3. Wait for red LED to go on (ca. 1 minute)
4. Use a laptop or phone and connect to Wi-Fi *GL-AR300M*-\*
5. Enter password *goodlife*
6. Open web browser, go on *http://192.168.8.1*
7. Enter password
8. Scroll down to *Repeater*, click on *Scan*
9. Choose preferred network (SSID) and enter password if there is one
10. Click *Join*
11. Only for Wi-Fi with login page (e.g. public hot spots): Click through captive portal (login page) on a laptop or phone while being connected to the Mobile VPN-Gateway (If it doesn't appear, see next page for troubleshooting)
12. Wait for 2<sup>nd</sup> green LED (middle) to start flashing
13. VPN is connected



## Mobile VPN-Gateway – Wired

1. Make sure side button is switched left (VPN ON)
2. Plug-in the Mobile VPN-Gateway to power source
3. Plug-in Internet cable to WAN port
4. Wait for red LED to go on (ca. 1 minute)
5. Wait for 2<sup>nd</sup> green LED (middle) to start flashing
6. VPN is connected



# Troubleshooting

## **Issue 1: Captive portal page doesn't show up**

Connect to the public hot spot that requires authentication through captive portal. Go to Admin Panel -> *MORE SETTINGS* -> *Custom DNS Server*. Then, disable *DNS Rebinding Attack Protection*. Use your web browser to visit a webpage, it should be redirected to the hot spot captive portal automatically. Otherwise try to reconnect. Another useful workaround for Apple devices is to try and open *captive.apple.com* with your web browser to explicitly request a captive portal.

## **Issue 2: Mobile VPN-Gateway Wi-Fi doesn't show up**

Press the reset button for 5 seconds. Do not press the button for more than 5 seconds otherwise the device will be wiped and revert to factory default settings. If the Wi-Fi is still not showing up, try to connect by entering SSID and password manually (*Join Other Network...*).

## **Issue 3: Mobile VPN-Gateway is connected to preferred network but internet is not working**

Some networks or ports block the Mobile VPN-Gateway MAC address because it's not authorized. To resolve this issue, clone the MAC address of a device which is authorized. Connect it to the Mobile VPN-Gateway first. On the Admin Panel choose *MORE SETTINGS* -> *MAC Clone* and choose your device's MAC address. Now turn off Wi-Fi on the laptop or smartphone used for cloning. It cannot share any connection with the Mobile VPN-Gateway anymore. You can always restore the original MAC address on the Mobile VPN-Gateway with another device.