

Frequently Asked Questions

My input files are not creating proper connections. How can I fix this?

Check that your files have corresponding “ID” and “parent” entries. You may also email me your files (or excerpts) for me to take a look.

How do I open .TSV files?

LibreOffice Calc and Excel both support .TSV files. You may drag and drop the file onto the proper icon, or from the File -> Open dialogue change the option “All excel files” to “All files (*.*)” and find your file. This will bring up the database import wizard and allow you to read and process the file.

How do I fix “unsupported major.minor version”?

Please update your version of Java.

Why is the command-line interface so slow?

ODG must mount the database, which is a large undertaking. Running things from the command-line is recommended when working with genome-wide or many positional queries, as this is faster than the database. It is planned to incorporate many of the command-line queries into the web interface, which keeps the database mounted continuously saving that time and processing.