

# Xiaoyi Chen

San Francisco, CA | (510) 316 - 9708 | ccxychen316@gmail.com

## EDUCATION

---

### UNIVERSITY OF CALIFORNIA, SAN DIEGO

La Jolla, CA

Bachelor of Science in Cognitive Science: Design & Interaction and Computing Art

Expected June 2025

Cumulative GPA: 4.0/4.0

Relevant Coursework: Interaction Design, Social Computing, Research Methods, Prototyping, Sustainable Development Design, Visual Communication, and 3D Asset Modeling

## WORK EXPERIENCE

---

### UC San Diego Cognitive Science Department

La Jolla, CA

Instructional Assistant

March 2024 – Present

- Facilitate learning for a class of 300+ students on topics such as cognitive load, scientific research, visual design principles, and design thinking
- Lead weekly discussions to engage 40+ students in lecture material through interactive discussions and group activities
- Develop visually engaging teaching materials and presentations utilizing visual hierarchy and real-life examples to help students grasp complex cognitive science concepts
- Assess and provide tailored feedback on various assignments, enhancing students' learning experience through constructive critique

## PROJECTS

---

### My MenoLearn - Menopause Project

- Participated in the Institute for Global Entrepreneurship, gaining product development insights and securing \$3,000 funding for our medical chatbot proposal, recognized for its commercial potential
- Conducted extensive user research, including 20+ interviews with medical professionals and patients, to capture detailed symptoms, experiences, and acquisition of menopausal information
- Develop wireframes and prototypes using figma and conduct A/B Testing for design interaction
- Collaborate with 25+ machine learning developers, product managers, and marketers to align cross-functional goal

### BeSpurr - Spontaneous Social Event Tool

- Developed a Snapchat Map extension to improve access to hyper-local events, targeting barriers like social anxiety, busy schedules, and inefficiency in existing event discovery that prevent face-to-face interactions
- Executed comprehensive user research, developed prototypes with Figjam, and conducted usability test with 30+ users, resulting in a 10% improvement in usability, aesthetics, and adoption rate
- Created final UI mockups and clickable prototypes in Figma, focused on boosting user engagement and streamlining event discovery

### MedQ - A Pharmacy Kiosk

- Designed and implemented a prescription pickup system to reduce wait times and address staff shortages at pharmacies
- Employed a human-centered design approach, from field observations, persona development to ideation, prototype creation
- Built and tested an interactive physical prototype, installed in local pharmacies for usability testing, gathered insightful user feedback to iterate and refine the design process

## ADDITIONAL

---

**Technical Skills:** User Research, Competitive Analysis, Persona Development, Information Architecture, Interaction Design, Usability Testing, and Wireframing & Prototyping

**Software:** Dovetail, Figma, Canva, Wix, Adobe Creative Suite, Inkscape, Cinema 4D, Microsoft Office, and Google Workspace

**Languages:** English, Mandarin, Cantonese