Xingling Ding

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GitHub: https://github.com/Xingling-Ding-1166450

Ding Xingling | LinkedIn

https://xingling-ding-1166450.github.io

Profile

Friendly and technically capable professional with a background in customer service, hospitality operations, and computing. Currently completing a Master's in Applied Computing, with hands-on experience in both frontend and backend web development. Known for being calm under pressure, a fast learner, and with a strong interest in using data and technology to solve real-world problems. Passionate about using technology to improve real-world workflows and user experience. I bring a unique mix of communication skills, technical capability, and a genuine desire to keep learning.

Project-Team Web Application

akl639p2.pythonanywhere.com

- Developed as part of a collaborative software engineering project at Lincoln University

- Full-stack app using Python (Flask), MySQL, HTML/CSS, JavaScript

- Built and tested authentication flows, form validations, and role-based access

- Worked on both front-end and back-end components; contributed to authentication flow, forms, and UI polish

- Used GitHub for version control and Jira for sprint planning and task management

- Contributed to visual interface improvements and debugging workflow

Lincoln University – Master's Degree in Applied Computing *(2024–2025)*

- Full-time student with strong self-discipline and time management skills

- Developing real-world web applications in team projects using Python, Flask, MySQL, HTML/CSS, and JavaScript

- Collaborating through GitHub and Jira to manage tasks and version control

- Gaining experience in full-stack development, database integration, and delivering client-driven solutions

Bachelor's Degree in Tourism(Level 7 NZQA equivalent**)** – China *(2014/09-2028/07)*

- Gained practical experience in public speaking, group organisation, and service delivery

- Developed confidence and communication skills through tour guiding roles

Work Experience

Receptionist | United Auckland

01/2025-present

- Manage front desk operations including guest check-ins/outs, booking coordination, and responding to service requests

- Maintain accurate records for room occupancy, payments, and customer information

- Support back-office tasks such as invoicing, document filing, and incident reporting

nanny | private

2020 – 2025

- Supported school-aged children with digital learning tools and troubleshooting minor tech issues

- Developed patience, adaptability, and multitasking ability by managing children's needs in a home learning environment

Technical Skills

- Python, Flask, HTML/CSS, JavaScript
- MySQL database integration
- GitHub, Jira, Microsoft Office
- Beginner experience with data analytics tools
- Quick to pick up new digital tools and communication platforms

Soft Skills

- Strong customer service and communication skills
- Calm and clear under pressure
- Collaborative team player with hospitality workflow understanding
- Adaptable, fast learner with initiative
- Bilingual: Fluent in English and Mandarin

ADDITIONAL INFORMATION

Driver's Licence: Full, clean New Zealand licence
Visa: Residence, eligible to work in NZ

INTERESTS

Reading | Yoga | Snowboarding | Surfing | Badminton | Hiking | Swimming | Baking I
Enjoy staying active, exploring creative hobbies, and keeping a good life balance.

Referees

Carlo Columna | Senior Engineer, Xero
📞 **027 483 9358 |** ✉ **carlo.columna@xero.com |** *Friend*

Yuri Liu | Engineer, Xero
📞 **021 217 4068 |** ✉ **yuri.liu@xero.com |** *Friend*

Lily Kao | General Manager, Wellington Management Group
📞 **021 338 816 |** ✉ **melily83@gmail.com |** *Manager*