

# Xingling Ding

18 Liverpool St, Auckland Central

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**GitHub:** <https://github.com/Xingling-Ding-1166450>

## Profile

Friendly and technically capable professional with a background in customer service, hospitality operations, and computing. Currently completing a Master's in Applied Computing, with hands-on experience in both frontend and backend web development, system troubleshooting, and user support. Known for being calm under pressure, a fast learner, and committed to solving problems efficiently. Passionate about using technology to improve real-world workflows and user experience.

## Project-Team Web Application

[akl639p2.pythonanywhere.com](http://akl639p2.pythonanywhere.com)

- Developed as part of a collaborative software engineering project at Lincoln University
- Full-stack app using Python (Flask), MySQL, HTML/CSS, JavaScript
- Key features: role-based access control, issue submission, resolution tracking, profile editing
- Worked on both front-end and back-end components; contributed to authentication flow, forms, and UI polish
- Used GitHub for version control and Jira for sprint planning and task management
- Deployed to a live server with team-based testing and debugging workflow

## Lincoln University – Master's Degree in Applied Computing (2024–2025)

- Full-time student with strong self-discipline and time management skills
- Developing real-world web applications in team projects using Python, Flask, MySQL, HTML/CSS, and JavaScript
- Collaborating through GitHub and Jira to manage tasks and version control
- Gaining experience in full-stack development, database integration, and delivering client-driven solutions

## Bachelor's Degree in Tourism(Level 7 NZQA equivalent) – China (2014/09-2028/07)

- Gained practical experience in public speaking, group organisation, and service delivery
- Developed confidence and communication skills through tour guiding roles

## Work Experience

### Receptionist | United Auckland

01/2025-present

- Manage front desk operations including guest check-ins/outs, booking coordination, and responding to service requests

- Maintain accurate records for room occupancy, payments, and customer information
- Support back-office tasks such as invoicing, document filing, and incident reporting

## nanny | private

2020 – 2025

- Supported school-aged children with digital learning tools and troubleshooting minor tech issues
- Developed patience, adaptability, and multitasking ability by managing children's needs in a home learning environment

## Technical Skills

- Python, Flask, HTML/CSS, JavaScript
- MySQL database integration
- GitHub, Jira, Microsoft Office
- Beginner experience with data analytics tools
- Quick to pick up new digital tools and communication platforms

## Soft Skills

- Strong customer service and communication skills
- Calm and clear under pressure
- Collaborative team player with hospitality workflow understanding
- Adaptable, fast learner with initiative
- Bilingual: Fluent in English and Mandarin

## ADDITIONAL INFORMATION

**Driver's Licence:** Full, clean New Zealand licence

**Visa:** Residence, eligible to work in NZ

## INTERESTS

Reading | Yoga | Snowboarding | Surfing | Badminton | Hiking | Swimming | Baking |  
Enjoy staying active, exploring creative hobbies, and keeping a good life balance.

## Referees

### Yuri Liu

engineer

Xero

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Relationship: Friends

### Carlo Columna

senior engineer

Xero

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**Lily Kao**

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