

XINTONG CHEN

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EDUCATION

M.A.
Instructional Technology
**Columbia University,
Teachers College**
2014 - 2016
New York, NY

B.S.
Educational Technology
Beijing Normal University
2010 - 2014
Beijing, China

SKILLS

Competitive Research
User Interview
Card Sorting
User Flows
Wireframing
Prototyping
Usability Testing
Design System
Design Workshop

HTML
CSS/SCSS/LESS
Bootstrap

TOOLS

Sketch
InVision
Principle
Adobe CC

UX Designer

01/2019 - Present, New York

Lifion by ADP

Lifion is building an HR system that helps organization and people grow.

- Led redesign for New Hire from ideation to production, identified reoccurring problems, proposed design patterns and built consensus during across-domain collaboration.
- Conducting surveys and user interviews to identify opportunities for Teams, one of Lifion's product differentiator apps.
- Facilitating UX workshops for brainstorming, knowledge sharing, and design critic.

Product Designer

07/2018 - 11/2018, New York

Spring (acquired by Shoprunner in 2018)

Spring is a fashion & beauty ecommerce marketplace.

- Redesigned high-intent search experience. Responsibilities include problem discovery, competitive research, user experience, visual design, testing and iteration.
- Built design solutions for pre- and post-purchase experiences across desktop, mobile and iOS (e.g. Credit Rewards and Returns).

Product Designer

08/2017 - 05/2018, New York

Grovo (acquired by Cornerstone in 2018)

Grovo is a Microlearning platform that engages employees in workplace learning.

- Drove design from concept to delivery for Grovo Explore, which effectively introduced Grovo to potential customers and opened the sales funnel.
- Built and maintained design system for Grovo Product Design team, which improved product design consistency and efficiency.
- Conducted usability testing and iterated design for Reports experience.

UX Designer

06/2016 - 08/2017, New York

The Corcoran Group

Corcoran is a real estate firm that helps people find homes.

- Performed user research, designed user experience, defined style guide, conducted usability testing for Corcoran's intranet and corcoran.com
- Gathered requirements, created wireframes & prototypes, and shipped new features incrementally for Ad Ordering and Budget Management.
- Wrote reusable code snippets (HTML, CSS, LESS) to support front-end.

Web Designer and Developer

09/2015 - 04/2016, New York

Web Office, Teachers College

Redesigned and built mobile friendly user interfaces for 40+ micro-sites.