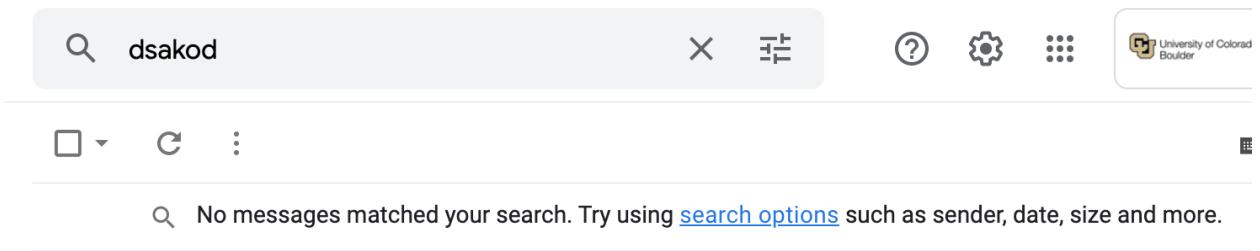


Heuristic Evaluation

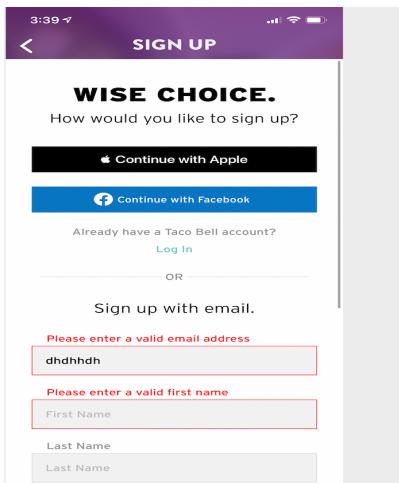
1. Help users recognize, diagnose, and recover from errors.



(Screenshot from Gmail)

(Positive) For example, in Gmail. If a user searches stuff that Gmail cannot find the result. The software will give suggestions using advanced search (the search options in screenshot above)

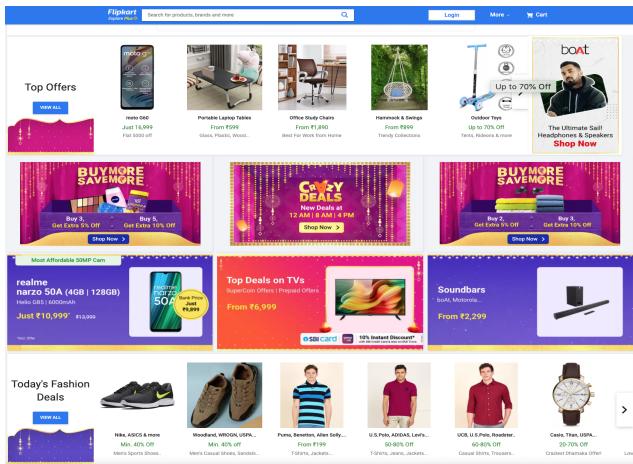
2. Error prevention



(Sign up screen from Taco Bell mobile app)

(Positive) If users want to input random stuff in the email address text box. The system will check if users enter a valid email address format. This prevent user entering random stuff.

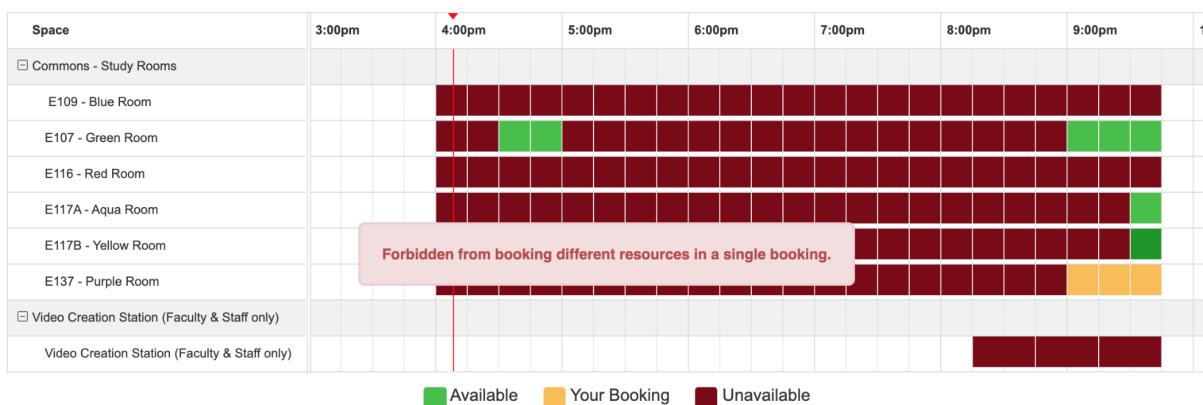
3. Aesthetic and minimalist design



(Screen shot from <https://www.flipkart.com/>)

This web page shows too much information in one webpage. Thus, it makes the web page look messy and it is hard for the user to find the information they are looking for.

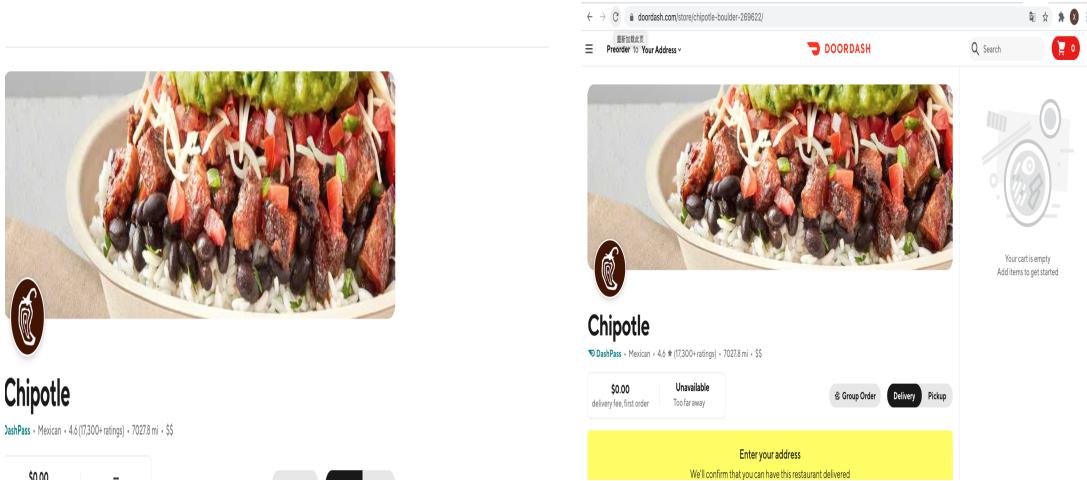
4. User control and freedom



(Screenshot from <https://colorado.libcal.com/allspaces>)

This is a link to the CU Boulder booking study room website. Once users choose the time they want to book (sometimes could be misclicking), users cannot go back and select different times. They have to open another webpage to redo the booking.

5. Visibility of system status



(Screenshot from <https://www.doordash.com/store/chipotle-boulder-269622/>)

This is the webpage from Doordash. The right side of the left picture is white because it is loading users' shopping carts (the full webpage shows the right side). However there is no prompt that the website is loading.