EE555, Spring 2015, Zahid Mini-Project, 5 Points (2+3): Erlang Calculators Due: February 13, Midnight

This mini-project is a programming project. All submissions must be in an Excel form with embedded Macros (any language will do. Best and easiest is to use Visual Basic)). Your user Interface has to be <u>VERY</u> user friendly!!!! A digital box (or equivalent) will be created for your submissions in the Extra Credit Assignment Folder of our web site. A single Excel Attachment (Sheet 1, Part 1, Sheet 2, Part 2)

<u>Part 1</u>:

It is desired to design an Erlang B calculator for the M/M/c/c "lost calls queuing model". The input parameters are the average arrival rate, λ packets/min, the average service rate μ packets/min and the probability of blocking, P_B . The output parameter should be the number of servers required to satisfy the P_B requirement. Remember that the number of servers has to be an integer. So if the answer from your "calculation is not an integer, you need to take the "next" higher integer.

<u> Part 2</u>:

It is desired to design an Erlang C calculator for the M/M/c "delayed calls queuing model". The input parameters are the average arrival rate, λ packets/min, the average service rate, μ packets/min. In addition, include input constraints on each of the following (separately and then collectively)

- a) The probability that an arriving Packet will find all servers busy (i.e. P (W > 0)) should not exceed ϵ where ϵ is an input parameter
- b) Given that an arriving packet must wait, the average waiting time should not exceed α minutes where α is an input parameter.
- c) Less than $\beta\%$ of all packets should have to wait more than γ minutes for a free server where β and γ are input parameters

The output of your calculator should be the number of servers required to satisfy the above requirements/constraints. In addition, your calculator should enable me to find the following averages: The average number of busy servers and the average number of packets in the system (both waiting and being served).