



## **AI-Powered HIS Customer Service**

### **Overview:**

As part of the task, you will develop a Retrieval-Augmented Generation (RAG) system that processes an Excel sheet containing data for the Pain & Go hospital, including information on physicians, schedules, and pricelists. The system's role will be to answer user inquiries, such as the schedule of a specific doctor, the most appropriate doctor or specialty based on the question, the price of a specific service, or retrieving metadata about the hospital. The system must be implemented using Langchain along with a vector database or a Large Language Model (LLM) of your choice.

### **Dataset:**

You can find the dataset attached with the Email.

### **Task Requirements:**

#### **1. Project Setup:**

- Set up a GitHub repository for the project.
- The project should be modular and organized. Write clean, readable code with appropriate comments and documentation. Include a **README.md** file that explains how to set up, run the application, and any dependencies.
- The repo should contain well-defined functions and classes.

#### **2. Database Creation and Data Insertion:**

- A database has to be created for the application to store the raw data, you could use SQLite or any other relevant database.
- Use the dummy data provided to be inserted for each worksheet in a distinct database table.

#### **3. Data Ingestion and Vectorization:**

- Your task is to retrieve the data from the database, ingest the data, process it, and vectorize it to make it ready for retrieval.
- Use **Langchain** to manage the data ingestion and the interaction with the vector database.
- Choose a vector database such as **FAISS**, **Chroma DB**, or **Weaviate** to store and retrieve the data.

#### **4. Data Insertion API:**

- Create **APIs** (e.g., using **Flask** or **FastAPI**) for each table in the database in order to insert new record or multiple records for any table.



- Each API should do two things:
  - Insert the record(s).
  - Vectorize the new records and insert in the vector database.

#### 5. **Question-Answering API:**

- Create an **API** (e.g., using **Flask** or **FastAPI**) that takes a user query as input and returns an answer generated by the system.
- The query should first retrieve relevant documents from the vector database based on the query's embeddings.
- Then, use an LLM to generate an answer using the retrieved documents. The LLM should be able to take the documents and return a natural language response to the user's query.

#### 6. **Streamlit UI:**

- Develop a **Streamlit interface** that allows users to input queries.
- The UI should interact with your API to submit questions and display the returned answers.
- The Streamlit app should provide a simple and clean user interface for easy interaction with the system.

#### 7. **Code Quality:**

- Write clean, well-documented code.
- Organize your code into well-structured files and functions.
- Ensure your code is maintainable and reusable.
- Ensure the project has a requirements.txt file to install the prerequisites.

### **Deliverables:**

#### 1. **Public GitHub Repository** containing:

- Code for setting up the API and Streamlit app.
- Scripts for data ingestion and vectorization.
- README.md with setup instructions.

#### 2. **API** that answers user queries.

#### 3. **Streamlit UI** for testing the RAG flow.

#### 4. **Clean and readable code** with clear comments and documentation.



### Notes:

- The goal of this task is not only to build a working system but to also showcase your ability to write clean, maintainable code.
- Make sure your code is modular and each component (data ingestion, vectorization, retrieval, API, UI) is separated and easy to follow.
- In your README.md, include a section on how to run the application, dependencies, and any additional information needed to understand your implementation.
- Consider adding tests (unit tests or integration tests) to ensure the correctness of your system.

### Evaluation Criteria:

- **Functionality:** Does the system correctly handle data ingestion, retrieval, and question answering?
- **Code Quality:** Is the code clean, modular, and well-documented?
- **User Interface:** Is the Streamlit UI intuitive and functional?
- **Creativity:** Did you go beyond the basic requirements, e.g., by adding extra features or improving the system's performance?
- **Documentation:** Is the README clear, with setup instructions and explanations?

### Deadline: [5 Hours]

You must submit the final project by mail: [Mariam.ragy@xyrisdigital.com](mailto:Mariam.ragy@xyrisdigital.com)

To know more about us: <https://www.linkedin.com/company/xyris-digital-solutions/>

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