

User Stories - Personal CRM

ID	As a	I want to	So that	Priority
01	CRM user	Search for a contact by their name	I can find a person with a specific name	MUST HAVE
02	CRM user	Search for a contact by their tags	I can find a person based on the tags	MUST HAVE
03	CRM user	Search for a contact by keywords in their detailed description	I can find a contact based on the keywords in the description	SHOULD HAVE
04	CRM user	Add a new contact with tags and details	I can keep their contact information for future use	MUST HAVE
05	CRM user	Delete a contact	I can keep only necessary contacts and reduce clutter	MUST HAVE
06	CRM user	Add tags to a contact	I can recall who it is based on the tags	MUST HAVE
07	CRM user	Remove tags from a contact	I can keep only necessary tags	MUST HAVE
08	CRM user	Update tags of a contact	I can make change to their tags if necessary	MUST HAVE
09	CRM user	Filter contacts with specific tags	I can find all contacts with specified tags	MUST HAVE
10	CRM user	Create customizable lists of contacts	I can categorize my contacts	MUST HAVE
11	CRM user	Remove a list	I can delete unnecessary lists	MUST HAVE
12	CRM user	Update the name of a list	I can keep my list names up-to-date and organised	MUST HAVE
13	CRM user	Add contacts to specific lists	I can categorize my contacts	MUST HAVE
14	CRM user	Remove contacts from specific lists	I can keep only necessary contacts in a list	MUST HAVE
15	CRM user	Create a list based on tags	I can easily categorize people with the same tags in one list	COULD HAVE
16	CRM user	Automatically add new contacts with the same tag to associated lists	I can easily categorize people with the same tags in one list	COULD HAVE
17	CRM user	View a contact's name, phone, business industry on their contact card	I can identify each contact faster	MUST HAVE
18	CRM user	View a detailed description of a contact by clicking on their contact card	I can identify the contact	MUST HAVE
19	CRM user	Sort contacts by their names	I can browse through the contacts in order	SHOULD HAVE
20	CRM user	View information about where and when I first met a contact	I can recall their identities based on where we met, as well as the context where we met	MUST HAVE
21	CRM user	Store any information about subsequent meetings with a contact	I can recall their identities based on interesting things in the discussion.	COULD HAVE
22	CRM user	View each contact as a card	I can easily distinguish one contact from another	MUST HAVE
23	CRM user	Scroll vertically through the page to view contacts cards	I can view all of the contacts on one page	MUST HAVE
24	CRM user	Be able to save a suitable number of contacts	I can save all contacts as needed	MUST HAVE
25	CRM user	Upload and save a contact's photo	I can identify contacts based on the photos	COULD HAVE
26	CRM user	Update contacts' photos	I can have a photo of the contact	COULD HAVE
27	CRM user	Delete contacts' photos	I can remove unnecessary photos	COULD HAVE