

VBT TRIDENT TRUST USER AGREEMENT

Last updated: July 1, 2025

You agree and understand that by registering with Vbt Trident Trust using the services, you are agreeing to enter into this user agreement (the "Agreement") between you and Vbt Trident Trust Inc., and to be legally bound by its terms and conditions, so please read them carefully. By accessing and using Vbt Trident Trust, you are entering into a legally binding contract, waiving certain legal rights, such as a jury trial and class actions. If any term or condition of this User Agreement is unacceptable to you, do not visit, access, or use Vbt Trident Trust. The use of the words "Vbt Trident Trust," "company," "we," "us," or "our" in this User Agreement refers to Vbt Trident Trust Inc. and any or all of its affiliates.

The Services include: a marketplace to enable buyers and sellers of "Digital Assets" (which term should be broadly understood to include digital currencies such as Bitcoin, Ether, Usdt, and others, supported by a Vbt Trident Trust wallet) to transact with each other (the "Marketplace"), the offering of a hosted digital wallet service (the "Vbt Trident Trust Wallet" or "wallet"), the holding and release of Digital Assets as instructed upon completion of a purchase of Digital Assets, and any other services described in this Agreement (collectively the "Services" and individually, a "Service") provided by us, to you as an individual ("user" or "you").

Vbt Trident Trust.io and its related Services are owned and operated by Vbt Trident Trust. Your use of the Services will also be governed by our Privacy Policy, Cookie Policy, and E-Signature Consent.

Your conduct on Vbt Trident Trust is subject to the laws, regulations and rules of any applicable governmental or regulatory authority (the "Applicable Laws and Regulations"), including, but not limited to:

- Money Service Business ("MSB") Regulations under the Financial Crimes Enforcement Network ("FinCEN");
- Laws, regulations and rules of relevant tax authorities;
- Applicable regulations and guidance set forth by FinCEN;
- The Bank Secrecy Act of 1970 ("BSA");
- The Cayman Islands Money Laundering Regulations 2012

You unequivocally agree and understand that by using Vbt Trident Trust in any capacity, you agree and understand to act in compliance with and be legally bound by this User Agreement as well as applicable laws and regulations.

UPDATES

We may make changes or updates and adjustments to suit your interests, to terminate the agreement previously put into effect, to this Agreement for legal or regulatory reasons, or to our operation. If you continue to use the Services after these updates, you agree to the updated

Agreement. The updated version will supersede all previous versions. We reserve the right to discontinue or make changes to any of the Services. If you have provided us with an email address, we may also notify you by email that the Agreement has been modified or updated.

IMPORTANT NOTICE ABOUT DIGITAL ASSETS

THE VALUE OF DIGITAL ASSETS CAN GO UP OR DOWN. THERE MAY BE A SUBSTANTIAL RISK OF LOSING MONEY WHEN BUYING, SELLING, EXCHANGING OR HOLDING DIGITAL ASSETS. YOU ARE RESPONSIBLE FOR EVALUATING WHETHER TRADING IN DIGITAL ASSETS IS SUITABLE FOR YOU.

THE ONLY THING THAT WILL NOT HAVE VARIATIONS WILL BE THE ACCOUNTS IN USDT. INTEREST PAYMENT TERMS MAY BE MODIFIED FROM MONTHLY TO QUARTERLY, HALF-YEARLY OR ANNUALLY, WITHOUT PERMISSION FROM THE USER UNTIL THE END OF THE CONTRACT. VBT TRIDENT TRUST WILL BE OBLIGED, IF THE CLIENT REQUESTS IT, TO RETURN THE TOTAL ASSETS ONCE THE TERM OF THE CONTRACT HAS ENDED. DUE TO CHANGING REGULATORY REQUIREMENTS AND INTERPRETATION IN THE DIGITAL ASSET MARKETS, VBT TRIDENT TRUST MAY USE ITS SOLE DISCRETION TO REJECT USERS, PROHIBIT USE OF PART OR ALL OF THE SERVICES AND/OR CLOSE, FREEZE OR SUSPECT VBT TRIDENT TRUST ACCOUNTS WHERE VBT TRIDENT TRUST HAS DETERMINED THAT REGULATORY POLICY PREVENTS THE OFFERING OF THE SERVICES. VBT TRIDENT TRUST IS NOT LIABLE FOR ANY LOSS OR DAMAGE RESULTING FROM SUCH TEMPORARY OR PERMANENT LOSS OF ACCESS TO OR USE OF ANY SERVICES.

About Vbt Trident Trust Services

Vbt Trident Trust services are: Vbt Bank Trust and Trident Trust Wallet.

Vbt Trident Trust offers a peer-to-peer marketplace that facilitates the purchase and sale of certain selected digital assets through a variety of payment methods. Payment methods are negotiated and exchanged peer-to-peer between marketplace buyers ("Buyers") and marketplace sellers ("Sellers"). Users agree on which payment methods to use to complete a transaction and are fully responsible for using such payment methods in a legal manner.

Vbt Trident Trust also offers a hosted digital wallet ("Vbt Trident Trust.io" or "Wallet") through a digital asset wallet provider.

VBT TRIDENT TRUST DOES NOT ACT AS A PAYMENT PROCESSOR. ALL RESPONSIBILITY FOR SENDING AND RECEIVING PAYMENTS AND CONFIRMING THE VALIDITY OF TRANSACTIONS REMAINS WITH THE USER. The Digital Assets blocked in profitability will be released at the end of the previously made agreement. The client cannot close the account or request to withdraw the funds in profitability before the agreed term. The client only has the option to withdraw the matured interest at the times agreed with management. In case the client puts the interest in profitability, they will be placed in the total balance and blocked until the end of the agreed term. Vbt reserves

the right to modify the transaction limits based on the cryptocurrency market maximum twice a year.

The client will always receive an email in which he will be informed of the changes and will always have to be aware of each change that can be made published on the official Vbt Trident Trustpage: <https://vbttridenttrust.com>

Each request made by email by the client, once approved by Vbt Trident Trust, will have the validity of an unrepeatable contract.

Vbt Trident TrustWallet allows you to store, send and receive digital currency. All digital currency transactions are conducted within the digital currency network, and between Vbt Trident Trustclients. There are no guarantees that the transaction will be processed on the digital currency network. Vbt Trident Trustreserves the right to refuse to process any transaction if required to do so by law or if we believe that the transactions contradict the terms of this Agreement. You hereby agree and acknowledge that you assume full responsibility for all activities that occur in your Wallet and accept all risks of any authorized or unauthorized access to your Wallet, to the fullest extent permitted by law.

1. GENERAL

- **1.1.** It is your responsibility to carefully read the Agreement and to review it periodically as posted on the Vbt Trident Trustwebsite. Your continued use of the Services will constitute your agreement to be bound by the then-current Agreement.
- **1.2.** Vbt Trident Trustfailure or delay in enforcing any provision of the Agreement in whole or in part shall not be construed as a waiver of any of our rights or remedies.

2. ACCOUNT AND REGISTRATION

- **2.1.** In order to use the Services, you will be required to register an account through our Website. During the registration process, we will ask you for certain information, including, but not limited to, your name, address, and other personal information to verify your identity. We may, in our sole and absolute discretion, refuse to maintain an account for you. You hereby agree and acknowledge that: (a) you are of legal age in your respective jurisdiction to accept this Agreement; and (b) you have not been previously suspended or removed from using our Services.
- **2.2.** By using your account, you agree and represent that you will use our Services for yourself and that you may not use your account to act as an intermediary or broker for any other third party, person or entity. Unless expressly authorized by Vbt Trident Trust, under a Partnership agreement, you are only permitted to have one account and are not permitted to sell, borrow, share or otherwise make available to persons or entities other than yourself your account or any details necessary to access your account. You are solely responsible for maintaining proper security and control of any and all usernames, email addresses, passwords, two-factor authentication codes, or

any other codes or credentials that you use to access the Services. Your account must not contain any misleading or fraudulent information. Creating false information for your account, falsifying your country of origin, or providing fraudulent identification documents is strictly prohibited.

- **2.3.** During your account registration, you agree to provide us with the information we request for identity verification purposes. You will be required to be presented by at least one Gold or Platinum customer and complete certain verification procedures before you are permitted to use the Services, which procedures may be modified as a result of information collected about you on an ongoing basis. The information we request may include certain personal information, including, but not limited to, your name, address, telephone number, email address, date of birth, social security number, tax identification number, and government identification. By providing us with this or any other information that may be required, you confirm that all information is true, accurate, and not misleading. This information will be held by Vbt Trident Trust and will not be passed on to any Entity or Authority by Vbt Trident Trust under the laws in force in the Cayman Islands. You agree to keep us informed immediately if any of the information you provide changes.

- **2.4.** If you are using the Services on behalf of a legal entity, such as a corporate entity, you further represent and warrant that: (i) the legal entity is duly organized and validly existing under the applicable laws of the jurisdiction of your organization; and (ii) you are duly authorized by such legal entity to act on its behalf. A verified account by a company is specific to that legal entity and may only be used by the person who registered it. Corporate accounts may not be shared with or used by other persons or entities. Corporate accounts that are verified are permitted the following limited exceptions:

- An approved corporate account may have multiple active user accounts at any time, provided that all are verified by the company and operated by designated employees of the company who have been previously informed and approved by Vbt Trident Trust in its sole and absolute discretion;

- **2.5.** You are solely responsible for creating a secure password and maintaining appropriate security and control over any and all identifiers, passwords, hints, personal identification numbers (PINs), API keys or any other codes you use to access our Services. Any loss or breach of the above information and/or your personal information may result in unauthorized access to your account by third parties and the loss or theft of any Digital Assets and/or funds associated with your account, including your linked payment methods. **It is strictly prohibited to:** receive funds from third parties to manage them independently, manage funds from another person in participation in your account without prior authorization from Vbt Trident Trust, work as a partner without prior authorization, manage other people's funds. If Vbtr Custody suspects this type of behavior, it may block your account, not pay interest until the end of the permanence and upon expiration return your money to the extent of the amount made profitable without interest. You are solely responsible for keeping your email address, phone number and other contact information up to date in your account profile in order to receive any notices or alerts we may send you. You should never allow remote access or share your computer screen with another person when you are logged into your account. We assume no liability for any loss you may suffer due to account login credentials being compromised

through no fault of Vbt Trident Trust and/or your failure to comply with any notice or alert we may send you or your failure to act on such notice or alert.

- **2.6.** To avoid restrictions on risky countries, Vbt Trident Trust sends and receives transfers from Partner accounts. You may never receive or send a transfer that arrives or departs directly from Cayman, in order to preserve the privacy of the source or destination related to our clients' accounts. If you wish to send or receive funds via bank transfer, the funds must be directed to bank accounts that do not include the countries indicated here: Venezuela, Colombia, Ecuador, Bolivia, Nicaragua, North Korea, Nigeria, Burkina Faso.

3. LEGAL PROCESSES AFFECTING YOUR ACCOUNT

- **3.1.** We have the right to immediately suspend your access to your Vbt Trident Trust wallet in the event of dubious or fraudulent behavior. You agree and understand that digital assets stored in the Vbt Trident Trust wallet may be subject to freezing only in such cases and may never be seized or impounded by a foreign government agency. Only in the event of negative behavior between accounts or towards Vbt Trident Trust accounts or towards the platform itself may your funds be subject to any limitations on their use, and may become totally and permanently unrecoverable and unusable.
- **3.2.** If any competent authority in any jurisdiction takes legal action, such as seizure or coercive measures, against or in relation to your account, Vbt Trident Trust will not give any permission under the laws of the Cayman Islands or verification of data, balance, transactions and so on. We will not allow any legal process against you and may take measures to comply with the security of your account, asking you to modify data that has been leaked or is for any reason breached, Vbt Trident Trust will always protect your funds and data.

4. BINDING ARBITRATION

• 4.1. ARBITRATION

- ARBITRATION MEANS THAT YOU GIVE UP YOUR RIGHT TO A JUDGE OR JURY IN A COURT PROCEEDING AND YOUR GROUNDS FOR APPEALS ARE LIMITED. You and Vbt Trident Trust agree that any dispute arising out of or relating to this Agreement or the Services will be finally resolved by binding arbitration, on an individual basis, in accordance with the rules of the Cayman Islands Arbitration Association for the arbitration of consumer-related disputes. The arbitrator is bound by these Terms.

• 4.2. CLASS ACTION WAIVER

- TO THE EXTENT PERMITTED BY LAW, ALL CLAIMS WILL BE BROUGHT SOLELY ON AN INDIVIDUAL BASIS AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS ACTION, COLLECTIVE

ACTION, OR REPRESENTATIVE PROCEEDING (COLLECTIVELY, "CLASS ACTION WAIVER"). THE ARBITRATOR MAY NOT CONSOLIDATE MORE THAN ONE PERSON'S CLAIMS OR PARTICIPATE IN A CLASS ARBITRATION. YOU ACKNOWLEDGE THAT, BY AGREEING TO THESE TERMS, YOU AND VBT TRIDENT TRUST HAVE EACH WAIVED ANY RIGHT TO A JURY TRIAL AND HAVE WAIVED THE RIGHT TO PARTICIPATE IN A CLASS ACTION AGAINST VBT TRIDENT TRUST.

- **4.3. Caimán Islands International Arbitration Centre** The arbitration shall be conducted by a single neutral arbitrator and shall be held in the state of Cayman, or another mutually agreed location, in the English language. The arbitration award shall be binding and the arbitrator may award any relief that a court of competent jurisdiction could award, including attorneys' fees where authorized by law, and the arbitration decision may be entered as a judgment and enforced in any court of law. The prevailing party in any action or proceeding to enforce this Agreement shall be entitled to all costs and attorneys' fees.

- **4.4. ARBITRATION FEES**

With respect to any dispute where the amount claimed is \$10,000 USD or less (or the equivalent amount in a different currency, whether fiduciary or otherwise), Vbt Trident Trust will pay all fees paid or payable to CIAC, including filing, administration, and arbitrator fees ("Arbitration Fees") for any arbitration initiated between Vbt Trident Trust and you pursuant to the provisions of these terms. You are responsible for all costs you incur in connection with the arbitration other than the Arbitration Fees, including, but not limited to, attorney or expert witness fees and all other costs. You must reimburse Vbt Trident Trust for the Arbitration Fees if (i) Vbt Trident Trust is the prevailing party in the arbitration or (ii) you withdraw the arbitration.

- **4.5. Initiation of Arbitration Proceedings**

If you or Vbt Trident Trust decide to arbitrate a dispute, we agree to the following procedure:

- **4.5.1. Writing an Arbitration Demand**

The demand must include a description of the dispute and the amount of damages sought to be recovered. You can request the arbitration demand form from: support@vbttridenttrust.com

4.5.2. Send a copy of the Demand for Arbitration and the applicable filing fee to: gerencia@vbttridenttrust.com

- **4.5.3.** At your request, hearings may be conducted in person or by email and the arbitrator may direct that motions be made and resolved on a pleading basis, without the necessity of oral hearings.

- **4.6. Exclusive Venue for Proceedings Related to Arbitration.**

- Vbt Trident Trust and you agree that any proceeding to compel arbitration, to confirm an award, or to seek interim or other relief in aid of arbitration, may be brought only in the competent state or federal courts located in the Cayman Islands.

5. PRIVACY AND SECURITY POLICY

- **5.1** We strive to take all reasonable steps to protect your personal information. However, we cannot guarantee the security of any data you disclose online. You accept the security risks inherent in providing information and conducting online transactions over the Internet and will not hold us responsible for any breach of security unless it is due to our negligence.

6. NO WARRANTY, LIMITATION OF LIABILITY AND ASSUMPTION OF RISK

- **6.1.** THE SERVICES ARE PROVIDED “AS IS” AND “AS AVAILABLE” WITHOUT ANY WARRANTY, REPRESENTATION OR GUARANTEE, EITHER EXPRESS, IMPLIED OR STATUTORY. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, VBT TRIDENT TRUST SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES OF TITLE, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR NON-INFRINGEMENT. VBT TRIDENT TRUST MAKES NO REPRESENTATIONS OR WARRANTIES THAT ACCESS TO THE WEBSITE, ANY PORTION OF THE SERVICES, OR ANY OF THE MATERIALS CONTAINED THEREIN WILL BE UNINTERRUPTED.

UNINTERRUPTED, TIMELY OR ERROR-FREE. VBT TRIDENT TRUST IS NOT RESPONSIBLE FOR ANY INTERRUPTION OR LOSS THAT A USER MAY EXPECT. YOU ACKNOWLEDGE AND AGREE THAT YOU HAVE NOT RELIED ON ANY OTHER STATEMENT OR UNDERSTANDING, WHETHER WRITTEN OR ORAL, WITH RESPECT TO YOUR USE OF AND ACCESS TO THE SERVICES AND THE WEBSITE. WITHOUT LIMITING THE FOREGOING, YOU ACKNOWLEDGE AND ACCEPT THE VARIOUS RISKS INHERENT IN THE USE OF DIGITAL CURRENCY, INCLUDING, BUT NOT LIMITED TO, HARDWARE FAILURES, SOFTWARE PROBLEMS, INTERNET CONNECTION FAILURES, MALICIOUS SOFTWARE, THIRD PARTY INTERFERENCE LEADING TO LOSS OR LACK OF ACCESS TO YOUR ACCOUNT OR WALLET AND OTHER USER DATA, SERVER FAILURES OR LOSS OF DATA. YOU AGREE AND ACKNOWLEDGE THAT VBT TRIDENT TRUST WILL NOT BE LIABLE FOR ANY COMMUNICATION FAILURES, INTERRUPTIONS, ERRORS, DISTORTIONS OR DELAYS YOU MAY EXPERIENCE IN USING THE SERVICES, REGARDLESS OF THE CAUSE.

- **6.2.** IN NO EVENT WILL VBT TRIDENT TRUST, ITS PARTNERS, AFFILIATES AND SERVICE PROVIDERS, OR ANY OF THEIR RESPECTIVE OFFICERS, DIRECTORS, AGENTS, EMPLOYEES, ADVISORS, CONSULTANTS OR REPRESENTATIVES, BE LIABLE (A) FOR ANY AMOUNT GREATER THAN THE VALUE OF THE TOTAL FEES PAID BY YOU FOR THE SERVICE THAT IS THE SUBJECT OF THE CAUSE OF ACTION IN THE TWELVE (12) MONTHS PRIOR TO THE LOSS ARISING OR (B) FOR ANY LOSS OF PROFITS, DIMINUTION IN VALUE OR BUSINESS OPPORTUNITY, ANY LOSS, DAMAGE, CORRUPTION OR BREACH OF DATA OR ANY OTHER INTANGIBLE PROPERTY OR ANY DAMAGE SPECIAL, INCIDENTAL, INDIRECT, INTANGIBLE OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, ARISING OUT OF OR IN CONNECTION WITH AUTHORIZED OR UNAUTHORIZED USE OF THE SITE OR THE SERVICES, OR THIS AGREEMENT, EVEN IF AN AUTHORIZED

REPRESENTATIVE OF VBT TRIDENT TRUST HAS BEEN ADVISED OR KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES, AND NOTWITHSTANDING THE FAILURE OF ANY AGREED OR OTHER REMEDY OF ITS ESSENTIAL PURPOSE, EXCEPT TO THE EXTENT OF A FINAL JUDICIAL DETERMINATION THAT SUCH DAMAGES WERE THE RESULT OF VBT TRIDENT TRUST GROSS NEGLIGENCE, FRAUD, WILLFUL MISCONDUCT, OR INTENTIONAL VIOLATION OF THE LAW. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

- **6.3.** We do not own or control the underlying software protocols that govern the operation of the Digital Assets. In general, the underlying protocols are open source and may be used, copied, modified and distributed by anyone. We assume no responsibility for the operation of the underlying protocols and cannot guarantee the functionality or security of network operations. In particular, the underlying protocols may be subject to sudden changes in operating rules (including "hard forks"). Any such material operational changes may materially affect the availability, value, functionality and/or name of such digital currency. Vbt Trident Trust does not control the timing and characteristics of these material operational changes. It is your responsibility to inform yourself of upcoming operational changes and you should carefully consider publicly available information and information that may be provided by Vbt Trident Trust to determine whether you wish to continue using the Services.

- **6.4.** In the event of an operational change, Vbt Trident Trust reserves the right to take any necessary measures to protect the security and safe operation of its platform, including temporarily suspending operations of the digital currencies involved and other necessary measures. Vbt Trident Trust will use reasonable efforts to notify you of its response to any material operational change; however, such changes are outside of our control and may occur without prior notice to Vbt Trident Trust. Our response to any material operational change is subject to our sole discretion and includes the decision not to support any new forks or other actions. You acknowledge and accept the risks of operational changes to the Digital Assets protocols and agree that Vbt Trident Trust is not responsible for such operational changes or any loss of value you may experience as a result of such changes to the operating rules. You acknowledge and agree that Vbt Trident Trust has sole discretion to determine its response to any operational change and that we have no responsibility to assist you with unsupported currencies or protocols.

- **6.5.** For the avoidance of doubt, Vbt Trident Trust does not provide legal or tax advice. All transactions through our Marketplace are conducted on a peer-to-peer basis between the Seller and the Buyer and you are solely responsible for determining whether any investment, investment strategy or related transaction is suitable for you based on your personal investment objectives, financial circumstances and risk tolerance. You should consult your legal or tax professional regarding your specific situation. From time to time, we may provide educational information about our platform and products, in order to help users learn more about our Services. Information may include, but is not limited to, blog posts, articles, links to third party content, news sources, tutorials

and videos. The information provided on the Website or any third party site does not constitute investment advice, financial advice, trading advice or any other type of advice, and you should not treat any of the content on the Website as such. Before making a decision to buy, sell or hold digital assets, you should conduct your own due diligence and consult your financial advisors before making any investment decisions. Vbt Trident Trust will not be liable for any decisions you make to buy, sell or hold digital assets based on information provided by Vbt Trident Trust.

- **6.6.** You agree that we are not responsible for any price fluctuations in the Digital Assets. In the event of a market disruption or a Force Majeure event, we may take one or more of the following actions: (a) suspend access to the Services; or (b) prevent you from completing any action through the Services. We will not be liable for any loss you suffer as a result of such actions. Following any such event, when the Services resume, you acknowledge that prevailing market rates may differ significantly from rates available prior to such event.

7. RELEASE OF LIABILITY AND INDEMNIFICATION

- **7.1.** If you have a dispute with one or more users of our Services, you release Vbt Trident Trust, its affiliates and service providers, and each of their respective officers, directors, employees, agents and representatives, from any and all claims, demands and damages (actual and consequential) of every kind and nature arising out of or in any way connected with such disputes. You agree to indemnify and hold Vbt Trident Trust, its affiliates and each of their respective officers, directors, employees, agents and representatives, harmless from any claim or demand (including attorneys' fees and any fines, fees or penalties imposed by any regulatory authority) arising out of or related to your breach of this Agreement or your violation of any law, rule or regulation, or the rights of any third party.

8. COMPLIANCE

- **8.1.** All transactions must be conducted within Vbt Trident Trust. Transactions outside the Vbt Trident Trust platform or exchange of external contact details are strictly prohibited.
- **8.2.** Transfer Limitations. Vbt Trident Trust does not impose any transfer limits.
- **8.3.** Accuracy of Information. You represent and warrant that all information you provide through the Services is accurate and complete. You agree and acknowledge that Vbt Trident Trust is not responsible for any errors or omissions you make in connection with any transaction initiated through the Services, for example, if you mistype a Wallet address or otherwise provide incorrect information. We strongly encourage you to carefully review the details of your transaction before completing it through the Services.

- **8.4.** No cancellations or modifications are permitted; wallet activities. Once transaction details have been submitted to the digital currency network through the Services, Vbt Trident Trust is unable to assist you in cancelling or modifying your transaction. Vbt Trident Trust has no control over any digital currency network and does not have the ability to facilitate any cancellation or modification request. Vbt Trident Trust does not store or custody any Digital Assets locked outside of what is in Vbt Trident Trust active account. Digital Assets are always recorded on their respective networks or blockchains. All digital currency transactions occur within the digital currency network, not on Vbt Trident Trust. There are no guarantees that the transaction will be processed on the digital currency network. Vbt Trident Trust reserves the right to refuse to process any transaction if required to do so by law or if we believe the transactions are in breach of this Agreement. You hereby agree and acknowledge that you assume full responsibility for all activities that occur in your Wallet and accept all risks of any authorized or unauthorized access to your Wallet, to the fullest extent permitted by law.

- **8.5 Transaction History**

You may request your transaction history through your account. You agree that the Services' failure to provide such confirmation will not affect or invalidate the terms of such transaction.

9. TRANSACTION DISPUTES THROUGH VBT TRIDENT TRUST DISPUTE RESOLUTION PROCESS

- **9.1. Transaction Disputes**

In most cases, the easiest way to resolve a dispute is for the parties to communicate, work together to figure out what happened, and come to an acceptable solution. When the parties are unable to come to an acceptable solution, Vbt Trident Trust support team ("Vbt Trident Trust Support") can help. Either party can initiate the dispute resolution process ("disputed transaction" or "dispute") regarding a transaction or other reason.

- **9.2. Dispute Resolution Process**

Below are the steps Vbt Trident Trust support follows in the event of a dispute.

- **Initiation:**

You can initiate a dispute by sending an email to support@vbttridenttrust.com, describing in detail the reasons. Once you initiate a dispute, you will select the type of dispute from the options presented and describe the issue that gives rise to your dispute.

- **Notification**

Once a dispute has been filed, Vbt Trident Trust Support will send you an email notification to confirm that a dispute has been initiated. If one of your transactions is being disputed, Vbt Trident Trust Support will inform you which transaction is being disputed and why.

- **9.3 Dispute Resolution**

Once the reasons for the dispute have been clarified, it is resolved through Vbt Trident Trustsupport who will publish a resolution.

- In some situations where neither party meets the criteria, or in other ways it is not clear or possible to determine which party has met the dispute resolution criteria at Vbt Trident Trustsole and absolute discretion, Vbt Trident Trustmay decide to resolve the dispute by dividing the Digital Assets subject to the dispute.

- **9.4 Appeal**

If you believe that Vbt Trident Trusthas resolved a dispute in a manner that is not in accordance with this Agreement, you have the right to request an appeal. To request an appeal, you must promptly notify us in writing by contacting Vbt Trident Trustcustomer support no later than 10 calendar days after you have been notified of Vbt Trident Trustcustomer support's decision and provide us with sufficient details and evidence to support your case for the request. Your appeal must specifically identify how you believe that Vbt Trident Trustincorrectly resolved the dispute under the terms of this Agreement and provide evidence of such incorrect decision.

- Please remember that, whether during the dispute process or generally at any time when using our Services, you are obliged to maintain a civil tone and be respectful towards other users and Vbt Trident Trustsupport. In the event of threatening or disrespectful tones, Vbt Trident Trustreserves the right to permanently block the account and its funds for 12 months without accrual of interest.

- **9.5 Finality**

You acknowledge and agree that Vbt Trident Trustdecision regarding a dispute is conclusive, final and binding as described in this Agreement.

10. FEES FOR USING VBT TRIDENT TRUSTSERVICES

- Creating a wallet is free. Vbt Trident Trustcharges fees of 5% of the capital deposited. Applicable fees will be displayed before you use any Service to which a fee applies. Our fees are subject to change and Vbt Trident Trustreserves the right to adjust its prices and fees at any time.

11. NO RIGHT TO CANCEL MINING SERVICES OR FEES

Once the account has been activated, it cannot be canceled until the agreed-upon term with

Management has been fulfilled. If the user has activated the account for six (6) or twelve (12) months and fails to communicate their intention not to renew at least thirty (30) days before its expiration, the contract will automatically renew for the same period, with no possibility of early termination until the new end date.

12. SUSPENSION OR TERMINATION OF SERVICES AND ACCOUNT; LIMITATION OF ACCESS TO YOUR WALLET

- **12.1.** We may, in our sole and absolute discretion, immediately and without notice: (a) suspend, restrict or terminate your access to any or all of the Services (including limiting access to your Wallet), and/or (b) deactivate or terminate your account if we reasonably suspect that you have acted or may act in violation of this Agreement; if you take any action that we believe circumvents our controls and procedures or we believe is necessary to do so in order to protect us, our users, including you, or our employees from harm or loss. If we exercise our rights to limit or refuse your access to the Services, we will not be liable for any consequences of our refusal to provide you with access to the Services, including any delay, damage or inconvenience you may suffer as a result.
- **12.2.** If we suspend or close your account, terminate your use of the Services for any reason, or limit access to your Wallet, we will notify you of our actions by email to the email address on file with you. YOU ACKNOWLEDGE THAT OUR DECISION TO TAKE CERTAIN ACTIONS, INCLUDING LIMITING ACCESS TO, SUSPENDING OR CLOSING YOUR ACCOUNT OR Wallet, MAY BE BASED ON CONFIDENTIAL CRITERIA THAT ARE ESSENTIAL TO OUR SECURITY AND RISK MANAGEMENT PROTOCOLS. YOU AGREE THAT VBT TRIDENT TRUST IS UNDER NO OBLIGATION TO DISCLOSE TO YOU THE DETAILS OF ITS SECURITY AND RISK MANAGEMENT PROCEDURES. In the event that we suspend your account or access to your Wallet, we will remove the suspension as soon as possible after the grounds for the suspension no longer exist; However, we are under no obligation to notify you when and if you will be able to recover your deposits.
- **12.3.** If you hold Digital Assets in your Vbt Trident TrustWallet and there has been no activity on your account for a period of time of 10 years, we may be required to report such Digital Assets remaining in your account as unclaimed property in accordance with abandoned property and reversion laws. If this occurs, we will make reasonable efforts to provide you with written notice. If you do not respond to such notice within 120 business days of receipt, or as required by law, we may be required to deliver such Digital Assets to the appropriate jurisdiction as unclaimed property. We reserve the right to deduct an inactivity fee or other administrative charges from such unclaimed Digital Assets as permitted by applicable law.
- **12.4.** We reserve the right to reverse any Digital Assets received internally in your Vbt Trident TrustWallet to the source account if the owner of the source account successfully proves that the Digital Assets were transferred to your Vbt Trident TrustWallet in error and if there has been no activity on your account for a period of 24 months. If this occurs, we will make reasonable efforts

to notify you in writing. If you do not respond to such notice within 14 days, we may be required to reverse the Digital Assets to the owner of the source account.

13. PROHIBITED USE

- By accessing or using the Services, you agree that you will use the Services in accordance with the terms and conditions of this Agreement (including the Privacy Policy) and that you will not commit any unlawful acts, and that you are solely responsible for your conduct while using our Services. Without limiting the generality of the foregoing, you agree that you will not:
 - **13.1.** Use our Services in any manner that could interfere with, disrupt, negatively affect, or inhibit other users from fully enjoying our Services, or that could damage, disable, overburden, or impair the functioning of our Services in any manner;
 - **13.2.** Engage in any activity that may violate, or assist in the violation of, any law, statute, ordinance or regulation, sanctions programs administered in the countries where we conduct business or operations, or that involves profits from any illegal activity; publish, distribute or disseminate any unlawful material or information;
 - **13.3.** Interfere with another user's access to or use of any of our Services; defame, abuse, extort, harass, stalk, threaten or otherwise violate or infringe upon the legal rights (such as, but not limited to, privacy, publicity and intellectual property rights) of other users; incite, threaten, facilitate, promote or encourage hatred, racial intolerance or violent acts against others; harvest or otherwise collect information from our Website about other users;
 - **13.4.** Engage in any activity that is intended to defraud, defame or otherwise cause any harm to Vbt Trident Trust or our users; or provide any false, inaccurate, misleading or deceptive information to Vbt Trident Trust or another user in connection with our Services or otherwise provided or requested pursuant to this Agreement;
 - **13.5.** Introduce into the Services any virus, trojan horse, worm, logic bomb or other harmful material; use any robot, spider, crawler, scraper or other automated means or interface not provided by us to access our Services or extract data; attempt to circumvent any content filtering techniques we employ, or attempt to access any service or area of our Services that you are not authorized to access; or place anywhere within the Vbt Trident Trust Marketplace any advertisement or promotion that facilitates the purchase or sale of Digital Assets outside of the Vbt Trident Trust Services;
 - **13.6.** Induce any third party to engage in any of the activities prohibited under this Section 13.

14. THIRD PARTY SERVICES

• 14.1. Third Party Services

In the course of using the Services, you may use products or services from one or more third parties ("Third Party Services"). Your access to or use of Third Party Services is at your own discretion. Your reliance on any use of Third Party Services in connection with the Services is governed on the one hand by this Agreement, but on the other hand will also be subject to separate terms and conditions set forth by the applicable third party service provider. Those terms and conditions may involve separate fees and charges or may include disclaimers or risk warnings about reliance on or the accuracy of any information. Such terms may also apply a privacy policy different from the one maintained by Vbt Trident Trust and incorporated into this Agreement. It is your responsibility to understand the terms and conditions of Third Party Services, including how those service providers use your information under their privacy policies.

15. INTELLECTUAL PROPERTY RIGHTS

• **15.1.** We grant you a limited, non-exclusive, non-transferable license, subject to the terms and conditions of this Agreement, to access and use the Services, the Website, and related content, materials, and information (collectively, the "Content") solely for purposes approved by Vbt Trident Trust from time to time. Any other use of the Website or the Content is expressly prohibited, and all other rights, titles, and interests in the Services, the Website, or the Content are the exclusive property of Vbt Trident Trust. You agree that you will not copy, transmit, distribute, sell, license, reverse engineer, modify, publish, or participate in the transfer or sale of, create derivative works from, or in any other way exploit the Content, in whole or in part, without Vbt Trident Trust prior written consent. You may not copy, imitate or use any of Vbt Trident Trust trademarks, registered trademarks, logos or intellectual property without Vbt Trident Trust prior written consent.

• **15.2.** Although we intend to provide accurate and timely information on the Vbt Trident Trust website, our website (including, but not limited to, the content) may not always be entirely accurate, complete or current and may also include technical inaccuracies or typographical errors. In an effort to continue to provide you with information that is as complete and accurate as possible, information may be changed or updated from time to time without notice, including, but not limited to, information about our policies, products and services. Accordingly, you should verify all information before relying on it, and all decisions based on information contained on the Vbt Trident Trust website are your sole responsibility and we shall have no liability for such

decisions. Information provided by third parties is for informational purposes only and Vbt Trident Trust makes no representations or warranties as to its accuracy. Links to third party materials (including, but not limited to, websites) may be provided for your convenience but are not controlled by us. You acknowledge and agree that we are not responsible for any aspect of the information, content or Services contained in any third party materials or on any third party sites accessible or linked to the Vbt Trident Trust website.

16. HOW TO CONTACT US

- We recommend that you visit our website <https://vbttridenttrust.com> before contacting us. In case it does not contain the information you are looking for, Vbt Trident Trust offers assistance from Monday to Saturday. You can contact us through our email: info@vbttridenttrust.com

17. FORCE MAJEURE

- We will not be liable for any delays, failures in performance or interruptions of the Service resulting directly or indirectly from any cause or condition beyond our reasonable control, including but not limited to significant market volatility, any delay or failure due to any act of God, act of civil or military authorities, act of terrorists, civil disturbance, war, strike or other labor dispute, fire, interruption in telecommunications or Internet services or network provider services, equipment and/or software failure, other catastrophe or any other event beyond our reasonable control and will not affect the validity and enforceability of the Remaining Provisions.
- What we guarantee you is that your funds, even if force majeure occurs, will always remain your property and you will be able to withdraw them once the event is over.

18. JURISDICTION

- This Agreement and your use of the Website and Services shall be governed by and construed in accordance with the laws of the Cayman Islands, without regard to principles of conflict of laws.

19. NATURE OF THE AGREEMENT

- This Agreement constitutes the entire agreement between you and Vbt Trident Trust with respect to the subject matter of the terms and conditions of this Agreement and this Agreement cancels and replaces any prior understandings and agreements between you and Vbt Trident Trust with

respect to such subject matter. You may not assign any of your rights or obligations under this Agreement without our prior written consent.