

All purchases are considered conclusive and non-negotiable, signifying the absence of any potential for refunds; the option for exchanges is contingent upon the discretionary judgment of the management.

In order to qualify for a potential exchange, the product must be returned in its original packaging, unaltered and untarnished by any usage.

-MANAGEMENT

Xpress Smoke Shop is committed to providing exceptional customer satisfaction and strives to offer accurate recommendations for THCA cannabis, Delta edibles, and CBD edibles. However, it is crucial to note that the shop shall not be held liable for any inaccuracies or non-effective products. While our knowledgeable staff provides general guidance based on customer preferences, it is expressly understood that such recommendations do not serve as a substitute for professional advice. Customers are strongly urged to seek guidance from their licensed healthcare provider for personalized advice and dosage instructions before using THCA cannabis, Delta edibles, or CBD edibles.

Customers bear the responsibility of providing accurate and comprehensive information regarding their medical conditions, allergies, and other pertinent details to our staff members. Furthermore, it is of utmost importance for customers to diligently review and comply with the instructions, warnings, and dosage guidelines accompanying the purchased THCA cannabis, Delta edibles, and CBD edibles. In the event that a recommended product fails to yield the desired results or elicits adverse effects, customers are advised to promptly seek medical advice.

For the resolution of any concerns or issues pertaining to our products or services, customers are encouraged to **contact our dedicated customer service line at (201) 705-7505**. Our customer support team is readily available to provide assistance, address concerns, and guide customers through the proper channels for resolution. Xpress Smoke Shop continuously endeavors to enhance our training programs to remain well-informed about the latest industry advancements. **We hold customer feedback in high regard as it facilitates the improvement of our services and ensures an optimal experience for our esteemed clientele.**

Thank you - Management

Customer Care: (201) 705-7505