## Noah Schaepman

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#### **Professional Summary**

A reliable and adaptable individual with solid hands-on experience in customer service and hospitality. Known for delivering results in high-pressure environments, exhibiting strong interpersonal skills, and providing excellent customer satisfaction. Seeking opportunities where initiative, teamwork, and problem-solving are valued to contribute effectively and grow professionally.

## Core Skills

- Customer Service & Support
- Task & Workflow Management
- Hospitality & Food Handling
- Team Collaboration & Communication
- Health & Safety Compliance
- Problem Solving & Adaptability
- Familiar with digital tools

#### **Professional Experience**

## **Hospitality Staff (Casual)**

Cheforce - Newcastle & Hunter Region, NSW

October 2024 - Present

- Worked in various hospitality venues including events, restaurants, and catering environments.
- Adapted seamlessly to new teams and fast-paced shifts with minimal supervision.
- Ensured high standards of food hygiene and safety while providing exceptional customer service.
- Successfully handled a variety of roles, including food and beverage service, kitchen support, and front-of-house duties.

# Crew Member

McDonald's - Glendale, NSW

March 2024 - March 2025

- Provided fast, accurate service in a high-volume, time-sensitive environment.
- Ensured consistent cleanliness and high operational standards, promoting an efficient team dynamic.
- Adapted quickly to rotating roles and responsibilities, handling both front and back-of-house tasks.
- Managed multiple tasks simultaneously, ensuring customer satisfaction under pressure.

### **Education**

Hunter Christian School - Newcastle, NSW

Year 11 - Present (Expected Graduation: 2026)

TAFE NSW (via Distance Education)

Completed Year 10 Curriculum - 2023

Home Education

Years 9 - 10 | Completed via registered homeschooling program

Maitland Christian School - Maitland, NSW

Kindergarten - Year 8