# Advanced Database Systems (INFS3200)

Lecture 5: Data Warehouses

Lecturer: Prof Shazia Sadiq

School of Electrical Engineering and Computer Science (EECS)

Faculty of Engineering, Architecture and Information Technology

The University of Queensland



# Topics

Why do we need Data Warehouses

Building a Data Warehouse

Multi-dimensional Data Models

Data Warehouse Design

**OLAP Queries** 



## **CREATE VIEW**

#### Consider schema

- EMPLOYEE [SSN, fname, lname, address, dept, salary]
- PROJECT [Pno, pname, budget, manager]
- WORKS-ON [SSN, Pno, hours]



## **CREATE VIEW**

CREATE VIEW WORK-HOURS AS

SELECT Iname, SUM(hours) AS TH

FROM EMPLOYEE E, PROJECT P, WORKS-ON W

WHERE E.SSN = W.SSN AND

P.Pno = W.Pno

**GROUP BY Iname** 

List all employees who work for more than 50 hours across all projects



# Why do we need Data Warehouses?

Traditional database applications consist of both updates and queries

➤ While, some queries are large scale aggregation reports which can take long time to generate on-the-fly

Database updates and queries must lock data resources

- ➤ Large scale aggregation reports lock many resources for a long time
- If high frequency of database updates coincides with high frequency of reports, there is **competition** for computing resources
- For example, student enrolment transactions at beginning of semester coincide with high report demand for checking if room sizes, tutor allocations etc are adequate



### Data Warehouse is useful

Organizations are analysing current and historical data to identify useful patterns and support business strategies

Emphasis is on complex, interactive, exploratory analysis of very large datasets created by integrating data from across all parts of an enterprise

Resource competition solved by making periodic replicas of data from operational data into separate system for analytics

- ➤ Data snapshots are acceptable
- ➤ Pre-processing for common aggregations are desirable
- ➤ Efficient support for common analytics operations



### **OLTP** (Online Transaction Processing) vs. **OLAP** (Online Analytical Processing)

OLTP system is a database system used to record current **Update**, **Insertion** and **Deletion** transactional operations.

- ➤ Queries are simpler and short
- ➤ Time-critical in processing, and requires less space

OLAP database **stores historical data** that has been collected from OLTP databases

- >view different summaries of multi-dimensional data
- > extract information from a large database
- >analyse data for decision making



# OLTP vs. OLAP (cont.)

OLTP is an online transaction system whereas, OLAP is an online data retrieval and analysis system.

Transactional data is the source of OLTP, whereas different OLTP databases are the source of OLAP.

OLTP's main operations are **insert**, **update** and **delete** whereas, OLAP's main operation is to **extract multidimensional data for analysis**.

OLTP has **short but frequent** transactions whereas, OLAP has **long and less frequent** transaction.

Processing time for the OLAP's transaction is more as compared to OLTP.

OLAPs queries are more **complex** with respect OLTPs.

The tables in OLTP database must be **normalized** (**3NF**) whereas, the tables in OLAP database **may not be normalized**.

As OLTPs frequently executes transactions in database, in case any transaction fails in middle and hence it must take care of data integrity. While in OLAP the transaction is less frequent hence, it does not bother much about data integrity.



### A Data Warehouse has

Integrated data spanning long time periods, often augmented with summary information

Very large volume: several Terabytes (TB) common

Interactive response times expected for complex queries

Ad-hoc updates uncommon (*Write-once* and *Read-forever*)

Responding times: simple query: <1s, complex query: <3s, really complex query: <6s



# **Data Warehousing Environments**

In Data Warehouse (DW), data is decoupled from its generation source Information in DW is organized to be easily used for DSS applications (i.e., a variety of visualization charts)

➤ Database views are used to organize data for DW

Information is available independently from the availability of the source

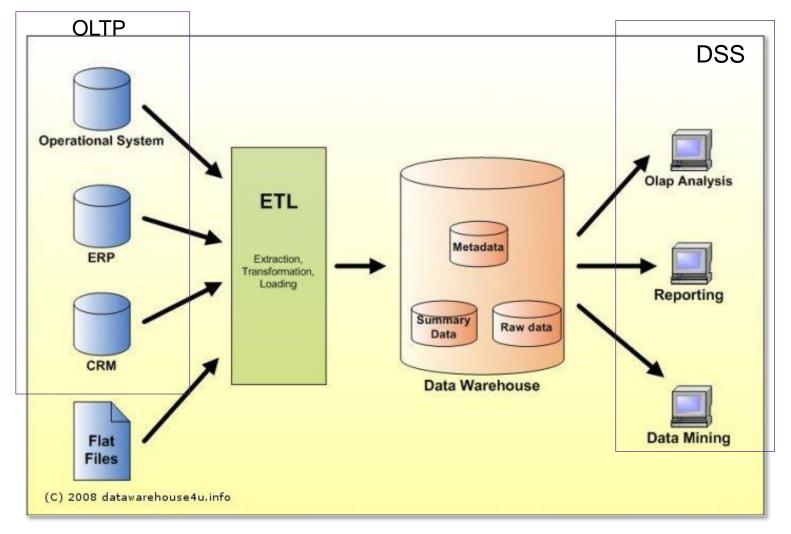
➤ The **views** are materialized

Information is structured and stored in order to optimize processing of DW queries

Only a small cooperation is required with the source to keep the warehouse in sync of time periods



# **Data Warehouse Overview**





# Name three differences between DBMS and Data Warehouse

### Name three differences between Transaction Processing Databases and Data Warehouses

For insert, delete, update operations but DW is read only For operational support but DW is primarily for decision support Stores transactions but DW stores aggregated data



# **Building a Data Warehouse**

- The data must be extracted from multiple, heterogeneous sources (i.e., from OLTP databases)
- 2. The data must be transformed to fit into the data warehouse model where
- The data must be formatted for consistency of multiple sources
- The data must be cleaned to ensure validity
- The data must be fitted to the DW data model (pre-processed for summary data)
- 3. The data must be loaded into the DW



# **DBMS** vs Data Warehousing

#### Sales (Summary Data)

Day	Product	Store	Sales (\$)
9/2/2014	Milk	Toowong	3412
10/2/2014	Bread	Toowong	3445
9/2/2014	Milk	Kenmore	5440
10/2/2014	Bread	Kenmore	3067

#### Purchase (Operational Data)

Day	Product	Store	Qty	Price
9/2/2014	A2 milk	Toowong	1	3.3
9/2/2014	Grape green	Toowong	2	7.9
9/2/2014	Lindt choc	Kenmore	1	8.4
9/2/2014	Coles coke	Kenmore	2	3.2

- What is the total sale in each store?
- How about milk sold on Monday?
- Which item is the most popular one?



# Aggregated result

- Change the Price of "A2 milk" to \$4 each.
- Delete the "Grape green" sold on "9/2/2014" in "Toowong"



# **Data Warehousing Issues**

Syntactic data integration

➤ Must access data from a variety of source formats and repositories

Semantic data integration

>When getting data from multiple sources, must eliminate mismatches, e.g., different currencies

Load, refresh and purge

➤ Must load data, periodically refresh it, and purge too-old data

Metadata management

➤ Must keep track of source, loading time, and other information for all data in the warehouse



# **Data Warehouse Types**

#### Virtual Data Warehouses

➤ Provide views of operational DBs that are materialized for efficiency

#### **Data Marts**

- ➤ Targeted to a subset of the organization
- ➤ Also called department-level data warehouse
- ➤ Low-risk, low-cost, but hard to evolve

Enterprise-wide Data Warehouses

➤ Large projects with massive investment of time and resources



#### Consider a table of transactions:

Day	Product	Store	Sales (AUD)
9/2/2014	Milk	Toowong	3412
10/2/2014	Milk	Toowong	2918
9/2/2014	Bread	Toowong	2918
10/2/2014	Bread	Toowong	3445
9/2/2014	Milk	Kenmore	5440
10/2/2014	Milk	Kenmore	4992
9/2/2014	Bread	Kenmore	2918
10/2/2014	Bread	Kenmore	3067

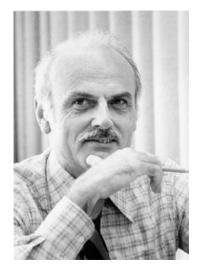
- Can these facts be automatically summarized (aggregated) in order to answer analytical queries?
  - ✓ How many different locations of Stores?
  - ✓ What kinds of Products sold well?
  - ✓ Can we get the monthly report on sales?



### **Multidimensional Data Model**

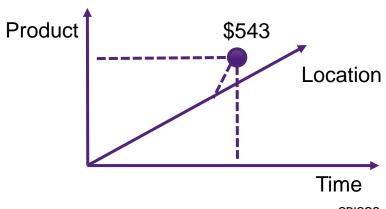
"There are typically a **number of dimensions** from which a given pool of data can be analyzed. This plural perspective, or **multidimensional conceptual view**, appears to be the way most business persons naturally view their enterprise."

#### - Codd 1993



Edgar Frank Codd 19/08/1923 - 18/04/2003 (aged 79)

Codd, Edgar Frank (June 1970). "A Relational Model of Data for Large Shared Data Banks". Communications of the ACM. 13 (6): 377–387.





### The Fact Table

The core of a data warehouse is a fact table

The facts are the values for the object of interest

- ➤ A fact about that data entity
- Raw data to be aggregated
- There are lots of instances of these facts

Associated with each fact is a key that is used for identifying, for example, which day, which product and which store.

A **fact** can be defined by a proposition which can be read as a complete sentence.

...facts vs dimensions



### **Dimensions**

Each key is a dimension – the example has three

Dimensions can have hierarchical organization

- ➤ Days grouped into weeks, months, quarters, years
- ➤ Product groups aggregated hierarchically
  - ✓ Milk → dairy → perishable → food
  - ✓ Bread → baked goods → perishable → food
- >Stores grouped into regions hierarchically
  - √Toowong → West Brisbane → Brisbane → QLD → Australia → Oceania

Dimensions organized by dimension tables



### **Dimension Tables**

Each dimension is a projection of the fact table onto one of its keys

Day
9/2/2012
10/2/2012
...

Product

Milk

Bread
...

Store
Toowong
Kenmore

A data warehouse is a set of facts perceived by a number of dimensions.



# **Design for General Dimension Tables**

### **Time-Period**

Day	Month	Qtr	Year
9/2/2012	Feb	1	2012
10/2/2012	Feb	1	2012

### Region

Store	District	Region
Toowong	West	Brisbane
Kenmore	West	Brisbane

### **Product**

Product	Kind	Туре	Class
Milk	Dairy	Perishable	Food
Bread	Bakery	Perishable	Food



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## **The Star Schema**

#### **Time-Period**

Day	Month	Qtr	Year
9/2/2012	Feb	1	2012
10/2/2012	Feb	1	2012

### Region

Store	District	Region
Toowong	North	Brisbane
Kenmore	West	Brisbane

#### **Product**

Product	Kind	Туре	Class
Milk	Dairy	Perishable	Food
Bread	Bakery	Perishable	Food

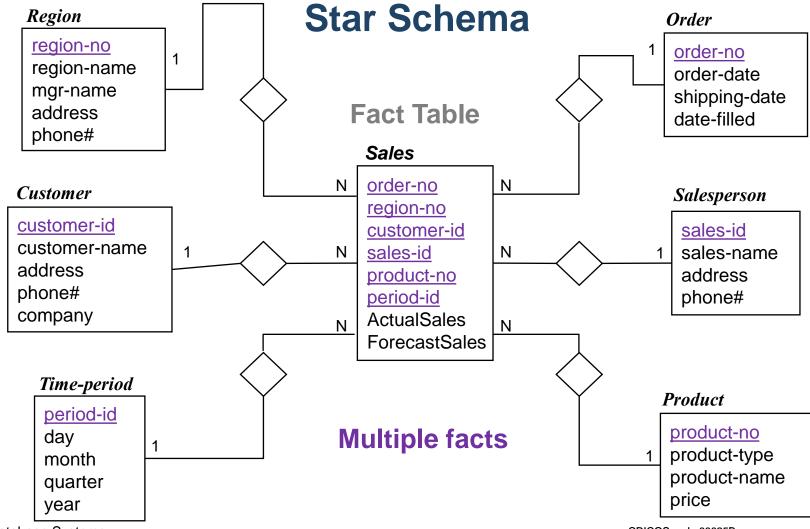
Sales

**Facts** 

A fact table is much larger than dimension tables



# Logical Schema (Entity Relationship)





## **Containment in Star Schemas**

Much information stored in a containment situation

- ➤ February is in first quarter
- ➤ First quarter is in 2012, 2013...
- ➤ Dairy products are perishable
- ➤ Baked goods are perishable
- ➤ Perishable goods are food
- ➤ West is in Brisbane...

Day	Month	Qtr	Year
9/2/2012	Feb	1	2012
10/2/2012	Feb	1	2012

#### **Facts**

Day	Month
9/2/2012	Feb
10/2/2012	Feb

Month	Qtr
Feb	1
Mar	1

Qtr	Year
1	2012
2	2012
1	2013

CRICOS code 00025B



### **Normalization**

# Many identifiers are weak

- ➤ There is a February in every year
- ➤ There is a first quarter in every year
- ➤ West in Brisbane must be distinguished from west in Sydney...

# Replace weak identifiers by global identifiers in scope

- ➤ Month ID, so that Feb 2012 is M002, Feb 2013 is M014, etc
- >Quarter ID, so that Q1 2012 is Q001, Q1 2013 is Q005, etc
- ➤ Brisbane West is District D13, Brisbane South D22, Sydney North is D45, etc

...weak ID: must be used with another attribute (e.g. a foreign key) in order to be able to uniquely identify an entity

# **Normalized Dimension Tables**

Day	Month ID
9/2/2012	M002
10/2/2012	M002

<u>*</u>			
MonthID	Name	Quarter ID	
M002	February	Q001	
M014	February	Q005	
M026	February	Q009	

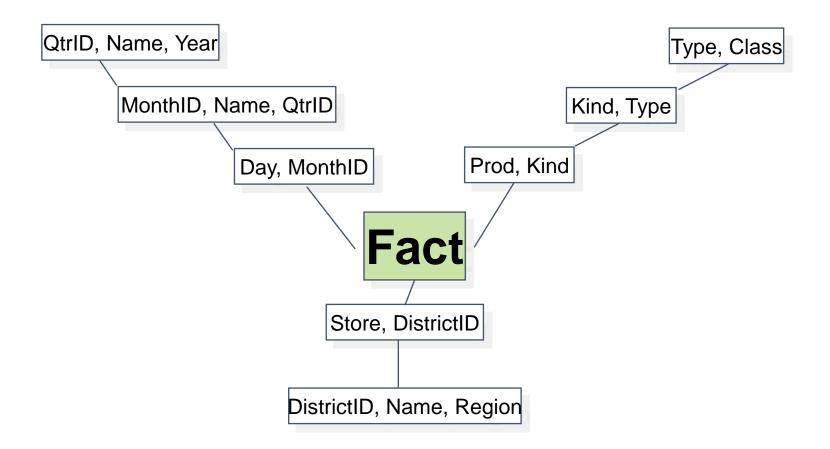
### **Original Table**:

	Day	Month	Qtr	Year
9/2	2/2012	Feb	1	2012
10	/2/2012	Feb	1	2012

Quarter ID	Name	Year
Q001	1	2012
Q005	1	2013
Q009	1	2014



# The Snowflake Schema





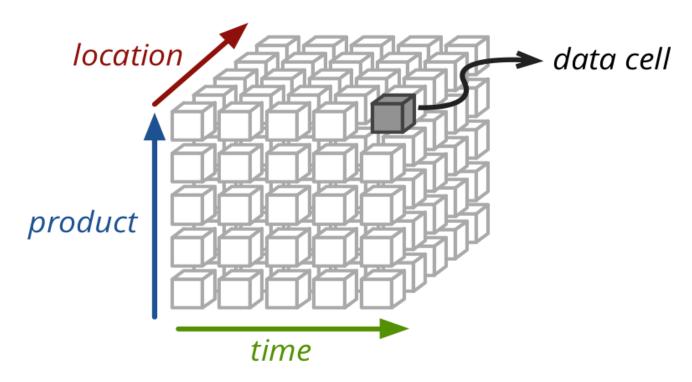
### **Fact Constellation**

A set of fact tables that share some dimension tables Fact table 1 Fact table 2 **Dimension Table Business results Business forecast Product** Dimension Dimension Table Table Table Fact Table Fact Table Dimension Dimension Table



# **Data Cube**

Sales data with three dimensions: location, product and time



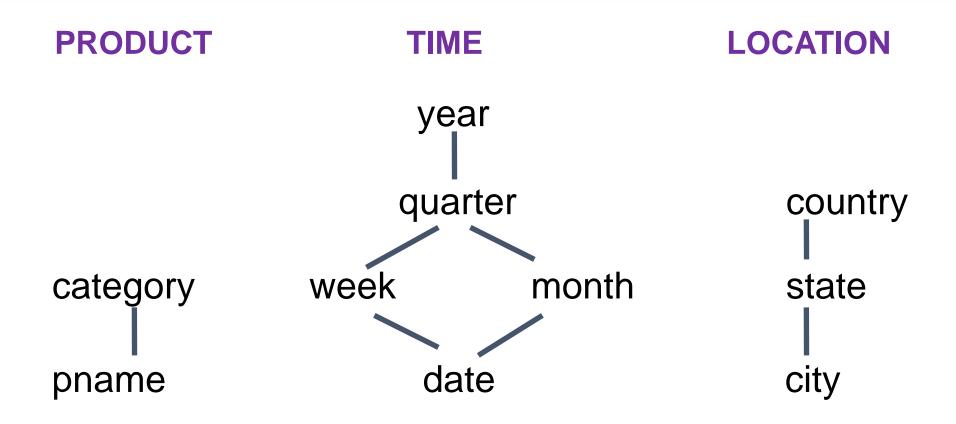
Hypercubes if there are more than 3 dimensions

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### **Dimension Hierarchies**

Dimension Hierarchies can be defined by using Linear, Tree, or Lattice structures





# **Decision Support Systems (DSS)**

Data warehousing is for Decision Support Systems (DSS)

- ➤DSS provides decision makers in organizations with information (*data-driven decisions*)
- ➤ Queries are less well structured (for under-specified problems faced by most senior managers)
- ➤ Used by non-IT professionals (i.e., managers) interactively (*data exploration*)
- Flexible enough to accommodate changes in the environment and decision-making approaches



# **OLAP Queries for Decision Support**

Most OLAP queries can be expressed in SQL – this is difficult for general end users

The goal is to give non SQL experts some tools for selected class of queries

#### Examples;

- >find the total sales,
- ightharpoonup find the top five products ranked by total sales,
- > find total sales by month for each city,
- ➤ find % change in the total monthly sales
- ➤ for each product...



# **Typical Functionality of DW**



>Rotate data cube to show a different orientation of axes

#### Roll-up

➤ Move up concept hierarchy, grouping into larger units along a dimension with more generalization

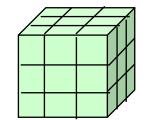
#### **Drill-down**

➤ Disaggregate to a finer-grained view to show more details

#### Slice and dice

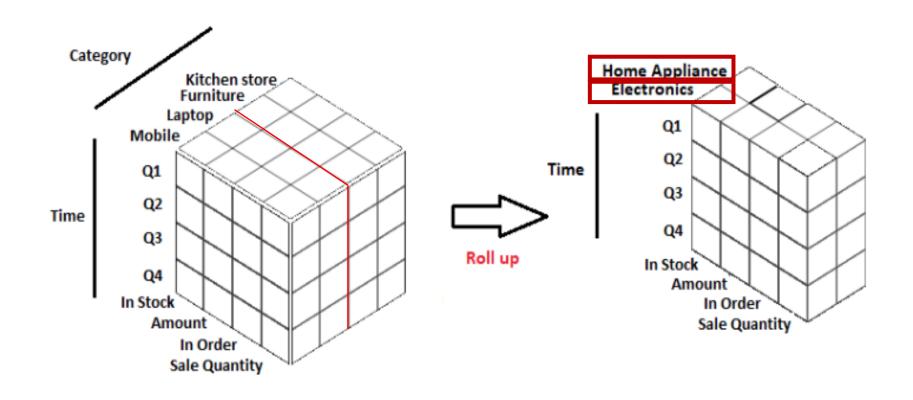
> Perform projection operations on the dimensions

Other operations, such as arithmetic (to get derived values), sorting, selection...





# **An Example of Rollup**



Page 147, Figure 4.12 Examples of typical OLAP operations on multidimensional data., Jiawei Han Book



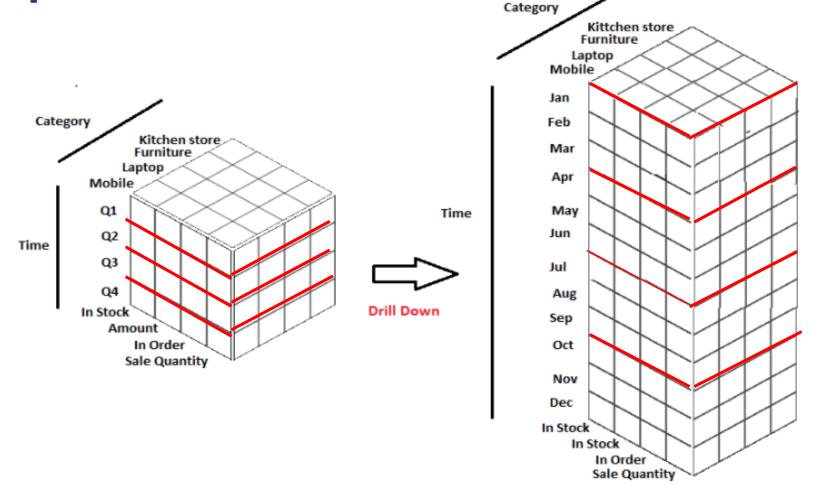
## **Example Roll-up**

Roll-up milk, bread to compare perishables with other product groups

	Product		Total
Day	Milk	Bread	Perishables
9/2/2012	8952	5836	14788
10/2/2012	7910	8059	15969
	Product Group		Total
Day	Perishables	Canned Goods	All Groups
9/2/2012	14788	55621	206771
10/2/2012	15969	68123	310885



## **An Example of Drill-down**





# Example Drill-down

### **Drill-down** perishables to constituent products

	Product Group		Total
Day	Perishables	Canned Goods	All Groups
9/2/2012	14788	55621	206771
10/2/2012	15969	68123	310885
	Product		Total
Day	Milk	Bread	Perishables
9/2/2012	8952	5836	14788
10/2/2012	7910	8059	15969



### **OLAP Queries**

Influenced by SQL + spreadsheets

A common operation is to aggregate a measure over one or more dimensions

- Find total sales
- > Find total sales for each city, or for each state
- > Find top five products ranked by total sales

### Roll-up: Aggregating at different levels of a dimension hierarchy

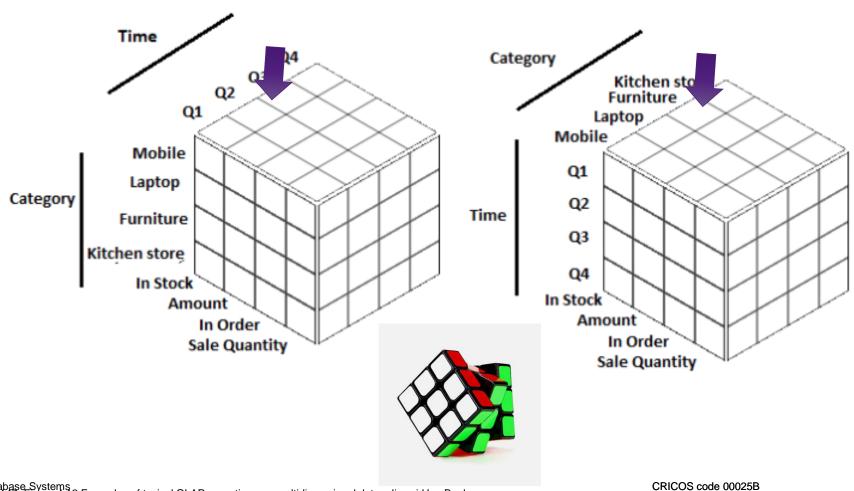
Given total sales by <u>city</u>, we can roll-up to get sales by <u>state</u>

### Drill-down: The inverse of roll-up

- ➤ Given total sales by <u>state</u>, can drill-down to get total sales by <u>city</u>
- Can also drill-down on different dimension to get total sales by *product* for *each state*



## **An Example of Pivoting**



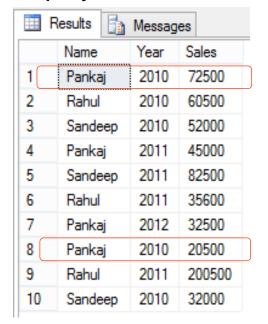


## **Example of Pivot Query**



```
SELECT [Year], Pankaj, Rahul, Sandeep FROM
(SELECT Name, [Year] , Sales FROM Employee )Tab1
PIVOT
SUM(Sales) FOR Name IN (Pankaj, Rahul, Sandeep)) AS Tab2
ORDER BY [Tab2].[Year]
```

### **Employee**



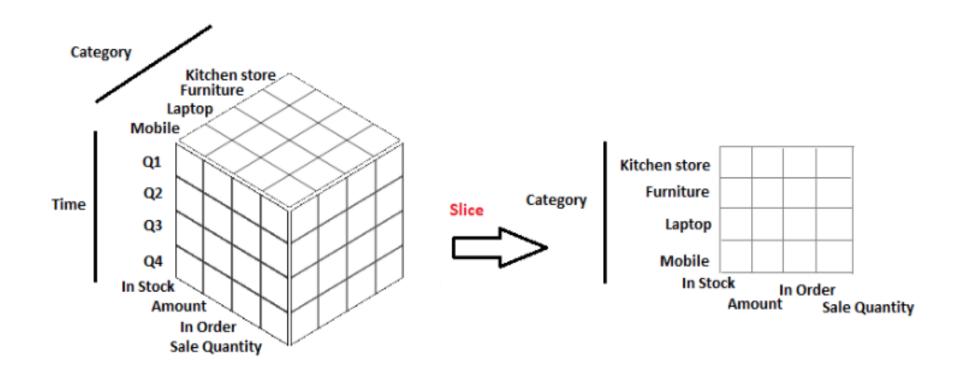
### Find out the yearly sales for each Employee.

### **Pivot Query Output**

⊞ Results				
	Year	Pankaj	Rahul	Sandeep
1	2010	93000	60500	84000
2	2011	45000	236100	82500
3	2012	32500	NULL	NULL



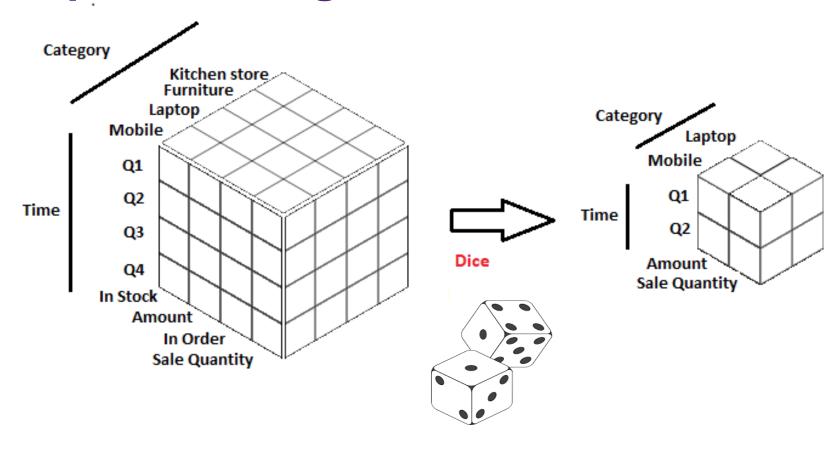
## An Example of Slicing



Page 147, Figure 4.12 Examples of typical OLAP operations on multidimensional data., Jiawei Han Book



# **An Example of Dicing**





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### **OLAP Queries**

Slicing and Dicing: Equality and range selections on one (slice), or more (dice) dimensions

- ➤ Total of selected data behind pivot
- ➤ Similar to HAVING clause in SQL

Pivoting: Aggregation on selected dimensions.

- E.g., Pivoting on Location and Time yields this <u>cross-tabulation</u>: Cells contain sums of data from other dimensions (data behind pivot)
- Metaphor of <u>rotating</u> data cube

Find the sales of products in terms of years and locations.

				QZ	
	Q1	WI	CA	Total	
	1995	63	81	144	
	1996	38	107	145	
	1997	75	35	110	
Q3	Total CRICOS COO		223	339	

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## Pivoting by Multiple SQL Queries

The cross-tabulation obtained by pivoting can also be computed using a collection of SQL

queries: Q1:

**SELECT SUM**(S.sales)

**FROM** Sales S, Times T, Location L

WHERE S.timeid=T.timeid AND S.locid=L.locid

**GROUP BY** T.year, L.state

#### Q2:

**SELECT SUM**(S.sales)

FROM Sales S, Times T

WHERE S.timeid=T.timeid

**GROUP BY** T.year

#### Q3:

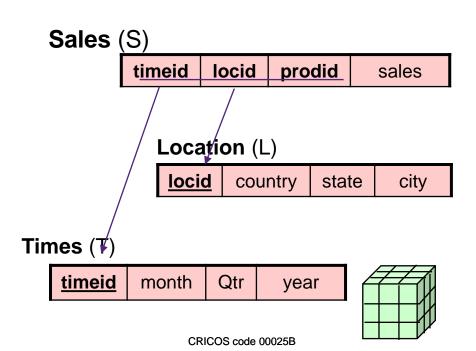
**SELECT SUM**(S.sales)

**FROM** Sales S, Location L

WHERE S.locid=L.locid

**GROUP BY** L.state

Find the sales of products in terms of years and locations.





## The CUBE Operator

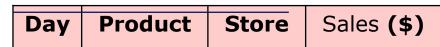
Generalizing the previous example, if there are k dimensions, we have  $2^k$  possible SQL **GROUP BY** queries that can be generated through pivoting on a subset of dimensions.

**CUBE** timeid, pid, locid BY SUM Sales

➤ Equivalent to rolling up Sales on all eight subsets of the set {timeid, pid, locid}

SELECT SUM(S.sales)
FROM Sales S, ...
GROUP BY grouping-list

Sales (S)



The CUBE operator has been implemented in most data warehousing products, and often used together with SQL statements following GROUP\_BY. It basically creates a cube using the listed dimensions for the required aggregations (in the SUM part). For example, if CUBE(a, b, c) is used, where a, b and c are dimensions (attributes with their hierarchies), it will **generate eight** (8) aggregates for all the following combinations: (a, b, c), (a, b), (a, c), (b, c), (a), (b), (c) and (null). That is, for k dimensions in the CUBE list, 2<sup>k</sup> types of group-bys will be generated. Therefore, once CUBE(a, b, c) is used, aggregates based on all these 2<sup>k</sup> dimension combinations are generated.



### **Review**

We need Data Warehouses to provide high performance to read-only queries in Decision Support Systems, without compromising transactional operations

Building a Data Warehouse is a multi-step process that requires both organizational as well as technical support especially in ETL

Multi-dimensional Data Models have been proposed for Data Warehouses by which we can design schemas (e.g. star schema, snowflake schema) suitable for Data Warehouse operations

Data Warehouses are supported by specialized OLAP (Online Analytical Processing) Queries