



Privacy Policy

Last updated on December 10, 2018.

Zomato Media Private Limited and/or its affiliates ("**Zomato**," the "**Company**," "**we**," "**us**," and "**our**") respect your privacy and is committed to protecting it through its compliance with its privacy policies. This policy describes:

- the types of information that Zomato may collect from you when you access or use its websites, applications and other online services (collectively, referred as "**Services**"); and
- its practices for collecting, using, maintaining, protecting and disclosing that information.

This policy applies only to the information Zomato collects through its Services, in email, text and other electronic communications sent through or in connection with its Services.

This policy DOES NOT apply to information that you provide to, or that is collected by, any third-party, such as restaurants at which you make reservations and/or pay through Zomato's Services and social networks that you use in connection with its Services. Zomato encourages you to consult directly with such third-parties about their privacy practices.

Please read this policy carefully to understand Zomato's policies and practices regarding your information and how Zomato will treat it. By accessing or using its Services and/or registering for an account with Zomato, you agree to this privacy policy and you are consenting to Zomato's collection, use, disclosure, retention, and protection of your personal information as described here. If you do not provide the information Zomato requires, Zomato may not be able to provide all of its Services to you.

If you reside in a country within the European Union/European Economic Area (EAA), **Zomato Media Portugal, Unipessoal LDA**, located at Avenida 24 de Julho, N 102-E, 1200-870, Lisboa, Portugal, will be the controller of your personal data provided to, or collected by or for, or processed in connection with our Services;

If you reside in United States of America, **Zomato USA LLC**, located at 601 S. Cedar Street,

Suite 111, Charlotte, NC 28202 will be the controller of your personal data provided to, or collected by or for, or processed in connection with our Services;

If you reside in any other part of the world, **Zomato Media Private Limited**, located at Ground Floor, Tower C, Vipul Tech Square, Sector 43, Golf Course Road, Gurugram - 122009, Haryana, India will be the controller of your personal data provided to, or collected by or for, or processed in connection with our Services.

Your data controller is responsible for the collection, use, disclosure, retention, and protection of your personal information in accordance with its privacy standards as well as any applicable national laws. Your data controller may transfer data to other members of Zomato as described in this Privacy Policy. Zomato may process and retain your personal information on its servers in India where its data centers are located, and/or on the servers of its third parties (in or outside India), having contractual relationships with Zomato.

This policy may change from time to time, your continued use of Zomato's Services after it makes any change is deemed to be acceptance of those changes, so please check the policy periodically for updates.

► The information we collect and how we use it

▼ How we use the information we collect

We use the information we collect from and about you for a variety of purposes, including to:

- Process and respond to your queries
- Understand our users (what they do on our Services, what features they like, how they use them, etc.), improve the content and features of our Services (such as by personalizing content to your interests), process and complete your transactions, and make special offers.
- Administer our Services and diagnose technical problems.
- Send you communications that you have requested or that may be of interest to you by way of emails, or courier, or registered post, or telephone calls, or any other mode of communication. We may also share your preferences or the Services availed by you with your network followers on Zomato for marketing and other promotional activities of our Services.
- Send you questions from other users that you may be able to answer if you have registered with Zomato.

- Enable us to show you ads that are relevant to you.
- Generate and review reports and data about, and to conduct research on, our user base and Service usage patterns.
- Administer contests and sweepstakes.
- Provide you with customer support.
- Provide you with policies about your account.
- Carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- Notify you about changes to our Services.
- Allow you to participate in interactive features offered through our Services.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.

We may also use your information to contact you about our own and third-party goods and services that may be of interest to you. If you do not want us to use your information in this way, please check the relevant box located on the form on which we collect your data and/or adjust your user preferences in your account profile.

We may use the information we have collected from you to enable us to display advertisements to our advertisers'/service providers' target audiences. Even though we do not disclose your personal information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.

► **How we share the information we collect**

► **Analytics and tailored advertising**

► **Choices about how we use and disclose your information**

- ▶ **Communication choices**
- ▶ **Reviewing, changing or deleting information**
- ▶ **Accessing & correcting your personal information**
- ▶ **Security: How we protect your information**
- ▶ **Permissible Age**
- ▶ **Third party links and services**
- ▶ **California privacy rights**
- ▶ **EU privacy/data protection rights**

▶ **Data retention and account termination**

▶ **Job applicants**

▶ **Changes to this privacy policy**

Contact us

If you have any queries relating to the processing/ usage of information provided by you or Zomato's Privacy Policy, you may email the Data Protection Officer (DPO) at privacy@zomato.com or write to us at the following address.

For Users residing in EU/EEA:

Zomato Media Portugal, Unipessoal LDA,
Avenida 24 de Julho,
N 102-E, 1200-870, Lisboa, Portugal

For Users residing in the United States:

Zomato USA, LLC
601 S. Cedar Street, Suite 111
Charlotte, NC 28202

For Users residing in any other part of the world:

Zomato Media Private Limited
Ground Floor, Tower C, Vipul Tech Square
Sector 43, Golf Course Road, Gurugram - 122009, Haryana, India

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The Zomato logo, featuring the word "zomato" in white lowercase letters on a red square background.

 English



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