



Privacy Policy

Last updated on December 10, 2018.

Zomato Media Private Limited and/or its affiliates ("**Zomato**," the "**Company**," "**we**," "**us**," and "**our**") respect your privacy and is committed to protecting it through its compliance with its privacy policies. This policy describes:

- the types of information that Zomato may collect from you when you access or use its websites, applications and other online services (collectively, referred as "**Services**"); and
- its practices for collecting, using, maintaining, protecting and disclosing that information.

This policy applies only to the information Zomato collects through its Services, in email, text and other electronic communications sent through or in connection with its Services.

This policy DOES NOT apply to information that you provide to, or that is collected by, any third-party, such as restaurants at which you make reservations and/or pay through Zomato's Services and social networks that you use in connection with its Services. Zomato encourages you to consult directly with such third-parties about their privacy practices.

Please read this policy carefully to understand Zomato's policies and practices regarding your information and how Zomato will treat it. By accessing or using its Services and/or registering for an account with Zomato, you agree to this privacy policy and you are consenting to Zomato's collection, use, disclosure, retention, and protection of your personal information as described here. If you do not provide the information Zomato requires, Zomato may not be able to provide all of its Services to you.

If you reside in a country within the European Union/European Economic Area (EAA), **Zomato Media Portugal, Unipessoal LDA**, located at Avenida 24 de Julho, N 102-E, 1200-870, Lisboa, Portugal, will be the controller of your personal data provided to, or collected by or for, or processed in connection with our Services;

If you reside in United States of America, **Zomato USA LLC**, located at 601 S. Cedar Street,

Suite 111, Charlotte, NC 28202 will be the controller of your personal data provided to, or collected by or for, or processed in connection with our Services;

If you reside in any other part of the world, **Zomato Media Private Limited**, located at Ground Floor, Tower C, Vipul Tech Square, Sector 43, Golf Course Road, Gurugram - 122009, Haryana, India will be the controller of your personal data provided to, or collected by or for, or processed in connection with our Services.

Your data controller is responsible for the collection, use, disclosure, retention, and protection of your personal information in accordance with its privacy standards as well as any applicable national laws. Your data controller may transfer data to other members of Zomato as described in this Privacy Policy. Zomato may process and retain your personal information on its servers in India where its data centers are located, and/or on the servers of its third parties (in or outside India), having contractual relationships with Zomato.

This policy may change from time to time, your continued use of Zomato's Services after it makes any change is deemed to be acceptance of those changes, so please check the policy periodically for updates.

▼ The information we collect and how we use it

Zomato Media Private Limited ("**Zomato**," the "**Company**," "**we**," "**us**," and "**our**") collects several types of information from and about users of our Services, including:

- Your Personal Information("PI") - Personal Information is the information that can be associated with a specific person and could be used to identify that specific person whether from that data, or from the data and other information that we have, or is likely to have access to. We do not consider personal information to include information that has been made anonymous or aggregated so that it can no longer be used to identify a specific person, whether in combination with other information or otherwise.
- Information about your internet connection, the equipment you use to access our Services and your usage details.

We collect this information:

- directly from you when you provide it to us; and/or
- automatically as you navigate through our Services (information collected automatically may include usage details, IP addresses and information collected through cookies, web beacons and other tracking technologies).

▼ Information You Provide to Us

The information we collect on or through our Services may include:

- **Your account information:** Your full name, email address, postal code, password and other information you may provide with your account, such as your gender, mobile phone number and website. Your profile picture that will be publicly displayed as part of your account profile. You may optionally provide us with this information through third-party sign-in services such as Facebook and Google Plus. In such cases, we fetch and store whatever information is made available to us by you through these sign-in services.
- **Your preferences:** Your preferences and settings such as time zone and language.
- **Your content:** Information you provide through our Services, including your reviews, photographs, comments, lists, followers, the users you follow, current and prior restaurant reservation details, food ordering details and history, favorite restaurants, special restaurant requests, contact information of people you add to, or notify of, your restaurant reservations through our Services, names, and other information you provide on our Services, and other information in your account profile.
- **Your searches and other activities:** The search terms you have looked up and results you selected.
- **Your browsing information:** How long you used our Services and which features you used; the ads you clicked on.
- **Your communications:** Communications between you and other users or merchants through our Services; your participation in a survey, poll, sweepstakes, contest or promotion scheme; your request for certain features (e.g., newsletters, updates or other products); your communication with us about employment opportunities posted to the services.
- **Your transactional information:** If you make reservations or purchases through our Services, we may collect and store information about you to process your requests and automatically complete forms for future transactions, including (but not limited to) your phone number, address, email, billing information and credit or payment card information. This information may be shared with third-parties which assist in processing and fulfilling your requests, including PCI compliant payment gateway processors. When you submit credit or payment card information, we encrypt the information using industry standard technologies, as further described below under "Payment Card Information." If you write reviews about businesses with which you conduct transactions through our Services, we may publicly display information that you transacted with those businesses.
- **Your Public Posts:** You also may provide information (such as ratings, reviews, tips, photos, comments, likes, bookmarks, friends, lists, etc.) to be published or displayed (hereinafter, "posted") on publicly accessible areas of our Services, or transmitted to other users of our Services or third-parties (collectively, "**User Contributions**"). Your User Contributions are posted on and transmitted to others at your own risk. Although we limit access to certain pages, you may set certain privacy settings for such information by logging into your account profile. Please be aware that no security measures are perfect or impenetrable (see "Security" section below). Additionally, we cannot control the actions of other users of our Services with whom you may choose to share your User

Contributions. Therefore, we cannot and do not guarantee that your User Contributions will not be viewed by unauthorized persons. We may display this information on the Services, share it with businesses, and further distribute it to a wider audience through third party sites and services. You should be careful about revealing any sensitive details about yourself in such postings.

We use the information you provide to us to enhance the functionality and improve the quality of our Services, and to personalize your experience while using our Services. We also use this information to display relevant advertising, provide support to you, communicate with you, and comply with our legal obligations.

- ▶ **Information about Your Friends**

- ▶ **Information about Your Messages**

- ▶ **Information We Collect Through Automatic Data Collection Technologies**

- ▶ **Precise Location Information and How to Opt Out**

- ▶ **Cookies and Other Electronic Tools**

- ▶ **Information from Third Parties**
- ▶ **Anonymous or De-Identified Data**
- ▶ **How we use the information we collect**
- ▶ **How we share the information we collect**
- ▶ **Analytics and tailored advertising**
- ▶ **Choices about how we use and disclose your information**
- ▶ **Communication choices**

- ▶ **Reviewing, changing or deleting information**
- ▶ **Accessing & correcting your personal information**
- ▶ **Security: How we protect your information**
- ▶ **Permissible Age**
- ▶ **Third party links and services**
- ▶ **California privacy rights**
- ▶ **EU privacy/data protection rights**
- ▶ **Data retention and account termination**

► **Job applicants**

► **Changes to this privacy policy**

Contact us

If you have any queries relating to the processing/ usage of information provided by you or Zomato's Privacy Policy, you may email the Data Protection Officer (DPO) at privacy@zomato.com or write to us at the following address.

For Users residing in EU/EEA:

Zomato Media Portugal, Unipessoal LDA,
Avenida 24 de Julho,
N 102-E, 1200-870, Lisboa, Portugal

For Users residing in the United States:

Zomato USA, LLC
601 S. Cedar Street, Suite 111
Charlotte, NC 28202

For Users residing in any other part of the world:

Zomato Media Private Limited
Ground Floor, Tower C, Vipul Tech Square
Sector 43, Golf Course Road, Gurugram - 122009, Haryana, India

Privacy

Terms

Code of Conduct

API Policy

CSR

License



About Zomato

- About Us
- Culture
- Blog
- Careers
- Contact

For Foodies

- Code of Conduct
- Community
- Verified Users
- Blogger Help
- Developers
- Mobile Apps

For Restaurants

- Add a Restaurant
- Claim your Listing
- Business App
- Business Owner Guidelines
- Business Blog
- Restaurant Widgets
- Products for Businesses
- Advertise
- Order

Book

Trace

Hyperpure

Countries

Australia

Brasil

Canada

Chile

Czech Republic

India

Indonesia

Ireland

Italy

Lebanon

Malaysia

New Zealand

Philippines

Poland

Portugal

Qatar

Singapore

Slovakia

South Africa

Sri Lanka

Turkey

UAE

United Kingdom

United States



