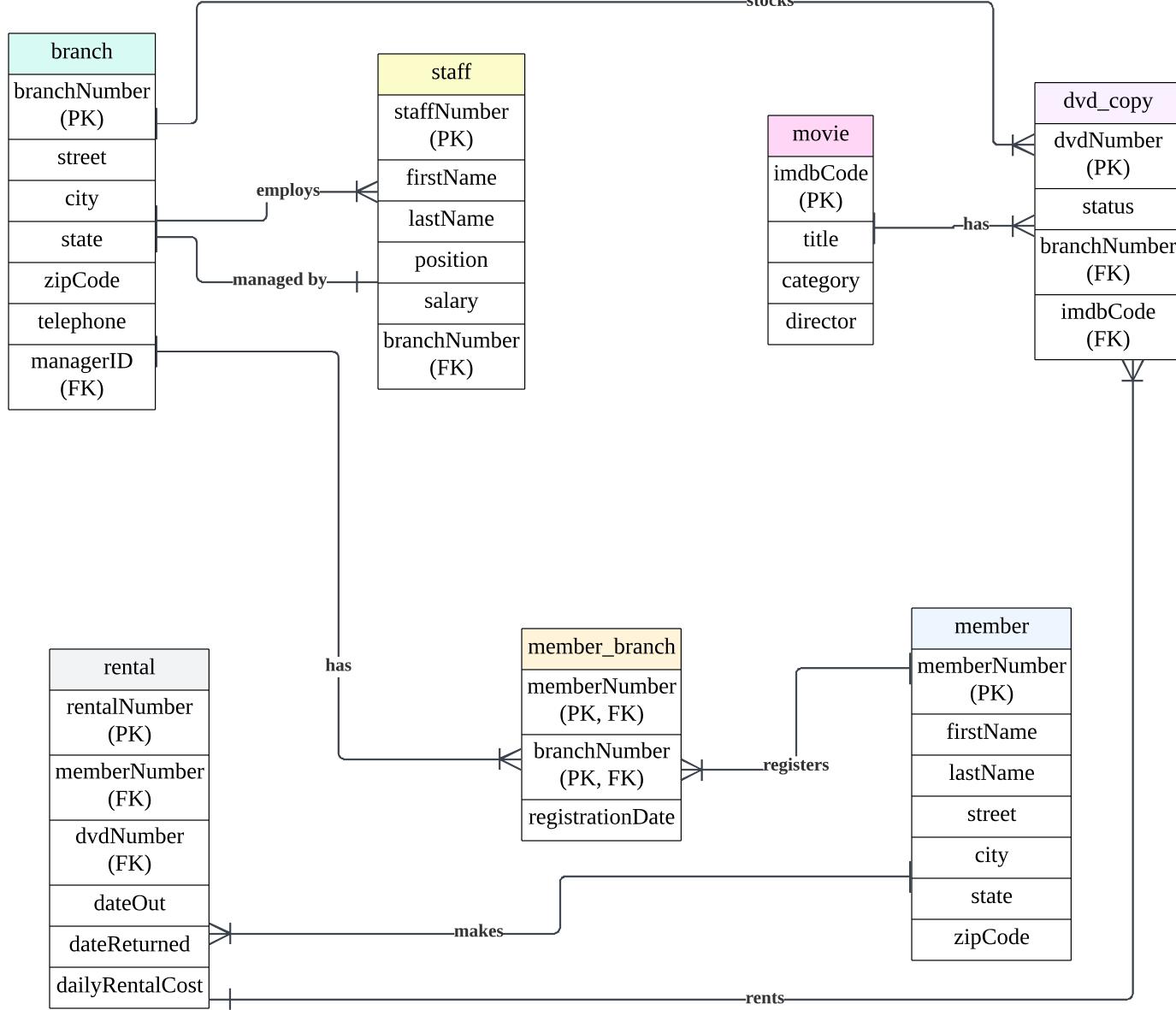


assumptions:

1. each team handles one region at a time
2. a region is managed by one team
3. consultants may be assigned to more than one teams temporarily
4. from the call records, there are monthly statistics derived



assumptions:

1. each branch has one manager at a time
2. staff members work at only one branch at a time
3. a movie may have many DVD copies
4. members can register at multiple branches
5. each rental record means one DVD copy rented