

### **SUMMARY** (

Successful at completing new installations, updates and configuration of network components. Experienced in setting up devices, troubleshooting issues and optimizing settings. Knowledgeable about maintaining current software and hardware to meet user and business needs.

#### CERTIFICATIONS

CCST - Cisco Certified Support Technician for Networking [04-28-2023] CCST - Cisco Certified Support Technician for Cybersecurity [05-08-2023]

### AWARDS

- 1st place Winner and MVP of 2023 Palmetto Cyber Defense Competition.
- 1st place Winner of 2023 SkillsUSA state level Cybersecurity Competition.
- 4th place standing of 2023 SkillsUSA nationals in Cybersecurity.

### **SKILLS**

- IP networking, subnetting, VLSM, and routing and switching concepts (VLANs, multilayer switching).
- Troubleshooting networking infrastructure.
- Network security, access control lists (ACLs), routing protocols (EIGRP, OSPF, RIP). NAT/PAT.
- Configuring and troubleshooting Windows Server and client operating systems (DHCP, DNS, Active Directory, NTFS).

- Configuring and troubleshooting Linux-based OSes.
- Configuring and troubleshooting VOIP phone systems.
- General understanding of computer hardware.
- **VEEAM Backup Server and Agent** configuration and troubleshooting.
- Software development and programming languages, such as but not limited to, Python, C#, html, css, and js.

05/2023

08/2022

## **EDUCATION**

Cisco - IT Essentials 05/2023

**Cisco - Introduction To Cybersecurity** 

Cisco - Routing & Switching Essentials

Cisco - Introduction To Networking

2251 Old Furnace Road, Boiling Springs SC 29316

Swofford Career Center 5620 SC-11, Inman SC 29349 **High School Diploma** 

### **WORK HISTORY**

**CASHIER** 03/2022 to CURRENT

# Ingles Markets Inc | 4600 SC-9, Inman, SC 29349

Operated register for cash, check, or credit card, and helped fulfill customer needs. Worked a flexible schedule and extra shifts to meet business needs.

### References available upon request

**WEBSITE** 

https://jordanbelsito.com