Ravindu Samarappulige

IT Support Specialist / IT Specialist

⊙ Katowice 📞 +48795661888 @ srudeshan@yahoo.com 🔗 GitHub 🔗 LinkedIn

○ Skills ○

IT Support

Linux

Windows

Office

Git / GitHub

Technical Skills

Scripting

Programming

Automation

Driving License – Category B

○ Languages ○

Polish
B2 (certified)

English
C1/C2

Sinhala
Native

○ Interests ○

Story-focused single-player RPG games
Cyberpunk 2077, Nier Automata, Horizon Zero Dawn

Reading books – fantasy and science fiction
Overlord, Tanya the Evil, Jujutsu Kaisen

Physical activity and fitness
Strength training (gym), Swimming, Jogging

Motorcycle riding

○ Certifications ○

Polish Language Certificate
Level B2

English Language Certificate
Level C2

Summary

IT Specialist with experience in technical support, system administration, and office process automation. I combine strong technical skills with the ability to communicate effectively with non-technical users, clearly and calmly explaining complex issues. I work fluently in Windows and Linux environments, efficiently diagnosing hardware, network, and system problems while delivering durable solutions. I use programming and scripting to improve daily IT operations.

Professional Experience

DROGRÓD – SZYMON TETLA
IT Support Specialist
Ćwiklice
October 2025 – Present

- Independent management of the company's IT infrastructure, including the local network and workstations.
- Administration and ongoing maintenance of the company website (content updates, technical supervision, vendor communication).
- Ensuring IT system continuity and rapid response to user requests.
- Configuration and maintenance of computer hardware, network devices, and peripherals.
- Cooperation with external companies in maintaining and developing IT solutions.
- Technical consulting on IT solutions supporting business operations.

🔗 https://drogrod.pl/

Akord Accounting Office
IT Support Specialist
Sosnowiec
July 2024 – Present

- Providing technical support to office staff for computers, software, printers, and network issues.
- Configuration of new workstations (operating systems, user accounts, network access, printers, office applications).
- Root cause analysis and implementation of long-term solutions.
- Implementation of technical improvements and office process automation.
- Cooperation with external IT service providers during issue escalation.

🔗 https://br-akord.pl/

Freelance / Personal Projects
Software Engineer
Katowice
September 2018 – Present

- Development of tools supporting IT teams and end users.
- Writing Python scripts for administrative and user task automation.
- Building simple GUI applications to streamline daily work.
- Designing dashboards for monitoring systems and services.
- Using Docker to build and test runtime environments.
- Working with Raspberry Pi as a platform for auxiliary tools and test environments.
- Implementing image and audio processing projects (AI) to expand technical skills.

Freelance
Translator and Interpreter
Katowice
September 2016 – September 2018

- Providing written and spoken translations in Polish, English, and Sinhala.
- Language support during business meetings and formal procedures.
- Ensuring clear and accurate communication between parties.
- Developing strong communication skills and patience.
- Applying communication skills in IT user support roles.

Education

WSB Merito Chorzów – March 2024 – July 2025
Computer Science (practical profile), discipline: Technical Computer Science and Telecommunications, specialization: Python Developer
Degree obtained: Master's degree

Master's thesis title:
Visual Artificial Intelligence Research Platform

- Design and implementation of a Vision AI research platform for comparing AI models with visual capabilities.
- Integration of local models (Ollama) and cloud-based models (OpenAI, Anthropic, Google AI).
- Development of a three-layer architecture using FastAPI, React/Next.js, and Streamlit.
- Analysis of inference costs, performance, and model usability.
- Automation of result validation and ablation and adversarial testing on visual datasets.
- Application of Design Science Research methodology and identification of future AI platform development directions.

Silesian University of Technology – October 2020 – February 2024
Computer Science (academic profile), specialization: Mobile and Industrial IT Systems, discipline: Technical Computer Science and Telecommunications
Degree obtained: Bachelor of Engineering

Bachelor's thesis title:
Application for Querying Databases Using the QBE Language

- Design and implementation of the "School Database Management" application in Python.
- Development of a graphical interface for database queries using Query by Example (QBE).
- Simplification of database access for users without SQL knowledge.
- Functional analysis, testing, and usability evaluation of the application.

Projects

FluxPipeline
Personal project

Experimental framework for working with the FLUX.1-schnell image generation model.

🔗 https://github.com/Xza85hrf/flux_pipeline

Ollama Monitor
Personal project

Python script for testing connectivity and performance of the Ollama server.

🔗 https://github.com/Xza85hrf/Ollama_monitor

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