

Quick Start

Error Codes

Error Codes

When calling DeepSeek API, you may encounter errors. Here list the causes and solutions.

CODE	DESCRIPTION
400 - Invalid Format	Cause: Invalid request body format. Solution: Please modify your request body according to the hints in the error message. For more API format details, please refer to DeepSeek API Docs.
401 - Authentication Fails	Cause: Authentication fails due to the wrong API key. Solution: Please check your API key. If you don't have one, please create an API key first.
402 - Insufficient Balance	Cause: You have run out of balance. Solution: Please check your account's balance, and go to the Top up page to add funds.
422 - Invalid Parameters	Cause: Your request contains invalid parameters. Solution: Please modify your request parameters according to the hints in the error message. For more API format details, please refer to DeepSeek API Docs.
429 - Rate Limit Reached	Cause: You are sending requests too quickly. Solution: Please pace your requests reasonably. We also advise users to temporarily switch to the APIs of alternative LLM service providers, like OpenAI.
500 - Server Error	Cause: Our server encounters an issue. Solution: Please retry your request after a brief wait and contact us if the issue persists.
503 - Server Overloaded	Cause: The server is overloaded due to high traffic. Solution: Please retry your request after a brief wait.