

YASSER NAJI

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Casablanca - Morocco

Having recently obtained my AWS Solutions Architect Associate and AWS Cloud Practitioner Certifications, now I aspire to become a skilled Engineer, Business and Data Analyst. My 15-month experience as a customer service representative at a large British company in the UK has enhanced my communication and teamwork skills, enabling me to effectively align business needs with customer requirements.

ÉDUCATION

University of Sunderland – Sunderland, United Kingdom

Oct 2019 - Oct 2020

MSc Finance and Management

- Management Accounting and Finance for Decision Making.
- Corporate Financial Management.

Université Hassan II – Casablanca, Morocco

Oct 2016 – Oct 2018

Master's degree in Actuarial Science and Risk Management.

Sidi Mohamed Ben Abdellah University – Fez, Morocco

Oct 2011 – Oct 2015

Bachelor's degree in economics.

CERTIFICATIONS

ALX Africa - Casablanca, Morocco (Feb 2024 - Dec 2025)

• [AWS Certified Solutions Architect – Associate](#)

Aout 2025 - Dec 2025

Numéro de validation: 795af9639f3b4158afcb8c230d40048f

• **Salesforce Certified Platform Foundations**

Mar 2025 - Aout 2025

<https://www.salesforce.com/trailblazer/azbedsy120cvepjpgy>

• **Data Analytics with Explore AI**

Oct 2024 - Mars 2025

• [AWS Certified Cloud Practitioner](#)

Mai 2024 - Aout 2024

Numéro de validation: d8b046d39e7d4a149a053a711b592408

EXPÉRIENCE PROFESSIONNELLE

Stage en Gestion de projets IT

Jul 2023 - Dec 2023

ARK-X Talent Factory - Casablanca, Morocco

- I worked in AGILE mode to contribute to the creation of various web applications using cutting-edge Frontend and Backend technologies.
- I also developed my technical knowledge and skills and obtained the required certifications.

<https://github.com/Y-Survivor>

Customer Advisor

Nov 2021 - Feb 2023

ScS: The Home of Sofas - Sunderland, UK

- Worked with the Actions team in the aftercare department to facilitate operations by examining and evaluating cases and whose responsibility it is to deal with them and when.
- Resolved customer issues to get mutually beneficial outcomes and encourage continued collaboration.

ACTIVITÉS BÉNÉVOLES

International Volunteer Job, Explore China in Shunde 8.0, AIESEC

Jul 2018 - Aug 2018

- Part of the cultural exchange program included immersion in Chinese culture, encompassing sports, martial arts, cuisine, and the creation of a show for children and their parents.
- Through partnerships with AIESEC, I participated in the 2nd International Youth Innovation Conference in Shenzhen, where I had the opportunity to network with numerous technology experts from various countries.

CENTRES D'INTÉRÊT

- Web development.
- Data analysis (Excel, SQL and Power BI).
- Scuba diving avec PADI
 - Advanced Open Water (Dec 2022)
 - Open Water (Jan 2022)