

Lab sheet 02

#### IT3061 – User Experience Engineering

Semester II, 2021

### Lab Practical 02 – Project Selection & Supervisor feedback

Each UX team should research and find a Mobile app

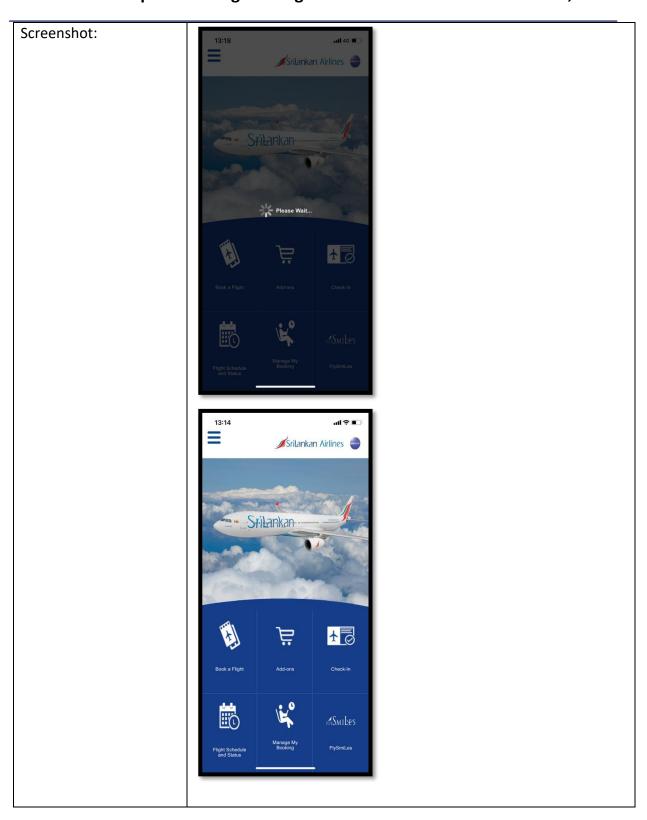
Fill the following table to show your findings

Mobile App	Sri Lankan Airlines
Name:	2021S2_REG_WE_13
Developer	Sri Lankan Airlines Ltd.
Purpose:	<ul> <li>Book tickets</li> <li>Manage ticket bookings</li> <li>Schedule flight booking</li> <li>Flight schedule and status</li> <li>Virtual check in</li> <li>Feedback section</li> <li>Promotions</li> <li>User dashboard</li> <li>Login / Registration</li> </ul>



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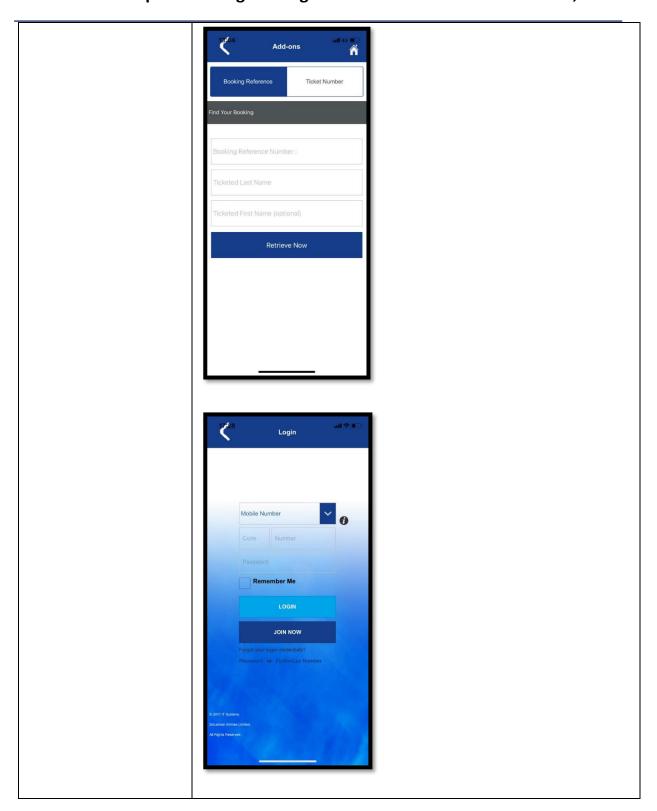
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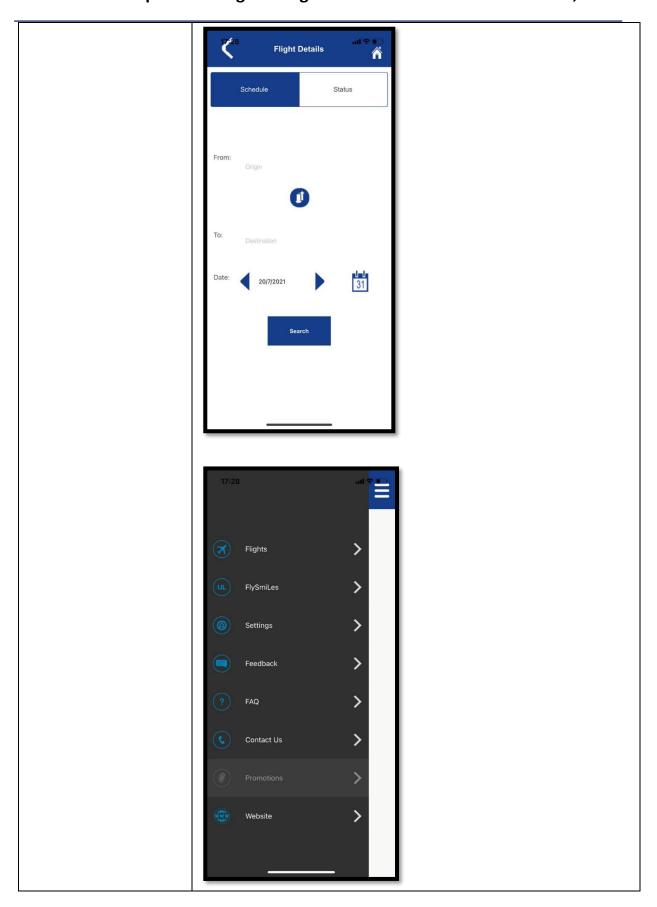
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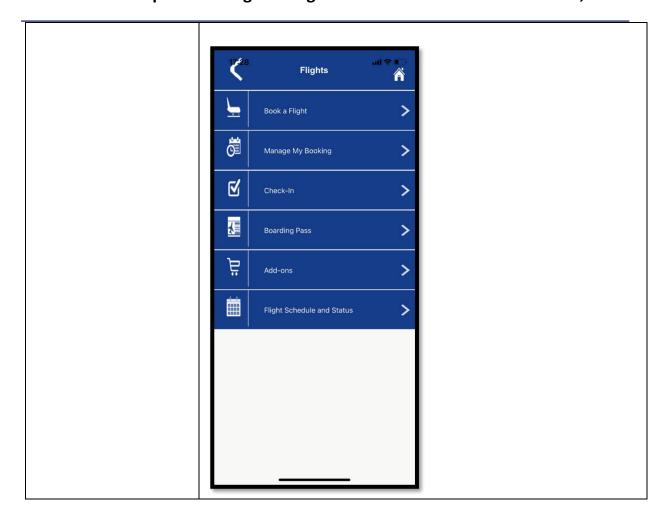
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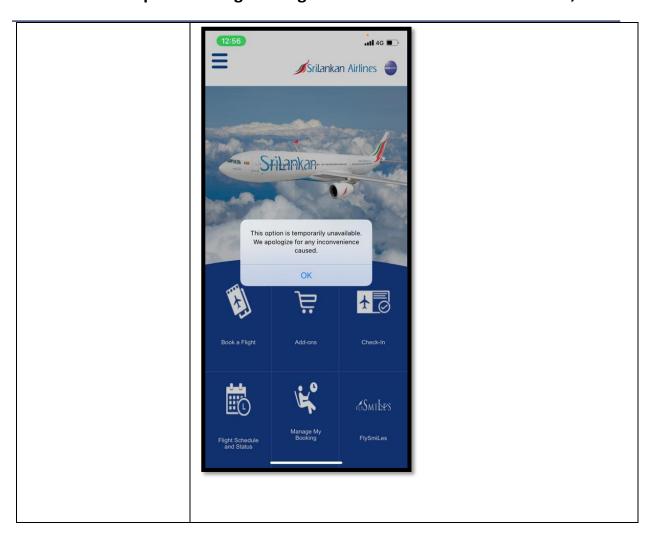
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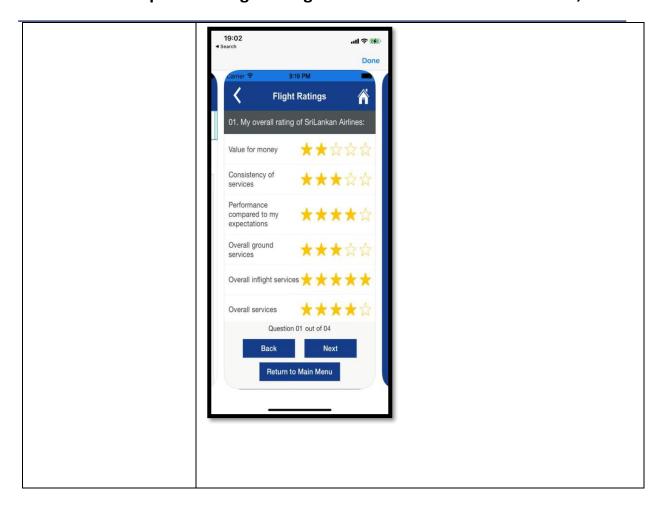
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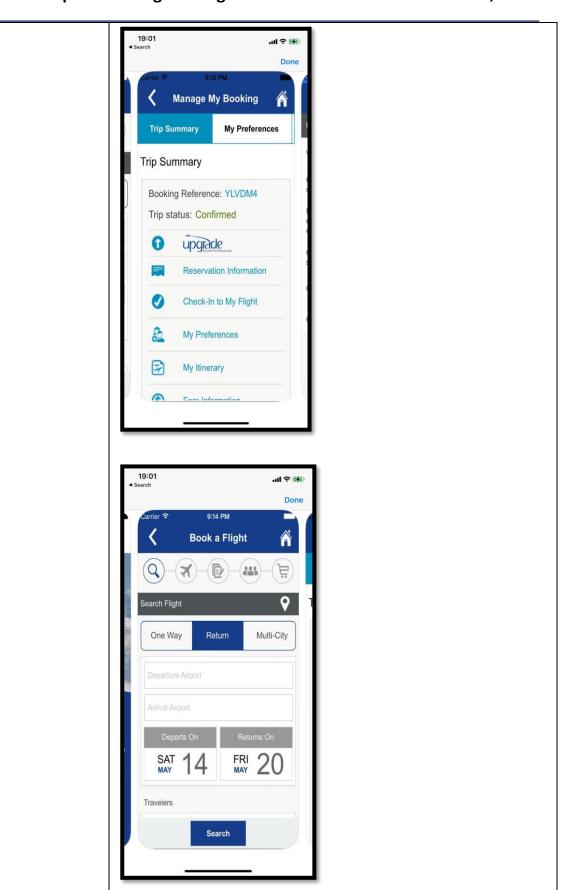
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Competitor Mobile apps	<ul> <li>Thai airways</li> <li>Lufthansa airways</li> <li>Kuwait airways</li> <li>Myanmar airways</li> </ul>
Good design	<ol> <li>Giving feedback when an error occurs through an alert message</li> <li>Place holders are preset to guide the user through the project.</li> <li>Side navigation is used.</li> <li>Loading animations and responsive feedback is given when the UI elements are loading</li> </ol>
Design issues	<ol> <li>Complex Nested UIs</li> <li>Not using a proper design language (Cupertino design language for ios and material design language for android application)</li> <li>No proper usage of white space</li> <li>Improper usage of colors and bad color science.</li> <li>Alignment issue</li> <li>Issues with proper usage of icons (being pixelated / aspect ratios)</li> <li>Improper usage of Typography. (Font weight, family)</li> </ol>