

Network issue analysis sop





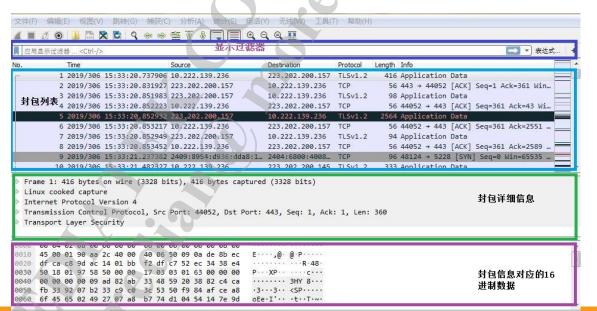


网络分析工具

wireshark

要想做好网络分析,必须先熟练掌握一种网络分析工具,当前最常用的网络分析工具是wireshark。

wireshark下载路径: https://www.wireshark.org/download.html



■ 过滤器使用

使用过滤是非常重要的,初学者使用wireshark时,将会得到大量的冗余信息, 在几千甚至几万条记录中,以至于很难找到自己需要的部分。通过在显示过滤器 中输入正确的过滤条件会帮助我们在大量的数据中迅速找到我们需要的信息



■ Wireshark 常用分析图表-Conversation

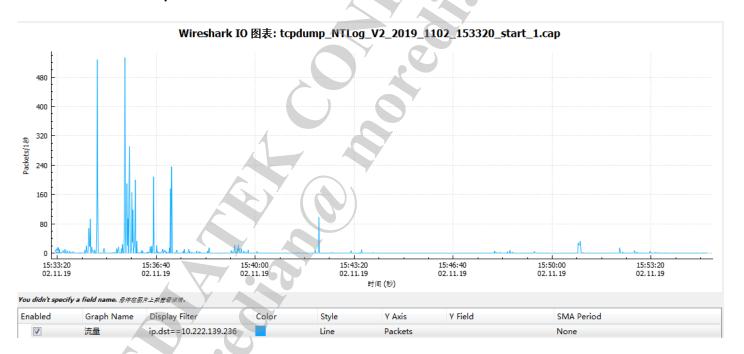
Conversation会按TCP、UDP、IPv4、IPv6等分类统计出抓取的封包,通过 Conversation可以看到某一条流的流量,起始时间,时长,速率等。

菜单栏 统计>>会话

Ethernet IP	v4 · 86	IPv6 · 12	TCP · 2	248 UI	DP · 197	流量					起始时间	时长	速	率	
Address A	Port A	Address B		Port B	Packets		Packets A → B	Bytes A → B	Packets B → A	Bytes B → A	Abs Start	Duration	Bits/s A → B	Bits/s B → A	
10.30.219.144	37110	223.202.21	13.112	80	7	1311	4	1135	3	176	15:38:28.364091	0.1640	55 k		8586
10.30.219.144	53702	58.251.80.2	206	443	15	2697	8	1266	7	1431	15:38:33.472365	0.1929	52 k		59 k
10.30.219.144	40380	163.177.73	3.111	8081	13	4177	7	3685	6	492	15:38:35.311597	5.2744	5589		746
10.30.219.144	49862	223.202.21	16.84	443	81	88 k	48	25 k	33	63 k	15:38:48.857764	10.2034	19 k		49 k
10.30.219.144	45966	120.52.13.2	227	443	21	7937	12	2988	9	4949	15:38:49.784846	5.3525	4465		7396
0.30.219.144	35164	114.119.12	20.0	80	12	1257	5	545	7	712	15:38:50.064613	0.0774	56 k		73 k
10.30.219.144	35166	114.119.12	20.0	80	12	1261	, 5	504	7	757	15:38:50.066217	0.0797	50 k		75 k
0.30.219.144	57704	163.177.22	22.1	443	41	24 k	25	5747	16	19 k	15:38:51.495304	6.2261	7384		24 k
0.30.219.144	57706	163.177.22	22.1	443	35	22 k	21	2875	14	19 k	15:38:51.498557	6.6665	3450		23 k
0.30.219.144	57708	163.177.22	22.1	443	33	20 k	21	2925	12	17 k	15:38:51.498805	6.6671	3509		21 k
0.30.219.144	57710	163.177.22	22.1	443	44	33 k	26	5761	18	27 k	15:38:51.499084	6.2503	7373		35 k
0.30.219.144	57712	163.177.22	22.1	443	39	22 k	24	5300	15	17 k	15:38:51.500031	6.2213	6815		22 k
0.30.219.144	45394	175.43.124	1.195	443	23	16 k	13	2252	10	14 k	15:38:59.727696	0.3340	53 k		349 k
0.30.219.144	45396	175.43.124	1.195	443	24	20 k	13	2264	11	18 k	15:38:59.728359	0.3332	54 k		447 k
0.30.219.144	45398	175.43.124	1.195	443	25	21 k	14	2308	11	18 k	15:38:59.729424	0.3257	56 k		461 k
0.30.219.144	45400	175.43.124	1.195	443	25	19 k	13	2240	12	17 k	15:38:59.732654	0.3729	48 k		373 k
0.30.219.144	45402	175.43.124	4.195	443	23	20 k	13	2276	10	18 k	15:38:59.733032	0.3231	56 k		455 k
0.30.219.144	45992	120.52.13.2	227	443	19	12 k	11	7477	8	4893	15:39:07.989096	0.3523	169 k		111 k
0.102.0.162	44372	10.0.0.172		80	209	156 k	105	7671	104	148 k	15:41:23.928131	9.2480	6635		128 k
0.102.0.162	44374	10.0.0.172		80	7	970	4	683	3	287	15:41:33.390316	0.3060	17 k		7502
.0.222.139.23	44052	223.202.20	0.157	443	25	6095	12	2185	13	3910	15:33:20.737906	119.6630	146		261
0.222.139.23	37634	223.202.20	00.145	443	30	4321	13	1852	17	2469	15:33:21.482327	118.9367	124		166
0 222 130 23	47252	20 155 192	227	443	23	8371	13	2021	10	6350	15-22-21 0//2072	32 6371	495		1556

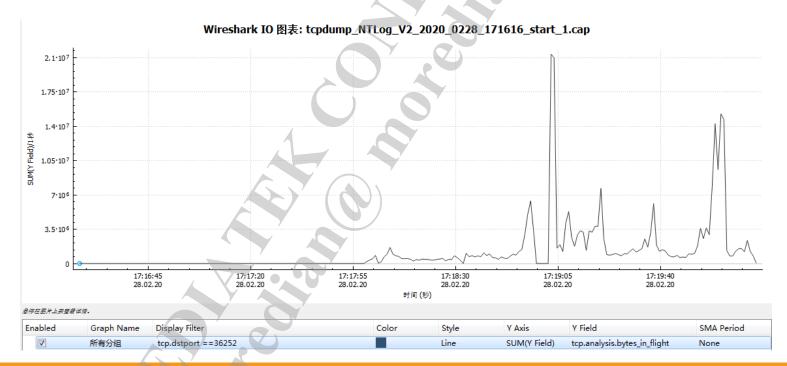
IO graphs是一个非常好用的工具。基本的Wireshark IO graph会显示抓包文件中的整体流量情况,通常是以每秒为单位(报文数或字节数)。

菜单栏 统计>> I/O图表



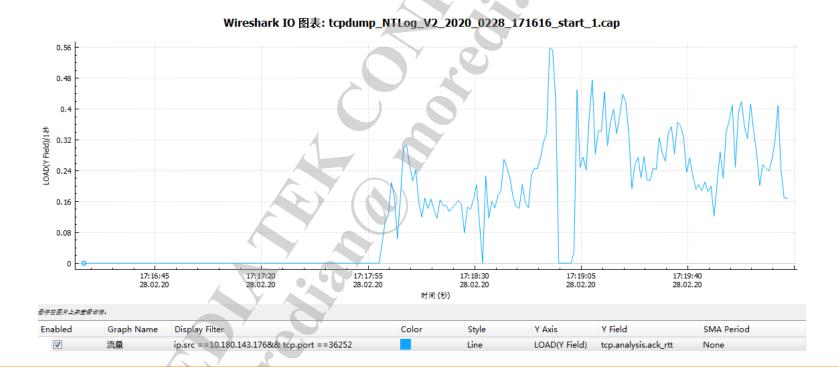
常用排错过滤条件:

tcp.analysis.bytes_in_flight:某一时间点网络上未确认字节数。未确认字节数不能超过你的TCP窗口大小(定义于最初3此TCP握手),为了最大化吞吐量你想要获得尽可能接近TCP窗口大小。如果看到连续低于TCP窗口大小,可能意味着报文丢失或路径上其他影响吞吐量的问题。



常用排错过滤条件:

tcp.analysis.ack_rtt: 衡量抓取的TCP报文与相应的ACK。如果这一时间间隔比较长那可能表示某种类型的网络延时(报文丢失,拥塞,等等)



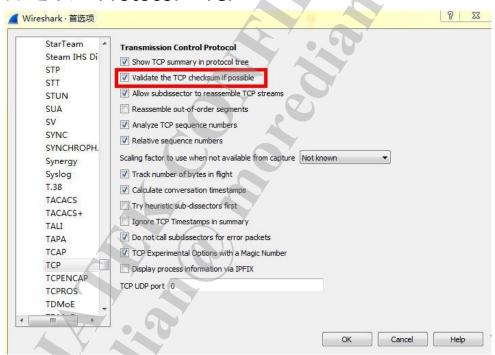
常用排错过滤条件:

tcp.analysis.duplicate_ack:显示被确认过不止一次的报文。大凉的重复ACK是TCP端点之间高延时的迹象。tcp.analysis.retransmission:显示抓包中的所有重传。如果重传次数不多的话还是正常的,过多重传可能有问题。这通常意味着应用性能缓慢和/或用户报文丢失。

tcp.analysis.window_update:将传输过程中的TCP window大小图形化。如果看到窗口大小下降为零,这意味着发送方已经退出了,并等待接收方确认所有已传送数据。这可能表明接收端已经不堪重负了。tcp.analysis.lost_segment:表明已经在抓包中看到不连续的序列号。报文丢失会造成重复的ACK,这会导致重传。

■ Wireshark checksum 开启

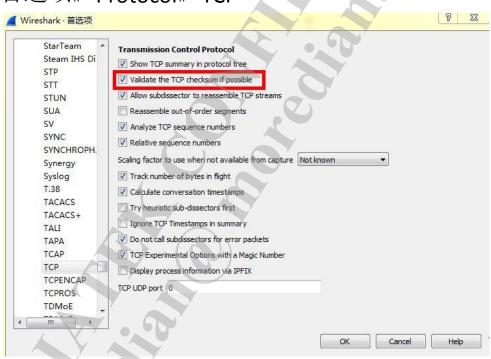
菜单栏编辑》首选项》Protocol》TCP



勾选validate the TCP checksum if possible, 这样wireshark 就会自动检测出checksum错误的数据包

■ Wireshark checksum 开启

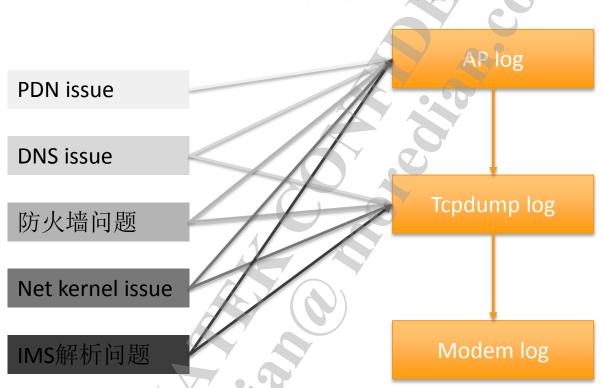
菜单栏编辑》首选项》Protocol》TCP



勾选validate the TCP checksum if possible, 这样wireshark 就会自动检测出checksum错误的数据包



网络问题剖析



PDN issue

测试机能够访问网络的先决条件是数据连接建立起来(或连接上wifi, wifi连接在此不讨论)。

- 问题特征

问题发生时间段,netlog文件目录中的dump-networking_xxx.txt网口都是down状态,这种状态百分百是PDN建立异常issue

```
dump-networking-2020 0226 004954 stop.txt ×
   ifconfig:
   1: lo: <LOOPBACK, UP, LOWER UP> mtu 65536 gdisc noqueue state UNKNOWN group default glen 1
       link/loopback 00:00:00:00:00:00 brd 00:00:00:00:00:00
       inet 127.0.0.1/8 scope host lo
          valid lft forever preferred lft forever
       inet6 ::1/128 scope host
          valid lft forever preferred lft forever
   2: ccmni0: <NOARP,UP,LOWER UP> mtu 1410 qdisc mg state DOWN default glen 1000
       link/[520] 72:a6:28:cd:1a:22 brd ff:ff:ff:ff:ff
   3: ccmni1: <NOARP> mtu 1500 gdisc mg state DOWN group default glen 1000
       link/[520] 76:0f:19:86:b7:bf brd ff:ff:ff:ff:ff
  4: ccmni2: <NOARP, UP, LOWER UP> mtu 1410 qdisc mq state DOWN default qlen 1000
       link/[520] 9e:3a:aa:ed:a4:c7 brd ff:ff:ff:ff:ff:ff
   5: ccmni3: <NOARP> mtu 1500 qdisc noop state DOWN group default glen 1000
       link/[520] 46:79:05:a8:29:29 brd ff:ff:ff:ff:ff:ff
   6: ccmni4: <NOARP> mtu 1500 qdisc noop state DOWN group default glen 1000
       link/[520] f2:fb:03:56:ec:d5 brd ff:ff:ff:ff:ff:ff
   7: ccmni5: <NOARP> mtu 1500 qdisc noop state DOWN group default glen 1000
       link/[520] b2:2a:48:11:50:03 brd ff:ff:ff:ff:ff
   8: ccmni6: <NOARP> mtu 1500 qdisc noop state DOWN group default glen 1000
       link/[520] 56:ba:26:06:bc:52 brd ff:ff:ff:ff:ff:ff
22 9: ccmni7: <NOARP> mtu 1500 qdisc noop state DOWN group default qlen 1000
```

问题发生时间段, netlog文件目录中tcpdump.cap没有数据包交互,或只有127.0.0.1的数据包交互,这样需要进一步check 是防火墙丢包还是PDN建立异常问题

PDN issue

- 问题检测
- 对于PDN issue,一般都是check AP log中的radio 和sys log
- Check 的关键词

- 常见问题
- 数据开关:没有开启;开关状态值FWK与UI不同步
- Apncontext状态值问题: 譬如dataenable值为false
- Apn 配置问题: apn没有配置
- 漫游和漫游开关问题
- eapnact激活失败

DNS查询是访问网络第一步,只有通过DNS 查询获取到server的IP地址,测试机才能真正发起网络链接。

- 问题特征

- PDN建立正常, netlog文件目录中的dump-networking_xxx.txt也没有drop或reject记录, tcpdump_xxx.cap文件里看不到DNS查询数据包,也看不到其他数据包。这种场景比较大可能是 DNS查询包没有发出
- Tcpdump_xxx.cap中的DNS 查询包没有响应或没有返回IP地址

dns							★ 表达式
ю.	Time		Source	Destination	Protoco	ol Length Info	
1000	8066 2020/059 3	17:17:50.281271	2408:8888::8	2408:84f1:ffd8	DNS	108 Standard	query response 0xb8a9 AAAA qgepodownload.mediatek.com
	8101 2020/059	17:17:50.671189	2408:84f1:ffd8:6e23:1	2408:8899::8	DNS	99 Standard	query 0x3aa4 A vdse.bdstatic.com
	8104 2020/059	17:17:50.700333	2408:8899::8	2408:84f1:ffd8	DNS	193 Standard	query response 0x3aa4 A vdse.bdstatic.com CNAME vdse.bdstatic.com.a.bdydns.com CNAME
	8838 2020/059 3	17:17:54.270956	2408:84f1:ffd8:6e23:1	2408:8899::8	DNS	96 Standard	query 0x5015 A dss1.baidu.com
	8839 2020/059	17:17:54.304306	2408:8899::8	2408:84f1:ffd8	DNS	289 Standard	query response 0x5015 A dss1.baidu.com CNAME sslbaiduv6.jomodns.com A 58.254.181.33
	8939 2020/059 :	17:17:54.482644	2408:84f1:ffd8:6e23:1	2408:8888::8	DNS	102 Standard	query 0x74d6 AAAA btdownload.baidu.com
	8969 2020/059	17:17:54.779368	2408:8888::8	2408:84f1:ffd8	DNS	138 Standard	query response 0x74d6 AAAA btdownload.baidu.com CNAME outer-charge.e.shifen.com
	8970 2020/059 :	17:17:54.780383	2408:84f1:ffd8:6e23:1	2408:8888::8	DNS	102 Standard	query 0x3cf4 A btdownload.baidu.com
	8979 2020/059 3	17:17:54.872470		2408:84f1:ffd8	DNS		query response 0x3cf4 A btdownload.baidu.com CNAME outer-charge.e.shifen.com A 220.1.
	9028 2020/059 3	17:17:56.123940	2408:84f1:ffd8:6e23:1	2408:8888::	金油	已泡奶Standard	query 0x4eb2 AAAA e.gdown.baidu.com
	9033 2020/059 :	17:17:56.258948	2408:8888::8	2408:84f1:ffd8			query response 0x4eb2 AAAA e.gdown.baidu.com CNAME gdown.jomodns.com
	9034 2020/059 3	17:17:56.260074	2408:84f1:ffd8:6e23:1	2408:8888::8	DNS	99 Standard	query 0x4e8b A e.gdown.baidu.com
	9036 2020/059 :	17:17:56.305047	2408:8888::8	2408:84f1:ffd8	DNS	143 Standard	query response 0x4e8b A e.gdown.baidu.com CNAME gdown.jomodns.com A 218.29.53.47
	9119 2020/059 :	17:17:56.667148	2408:84f1:ffd8:6e23;1	2408:8888::8	DNS	97 Standard	query 0x167d AAAA gh.bdstatic.com
	9149 2020/059 :	17:17:56.864902	2408:8888::8	2408:84f1:ffd8	DNS	156 Standard	query response 0x167d AAAA gh.bdstatic.com CNAME gh.bdstatic.com.a.jomodns.com CNAME
	9150 2020/059 :	17:17:56.865513	2408:84f1:ffd8:6e23:1	2408:8888::8	DNS	97 Standard	query 0x8d6c A gh.bdstatic.com
	9173 2020/059 :	17:17:56.903679	2408:8888::8	2408:84f1:ffd8	DNS	172 Standard	query response 0x8d6c A gh.bdstatic.com CNAME gh.bdstatic.com.a.jomodns.com CNAME we
	9214 2020/059	17:17:58.553000	2408:84f1:ffd8:6e23:1	2408:8888::8	DNS	99 Standard	query 0x3db6 AAAA loc.map.baidu.com
	9215 2020/059 :	17:17:58.592623	2408:8888::8	2408:84f1:ffd8	DNS	133 Standard	query response 0x3db6 AAAA loc.map.baidu.com CNAME newloc.map.n.shifen.com
	9216 2020/059 :	17:17:58.593055	2408:84f1:ffd8:6e23:1	2408:8888::8	DNS	99 Standard	query 0x7bac A loc.map.baidu.com
	9217 2020/059 :	17:17:58.667692	2408:8888::8	2408:84f1:ffd8	DNS	149 Standard	query response 0x7bac A loc.map.baidu.com CNAME newloc.map.n.shifen.com A 153.37.235

- CASE 1 : DNS包发送不出去

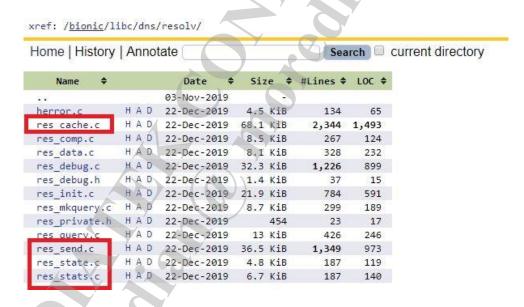
wifi和LTE切换,应用绑定的 netId没有及时更新,与default netId不一致导致DNS查询包无法送出去,即netIog看不到DNS查询包

```
01-20 10:00:07.969607 1204 1475 D MtkConnectivityService: NetworkAgentInfo [WIFI () - 106] EVENT NETWORK INFO CHANGED, going from
CONNECTING to CONNECTED
01-20 10:00:08.970489 2950 8234 D Linux : Linux android aetaddrinfo netId =105, host =r1---sn-awpa-axak.avt1.com
01-20 10:00:08.971067 2950 8234 D app process64: android getaddrinfofornetcontext netid = 105
01-20 10:00:08.971285 2950 8234 D app process64: android aetaddrinfo proxy netId = 105
01-20 10:00:08.971380 505 519 D DnsProxyListener: argv[0]=getaddrinfo
01-20 10:00:08.971416 505 519 D DnsProxyListener: argv[1]=r1---sn-qwpa-qxak.qvt1.com
01-20 10:00:08.971434 505 519 D DnsProxyListener: argv[2]=^
01-20 10:00:08.971451 505 519 D DnsProxyListener: argv[3]=1024
01-20 10:00:08.971468 505 519 D DnsProxyListener: argv[4]=0
01-20 10:00:08.971484 505 519 D DnsProxyListener: argv[5]=1
01-20 10:00:08.971500 505 519 D DnsProxyListener: argv[6]=0
01-20 10:00:08.971516 505 519 D DnsProxyListener: argv[7]=105
01-20 10:00:08.971545 505 519 D Netd : app netid:0x69 app mark:0xf0069 dns netid:0x6a dns mark:0xe006a uid:10010
01-20 10:00:08.971570 505 519 D DnsProxyListener: GetAddrInfoHandler for r1---sn-gwpa-gxak.gvt1.com / [nullservice] /
{105,983145,106,917610,10010}
01-20 10:00:08.971776 505 8330 D DnsProxyListener: GetAddrInfoHandler, now for r1---sn-gwpa-gxak.gvt1.com / (null) /
{105,983145,106,917610,10010,0}
01-20 10:00:08.971904 505 8330 D netd : android getaddrinfofornetcontext netid = 105
01-20 10:00:08.972724 2950 8234 D libc-netbsd: [aetaddrinfo]: hostname=r1---sn-awpa-axak.avt1.com; servname=(null); app_pid=2950;
app uid=10010; ai flags=1024; ai family=0; ai socktype=1 from prox result 7
```

- CASE 1 DNS包发送不出去

因为DNS相关的log现在默认都不打印,因此,这题分析起来比较困难,需要打开DNS log开关以及手动添加一些debug trace才能定位

打开DNS log开关的方法,将如下file中的DBG和DEBUG 变量由0改为1



CASE 1 DNS包发送不出去

DNS查询结果debug trace添加

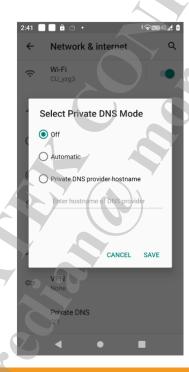
#define EAI OVERFLOW

#define EAI MAX

```
xref: /bionic/libc/dns/net/getaddrinfo.c
 Home | History | Annotate | Line# | Scopes# | Navigate# | Raw | Download
                                                                                                                  Search Current directory
android getaddrinfofornetcontext(const char *hostname, const char *servname,
    const struct addrinfo *hints, const struct android net context *netcontext,
    struct addrinfo **res)
         #if defined( ANDROID )
              int gai error = android getaddrinfo proxy(
                    hostname, servname, hints, res, netcontext->app netid);
              if (gai error != EAI SYSTEM) {
                    int app uid = getuid();
                    int app pid = getpid();
                    syslog(LOG ERR, "getaddrinfo:hostname = %s,servname = %s,app_uid= %d,app_pid=%d,family = %d,
                          success = %d\n", hostname, servname, app uid, app pid, hints->ai family, gai error);
                    return gai error;
                                  * Error return codes from getaddrinfo()
                                                        /* address family for hostname not supported */
                                 #define EAI ADDRFAMILY
                                 #define EAI AGAIN
                                                        /* temporary failure in name resolution */
                                 #define EAI BADFLAGS
                                                        /* invalid value for ai flags */
                                 #define EAI FAIL
                                                        /* non-recoverable failure in name resolution */
                                 #define EAI FAMILY
                                                        /* ai family not supported */
                                 #define EAI MEMORY
                                                        /* memory allocation failure */
                                 #define EAI NODATA
                                                        /* no address associated with hostname */
                                                                                                    DNS查询返回错误类型
                                 #define EAI NONAME
                                                        /* hostname nor servname provided, or not known */
                                                        /* servname not supported for ai socktype */
                                 #define EAI SERVICE
                                 #define EAI SOCKTYPE
                                                        /* ai socktype not supported */
                                 #define EAL SYSTEM
                                                        /* system error returned in errno */
                                 #define EAI BADHINTS
                                                        /* invalid value for hints */
                                 #define EAI PROTOCOL
                                                        /* resolved protocol is unknown */
```

argument buffer overflow */

- CASE 2: private DNS issue 手机开启private DNS之后, netlog中看不到DNS查询包,DNS查询返回失败。 开启private dns之后, DNS查询包通过加密的方式送出,默认使用的端口为853(正常DNS查询包的 DNS端口为53)。由于当前大部分网络运营商还不支持private DNS server,因此,DNS查询会失败



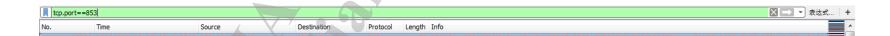
- CASE 2 private DNS issue

关键log

08-01 15:12:09.175576 913 1023 W DnsManager: updatePrivateDns(100, PrivateDnsConfig{true:/[]})

12591 2019/213 16:13:09.243710 172.21.137.41			76 57056 - 853 [SYN] Seq=0 Win-SS535 [TCP CHECKSUM INCORRECT] Len=0 MSS=1460 SACK PERM=1 TSval=4
12608 2019/213 16:13:09.249811 172.20.0.1	172.21.137.41	TCP	76 853 → 57056 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=0 MSS=1386 SACK_PERM=1 TSval=59299411 TSecr=
12609 2019/213 16:13:09.250076 172.21.137.41	172.20.0.1	TCP	68 57056 → 853 [ACK] Seq=1 Ack=1 Win=87808 [TCP CHECKSUM INCORRECT] Len=0 TSval=4294905918 TSecr
12610 2019/213 16:13:09.250154 172.21.137.41	172.20.0.1	TLSv1.2	215 Client Hello
12634 2019/213 16:13:09.258401 172.20.0.1	172.21.137.41	TCP	68 853 → 57056 [ACK] Seq=1 Ack=148 Win=180224 Len=110 150 150 150 150 150 150 150 150 150
12635 2019/213 16:13:09.258674 172.20.0.1	172.21.137.41	TLSv1.2	1442 Server Hello 川名 ロリレN5 旦 即 巴
12636 2019/213 16:13:09.258815 172.21.137.41	172.20.0.1	TCP	68 57056 → 853 [ACK] Seq=148 Ack=1375 Win=90368 [TCP CHECKSUM INCORRECT] Len=0 TSval=4294905920
12637 2019/213 16:13:09.259316 172.20.0.1	172.21.137.41	TCP	1442 853 → 57056 [ACK] Seq=1375 Ack=148 Win=180224 Len=1374 TSval=59299412 TSecr=4294905918 [TCP s
12639 2019/213 16:13:09.259423 172.21.137.41	172.20.0.1	TCP	68 57056 → 853 [ACK] Seq=148 Ack=2749 Win=93184 [TCP CHECKSUM INCORRECT] Len=0 TSval=4294905921
12640 2019/213 16:13:09.259473 172.20.0.1	172.21.137.41	TCP	1416 853 → 57056 [PSH, ACK] Seq=2749 Ack=148 Win=180224 Len=1348 TSval=59299412 TSecr=4294905918 [
12641 2019/213 16:13:09.259578 172.21.137.41	172.20.0.1	TCP	68 57056 → 853 [ACK] Seq=148 Ack=4097 Win=96000 [TCP CHECKSUM INCORRECT] Len=0 TSval=4294905921
12642 2019/213 16:13:09.259770 172.20.0.1	172.21.137.41	TCP	1442 853 - 57056 [ACK] Seq=4097 Ack=148 Win=180224 Len=1374 TSval=59299412 TSecr=4294905918 [TCP s
12643 2019/213 16:13:09.259930 172.21.137.41	172.20.0.1	TCP	68 57056 → 853 [ACK] Seq=148 Ack=5471 Win=98816 [TCP CHECKSUM INCORRECT] Len=0 TSval=4294905921
12649 2019/213 16:13:09.269529 172.20.0.1	172.21.137.41	TLSv1.2	929 Certificate, Server Key Exchange, Server Hello Done
12650 2019/213 16:13:09.269689 172.21.137.41	172.20.0.1	TCP	68 57056 → 853 [ACK] Seq=148 Ack=6332 Win=101376 [TCP CHECKSUM INCORRECT] Len=0 TSval=4294905924…
12652 2019/213 16:13:09.282831 172.21.137.41	172.20.0.1	TLSv1.2	194 Client Key Exchange, Change Cipher Spec, Encrypted Handshake Message
12653 2019/213 16:13:09.286047 172.20.0.1	172.21.137.41	TLSv1.2	294 New Session Ticket, Change Cipher Spec, Encrypted Handshake Message

Tip: 如果Ap log中搜不到private dns 开启的关键log,netlog中也看不到对应的DNS查询包,可以在netlog 的filter中尝试搜索tcp.port == 853 试试



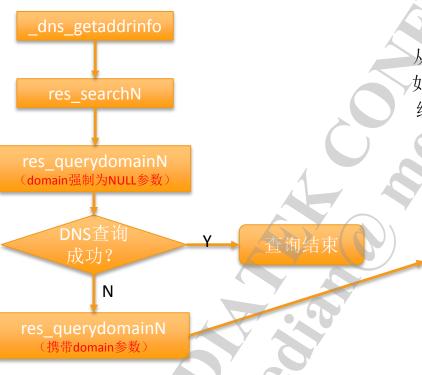
- CASE 3 DNS查询携带domain后缀
- 关键log

06-20 15:41:04.369872 1106 2299 D MtkDhcpClient: Received packet: 9c:4f:cf:65:a6:c6 OFFER, ip /192.168.1.185, mask /255.255.255.0, DNS servers: /192.168.1.1 , gateways [/192.168.1.1] lease time 7200 domain hh70.home

```
9 7.178164 192.168.1.185 192.168.1.1 DNS 126 Standard query 0x6e75 A tac-lb89.tac-hb0f.tac.epdg.epc.mnc099.mcc250.pub.3gppnetwork.org
19 16.461254 192.168.1.185 192.168.1.1 DNS 126 Standard query 0x8ed8 A tac-lb89.tac-hb0f.tac.epdg.epc.mnc099.mcc250.pub.3gppnetwork.org
20 16.475309 192.168.1.1 192.168.1.185 DNS 126 Standard query response 0x8ed8 No such name A tac-lb89.tac-hb0f.tac.epdg.epc.mnc099.mcc250.pub.3gppnetwork.org
21 16.477132 192.168.1.185 192.168.1.1 DNS 136 Standard query 0xfcbb A tac-lb89.tac-hb0f.tac.epdg.epc.mnc099.mcc250.pub.3gppnetwork org.hh70.home
22 16.477206 192.168.1.1 192.168.1.185 DNS 126 Standard query response 0x8ed8 No such name A tac-lb89.tac-hb0f.tac.epdg.epc.mnc099.mcc250.pub.3gppnetwork.org
```

这是DNS查询的正常行为,当DNS查询没有返回结果,并且获取IP地址有拿到domain 信息,DNS查询就会尝试使用hostname+domain进行查询。譬如要查询的hostname是www.baidu.com,domain 是mediatek.com。如果查询www.baidu.com没有返回IP地址,DNS会自动执行www.baidu.com.mediate.com的查询

- CASE 3 DNS查询携带domain后缀



从下图的res_querydomainN 实现可以看到如果domain!=NULL,就会将hostname+domain组合到一起进行查询

```
if (domain == NULL) {
         * Check for trailing '.';
         * copy without '.' if present.
        n = strlen(name);
        if (n + 1 > sizeof(nbuf)) {
                h_errno = NO_RECOVERY;
                return -1;
        if (n > 0 && name[--n] == '.') {
                strncpy(nbuf, name, n);
                nbuf[n] = '\0';
        } else
                longname = name;
} else {
        n = strlen(name);
        d = strlen(domain);
        if (n + 1 + d + 1 > sizeof(nbuf)) {
               h errno = NO RECOVERY;
                return -1;
        snprintf(nbuf, sizeof(nbuf), "%s.%s", name, domain);
```

- CASE 3 DNS查询携带domain后缀
- 规避方案
- 1.修改RES_DEFAULT初始值,将RES_DNSRCH去掉 #define RES_DEFAULT (RES_RECURSE | RES_DEFNAMES | RES_DNSRCH | RES_NO_NIBBLE2) File path:/bionic/libc/dns/include/resolv_private.h
- final String[] domainStrs = getDomainStrings(lp.getDomains());
- + final String[] domainStrs = getDomainStrings("");

File path:frameworks/base/services/core/java/com/android/server/connectivity/DnsManager.java

3. 在res_searchN方法中进行客制化处理,第一次DNS查询失败,不进行hostname+domain的查询

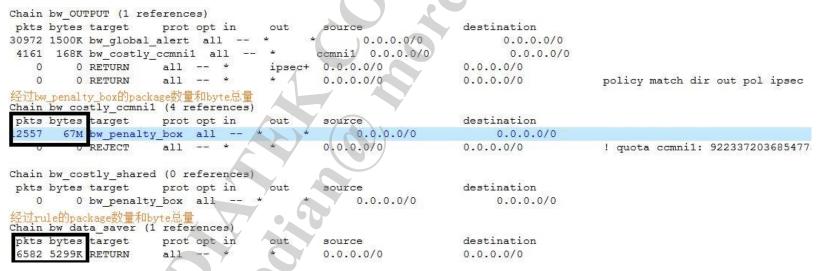
- CASE 4 DNS常见客制化修改
 - DNS 查询超时时间和重试次数修改

file path: /bionic/libc/dns/include/resolv_private.h

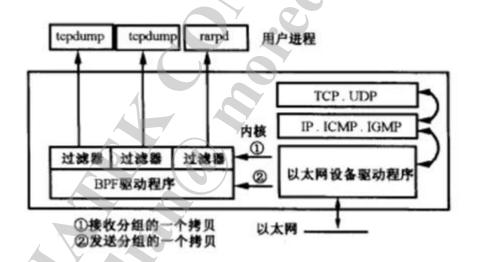
```
/* # default domain levels to try */
#define MAXDFLSRCH
                                         /* min levels in name that is "local" */
#define LOCALDOMAINPARTS
#define RES_TIMEOUT
                                         /* min. seconds between retries */
                                           number of net to sort on */
#define MAXRESOLVSORT
                                           should reflect bit field size */
#define RES MAXNDOTS
                                15
#define RES MAXRETRANS
                                           only for resolv.conf/RES_OPTIONS */
                                           only for resolv.conf/RES OPTIONS */
#define RES MAXRETRY
#define RES DFLRETRY
                                           Default #/tries. */
                                           Infinity, in milliseconds. */
#define RES MAXTIME
                                65535
```

● IP 地址返回次序修改 这个在_rfc6724_sort方法中修改,涉及到rfc6724,因此,要谨慎处理 *file path: /bionic/libc/dns/net/getaddrinfo.c*

防火墙是网络分析中常见的一类问题,而且该类问题有一定的隐蔽性,不特意去check 防火墙rule,一般还比较难发现。对于mtk log,防火墙rule一般会在netlog 目录下dump-networking-xxx.txt中打印(需要注意的一点是:这支文件需要先关闭 log工具,再导出log,才能抓到),在每条rule或chain的前面会记录经过其的 package数目和bytes总量



我们知道防火墙kernel实现主要在 layer 3,即IP层。数据包的抓取工具是tcpdump,而tcpdump实现如图所示,主要是从网口驱动上拷贝一份数据。因此,如果有防火墙:发出的数据包,netlog看不到;收到的数据包,netlog可见,但用户层无法获取。这是我们判断是否是防火墙丢包问题的一个重要准则



CASE 1 禁止DNS查询的方式阻挡数据传输

工模>>Telephony中有一个Backgroud Data Select选项,该选项的防火墙策略是只放行特定字符串的DNS 查询包,其他的DNS 查询包会被drop。其实现原理是通过禁用DNS查询端口53来实现,如果此时是private dns,这各设置就不生效.why?

```
Chain oem data (1 references)
pkts bytes target prot opt in
                             out source
                                                destination
                                             0.0.0.0/0
                                                           udp dpt:53 STRING match "3gppnetwork" ALGO name bm TO 65535
    O ACCEPT udp --
                              0.0.0.0/0
                                            0.0.0.0/0
                                                           udp dpt:53 STRING match "slp.rs.de" ALGO name bm TO 65535
   O ACCEPT
                              0.0.0.0/0
   0 ACCEPT udp --
                              0.0.0.0/0
                                            0.0.0.0/0
                                                           udp dpt:53 STRING match "spirent" ALGO name bm TO 65535
                                                 0.0.0.0/0
7864 504K DROP
                                  0.0.0.0/0
                                                               udp dpt:53
                                           1.2.3.4
   O ACCEPT all --
                             0.0.0.0/0
                             0.0.0.0/0
                                           1.1.1.1
   O ACCEPT all --
                                             192.168.0.0/16
   2270 ACCEPT
                                0.0.0.0/0
                             0.0.0.0/0
                                           172.16.0.0/12
                                           10.0.0.0/8
   O ACCEPT
                             0.0.0.0/0
                       ppp+ 0.0.0.0/0
                                            0.0.0.0/0
   0 DROP
```

Tip: 快速定位防火墙问题的一个简单方式,是在netlog目录中的dump-networking-xxx.txt 文件中搜索关键字DROP或REJECT ,如果前面的pkts和bytes栏位不为0,说明就有防火墙丢包发生

CASE 2 禁止APP UID方式阻挡APP数据传输

从下图可以看到UID为10114和10112的APP有丢包发生。在event log搜索UID可以找到其对应APP进程。 我们也可以反向查找,譬如用户反馈浏览器无法上网,其他上网应用正常,可以通过找到浏览器的 UID为10112,然后在dump-networking-xxx.txt中搜索该10112,发现其有防火墙丢包,则其上不了网的 问题很大可能是因为防火墙引起。

02-28 17:18:39.596251 1104 1158 | am_pss : [5624,10112,com.android.browser,135465984,125054976,143360,272695296,0,16,22]

Chain	oem_cta_all (1	1 references)			
pkts	bytes target	prot opt in	out source	destination	
39	200k DROP	all *	* 0.0.0.0/0	0.0.0.0/0	owner UID match 10114
0	0 DROP	all *	* 0.0.0.0/0	0.0.0.0/0	owner UID match 10046
0	0 DROP	all *	* 0.0.0.0/0	0.0.0.0/0	owner UID match 10108
0	0 DROP	all *	* 0.0.0.0/0	0.0.0.0/0	owner UID match 10106
72	56k DROP	all *	0.0.0.0/0	0.0.0.0/0	owner UID match 10112
0	0 DROP	all *	* 0.0.0.0/0	0.0.0.0/0	owner UID match 10040
0	0 DROP	all *	* 0,0.0.0/0	0.0.0.0/0	owner UID match 10039
0	0 DROP	all *	* 0.0.0.0/0	0.0.0.0/0	owner UID match 10038
0	0 DROP	all *	* 0.0.0.0/0	0.0.0.0/0	owner UID match 10100
0	0 DROP	all *	0.0.0.0/0	0.0.0.0/0	owner UID match 10097

TIP: 对于防火墙问题,可以通过链名(譬如oem cta all)来判断出是MTK原生防火墙设计还是客制化, 来决定下一步处理

Network kernel issue

network kernel 性能整体稳定,一般很少出题。这里讲的kernel issue是指由于 network driver或网络端传递过来数据包参数有异常,导致kernel直接将该包丢弃或断开数据连接.

正确配置wireshark 工具,wireshark 就可以自动识别出异常数据包

Case 1 checksum error

如下图所示,DUT一直在重传SYN包,但网络端有回syn ack 。从现象判断syn ack 似乎没有收到,怀疑syn ack 包有被drop

# tes	port eq 7236				◎□・ 表达式… +
Vo.	Time	Source	Destination	Protocol	Info
	376 2020-01-25 00:54:32.98	192.168.49.230	192.168.49.1	TCP	42472 + display(7236) [SYN] Seq=0 Win=65535 Len=0 MSS=1460 SACK_PERM=1 TSval=429.
	377 2020-01-25 00:54:32.98	192.168.49.1	192.168.49.230	TCP	display(7236) + 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=0 MSS=1460 SACK_PERM=
	385 2020-01-25 00:54:33,99	192.168.49.230	192.168.49.1	TCP	[TCP Spurious Retransmission] 42472 → display(7236) [SYN] Seq=0 Win=65535 Len=0
	386 2020-01-25 00:54:33.99	192.168.49.1	192.168.49.230	TCP	[TCP Retransmission] display(7236) + 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=_
	393 2020-01-25 00:54:35.00	192.168.49.1	192.168.49.230	TCP	[TCP Retransmission] display(7236) - 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=
	394 2020-01-25 00:54:36.04	192.168.49.230	192.168.49.1	TCP	[TCP Spurious Retransmission] 42472 → display(7236) [SYN] Seq=0 Win=65535 Len=0
	395 2020-01-25 00:54:36.04	192, 168, 49, 1	192.168.49.230	TCP	[TCP Retransmission] display(7236) + 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=
	398 2020-01-25 00:54:38.04	192.168.49.1	192.168.49.230	TCP	[TCP Retransmission] display(7236) → 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=
	443 2020-01-25 00:54:40.07	192.168.49.230	192.168.49.1	TCP	[TCP Spurious Retransmission] 42472 → display(7236) [SYN] Seq=0 Win=65535 Len=0
	444 2020-01-25 00:54:40.07	192.168.49.1	192.168.49.230	TCP	[TCP Retransmission] display(7236) - 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=
	459 2020-01-25 00:54:44.31	192 168 49 1	192.168.49.230	TCP	[TCP Retransmission] display(7236) - 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=
	467 2020-01-25 00:54:48.58	192.168.49.230	192.168.49.1	TCP	[TCP Spurious Retransmission] 42472 → display(7236) [SYN] Seq=0 Win=65535 Len=0
	468 2020-01-25 00:54:48.58	192.168.49.1	192.168.49.230	TCP	[TCP Retransmission] display(7236) - 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=
	487 2020-01-25 00:54:56.60	192.168.49.1	192.168.49.230	TCP	[TCP Retransmission] display(7236) + 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 Len=
					50

Network kernel issue

Case 1 checksum error

如PPT第一章所述,将编辑》首选项》Protocol》TCP 中的validate the TCP checksum if possible 勾选(安装wireshark 时,这个选项默认没有勾选,建议勾选上)。选中syn ack数据包,在其封包详细信息,TCP选项中可以看到checksum error。收到的数据包如果checksum error,kernel就会drop;发出的数据包不用care checksum报错

- 376 2020/025 00:54:32.984575 192.168.49.230	192.168.49.1	TCP	76 42472 → 7236 [SYN] Seq=0 Win=65535 Len=0 MSS=1460 SACK_PERM=1 TSval=42
377 2020/025 00:54:32.984991 192.168.49.1	192.168.49.230	TCP	76 7236 → 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 [TCP CHECKSUM INCORRECT]
385 2020/025 00:54:33.993542 192.168.49.230	192.168.49.1	TCP	76 [TCP Retransmission] 42472 → 7236 [SYN] Seq=0 Win=65535 Len=0 MSS=1460
386 2020/025 00:54:33.994002 192.168.49.1	192.168.49.230	TCP	76 [TCP Retransmission] 7236 → 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 [TC
393 2020/025 00:54:35.008966 192.168.49.1	192,168.49.230	TCP	76 [TCP Retransmission] 7236 → 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 [TC
394 2020/025 00:54:36.040003 192.168.49.230	192.168.49.1	TCP	76 [TCP Retransmission] 42472 → 7236 [SYN] Seq=0 Win=65535 Len=0 MSS=1460
395 2020/025 00:54:36.040442 192.168.49.1	192.168.49.230	TCP	76 [TCP Retransmission] 7236 → 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 [TC
398 2020/025 00:54:38.045017 192.168.49.1	192.168.49.230	TCP	76 [TCP Retransmission] 7236 → 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 [TC
443 2020/025 00:54:40.075716 192.168.49.230	192.168.49.1	TCP	76 [TCP Retransmission] 42472 → 7236 [SYN] Seq=0 Win=65535 Len=0 MSS=1460
444 2020/025 00:54:40.076150 192.168.49.1	192.168.49.230	TCP	76 [TCP Retransmission] 7236 → 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 [TC
459 2020/025 00:54:44.317107 192.168.49.1	192.168.49.230	TCP	76 [TCP Retransmission] 7236 → 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 [TC
467 2020/025 00:54:48.586310 192.168.49.230	192.168.49.1	TCP	76 [TCP Retransmission] 42472 → 7236 [SYN] Seq=0 Win=65535 Len=0 MSS=1460
468 2020/025 00:54:48.586585 192.168.49.1	192.168.49.230	TCP	76 [TCP Retransmission] 7236 + 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 [TC
487 2020/025 00:54:56.605394 192.168.49.1	192.168.49.230	TCP	76 [TCP Retransmission] 7236 → 42472 [SYN, ACK] Seq=0 Ack=1 Win=65535 [TC

```
(relative sequence number)
  Sequence number: 0
                             (relative sequence number)]
  [Next sequence number: 0
  Acknowledgment number: 1
                             (relative ack number)
 1010 .... = Header Length: 40 bytes (10)
▶ Flags: 0x012 (SYN, ACK)
  Window size value: 65535
  [Calculated window size: 65535]
 Checksum: 0xe466 incorrect, should be 0x6f9
  [Checksum Status: Bad]
  [Calculated Checksum: 0x6f91]
 Urgent pointer: 0
Doptions: (20 bytes), Maximum segment size, SACK permitted, Timestamps, No-Operation (NOP), Window scale

    [Timestamps]
```

Network kernel issue

1310

Case 2 ack number erorr

TCP 三次握手时,DUT发出syn ,网络端返回的syn ack number不对,kernel会直接发起RST,TCP连接无法建立

```
numbers reused] 50000 → 5067 [SYN] Seg=0 Win=65535 Len=0 MSS=1200 SACK /PERM=1 TSval=45433 TSecr=0 WS=256
        2019/363 21:56:01.847109 2a00:1fa4:40:2::4 2a00:1fa0:5060:e024:0:68:405d:de01 TCP 100 5067 → 50000
1311
[ACK] Seg=4148722426 Ack=4148963598 Win=14592 Len=0
                                2a00:1fa0:5060:e024:0:68:405d:de01 2a00:1fa4:40:2::4 TCP 100 50000 → 5067
1312
        2019/363 21:56:01.847338
[RST] Seg=1130942577 Win=0 Len=0
        1313
Retransmission] 50000 → 5067 [SYN] Seq=0 Win=65535 Len=0 MSS=1200 SACK PERM=1 TSval=45688 TSecr=0 WS=256
1314
        2019/363 21:56:02.872995 2a00:1fa4:40:2::4 2a00:1fa0:5060:e024:0:68:405d:de01 TCP 100 5067 → 50000
[ACK] Seq=4148722426 Ack=4148963598 Win=14592 Len=0
        2019/363 21:56:02.873245
                                2a00:1fa0:5060:e024:0:68:405d:de01 2a00:1fa4:40:2::4 TCP 100 50000 → 5067
[RST] Seq=1130942577 Win=0 Len=0
        2019/363 21:56:12.158846 2a00:1fa0:5060:e024:0:68:405d:de01 2a00:1fa4:40:2::4 TCP 120 [TCP Port
1338
numbers reused] 50000 → 5067 [SYN] Seq=0 Win=65535 Len=0 MSS=1200 SACK PERM=1 TSval=48019 TSecr=0 WS=256
1339
        2019/363 21:56:12.181962 2a00:1fa4:40:2::4 2a00:1fa0:5060:e024:0:68:405d:de01 TCP 100 5067 → 50000
[ACK] Seg=4148722426 Ack=4148963598 Win=14592 Len=0
        2019/363 21:56:12.182350 2a00:1fa0:5060:e024:0:68:405d:de01 2a00:1fa4:40:2::4 TCP 100 50000 -> 5067
[RST] Seq=969314385 Win=0 Len=0
```

2019/363 21:56:01.814661 2a00:1fa0:5060:e024:0:68:405d:de01 2a00:1fa4:40:2::4 TCP 120 [TCP Port

IMS network issue主要有两大类,一是连接无法建立;二是发出的SIP消息未正确响应。由于IMS 数据包需要加密处理,如下所示。因此,分析IMS网络问题关键的一步是能够**解析出IMS 加密数据包**

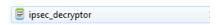
2018-10-15 18:25:41.547562	192.168.0.254	192.168.0.5	ESP	136 ESP (SPI=0xc1e9d90d)
2018-10-15 18:25:41.853042	192.168.0.254	192.168.0.5	ESP	136 ESP (SPI=0xc1e9d90d)
2018-10-15 18:25:42.461923	192.168.0.254	192.168.0.5	ESP	136 ESP (SPI=0xcle9d90d)
2018-10-15 18:25:43.712848	192.168.0.254	192.168.0.5	ESP	136 ESP (SPI=0xcle9d90d)
2018-10-15 18:25:46.115120	192.168.0.254	192.168.0.5	ESP	136 ESP (SPI=0xcle9d90d)
2018-10-15 18:25:50.918878	192.168.0.254	192.168.0.5	ESP	136 ESP (SPI=0xcle9d90d)
2018-10-15 18:27:21.968269	192.168.0.5	192.168.0.254	ESP	168 ESP (SPI=0xbbbbbbbbbbbbbb)
2018-10-15 18:27:22.001666	192.168.0.254	192.168.0.5	ESP	168 ESP (SPI=0xc87c8628)
2018-10-15 18:27:22.002796	192.168.0.5	192.168.0.254	ESP	152 ESP (SPI=0xbbbbbbbbbbbbb)
2018-10-15 18:27:22.008137	192.168.0.5	192.168.0.254	ESP	1336 ESP (SPI=0xbbbbbbbbbbbbb)
2018-10-15 18:27:22.009186	192.168.0.5	192.168.0.254	ESP	680 ESP (SPI=0xbbbbbbbbbbbbb)
2018-10-15 18:27:22.011532	192.168.0.254	192.168.0.5	ESP	152 ESP (SPI=0xc87c8628)
2018-10-15 18:27:22.016698	192.168.0.254	192.168.0.5	ESP	824 ESP (SPI=0xc87c8628)
2018-10-15 18:27:22.017924	192.168.0.5	192.168.0.254	ESP	152 ESP (SPI=0xbbbbbbbbbbbbbbbbbbbbbbbbbbbbbbbbbbbb
2018-10-15 18:27:22.179457	2001:0:0:1::1	2001:0:0:1::2	ESP	132 ESP (SPI=0xfc029a37)
2018-10-15 18:27:22.179471	2001:0:0:1::1	2001:0:0:1::2	ESP	132 ESP (SPI=0xfc029a37)
2018-10-15 18:27:23.193750	2001:0:0:1::1	2001:0:0:1::2	ESP	132 ESP (SPI=0xfc029a37)
2018-10-15 18:27:23.193776	2001:0:0:1::1	2001:0:0:1::2	ESP	132 ESP (SPI=0xfc029a37)
2018-10-15 18:27:25.211601	2001:0:0:1::1	2001:0:0:1::2	ESP	132 ESP (SPI=0xfc029a37)
2018-10-15 18:27:25.211631	2001:0:0:1::1	2001:0:0:1::2	ESP	132 ESP (SPI=0xfc029a37)
	1 7 1			

IMS 解析工具使用

Download IPSec_Decryptor

Link: \\script.gslb.mediatek.inc\script\WirelessTools\ToolRelease\IPSec_Decryptor

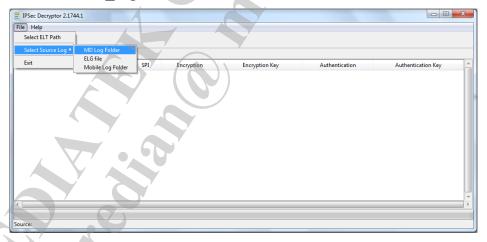
Execute ipsec decryptor.exe



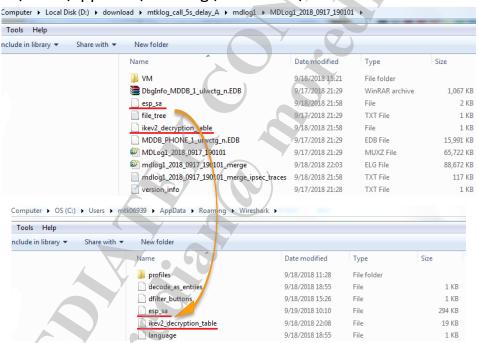
- Login
 - Make sure there is a MTK internal network connection on your PC. (Being able to access CQ system at least.)
 - Input your MTK account and password to login
 - Currently only authorized below teams to use this tool:
 - WSP
 - WSD
 - WCS
 - CTD



- Fill in ELT Path & Source Log Path , then click green triangle button to start parsing.
 - If you select "MD Log Folder", the muxraw/muxz file under the selected folder will be merged into a ELG log. MD Database file is also necessary for MDLogMan process in this step. Then tool will search the ELG log file and find out ESP/IKEv2 IPSec keys.
 - If you select "ELG file", tool will search the ELG log file and find out ESP/IKEv2 IPSec keys.
 - If you select "Mobile Log Folder", only the main_log file under the selected folder will be parsed. Tool will try to find out ESP/IKEv2 IPSec keys, but not always success because some SW loads won't print related information in main_log files.



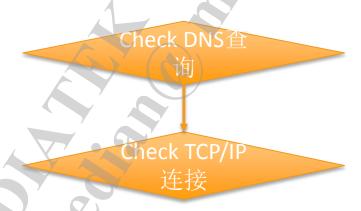
- If IPSec key is found, esp_sa or ikev2_decryption_table will be generated to save Key
 - The parsed IPSec Key lines will also be appended to the esp_sa or ikev2_decryption_table file under "C:\Users\xxxxx\AppData\Roaming\Wireshark\".



Network performance是我们网络分析中常见的一大类问题,主要表现为网络访问异常,譬如网页刷新慢,界面提示网络未连接,游戏卡顿等

因为这类问题,PDN连接是正常的,所以对其分析就需要借助于网络分析工具wireshark,第一章中介绍到的conversation,IO Grapha功能此时就会排上用场。

该类问题的分析模型如下

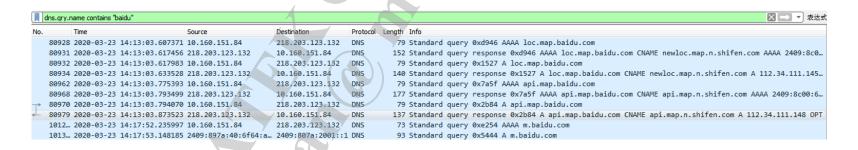


- Case 1 DNS查询延时

Dns查询默认的超时时间是5秒。如果5秒之后结果才返回,查询的socket可能已经关闭,该结果就无效,如下图所示

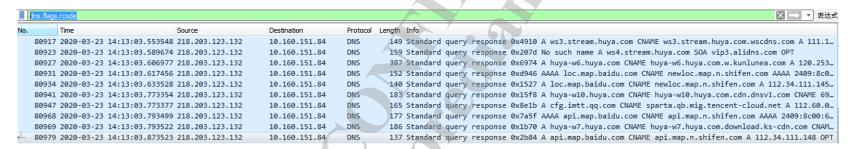
88744 2020-03-23 14:13:50.911320 10.160.151.84	218.203.123.132	DNS	80 Standard query 0x147b A oth.eve.mdt.qq.com
89228 2020-03-23 14:13:55.912989 10.160.151.84	218.203.123.132	DNS	80 Standard query 0x147b A oth.eve.mdt.qq.com
92097 2020-03-23 14:14:48.407344 218.203.123.132	10.160.151.84	DNS	187 Standard query response 0x147b A oth.eve.mdt.qq.com A 121.51.158.17 A 121.51.18.236 A 121.51.158.120 A
92098 2020-03-23 14:14:48.407623 10.160.151.84	218.203.123.132	ICMP	215 Destination unreachable (Port unreachable)
92894 2020-03-23 14:15:07.971458 218.203.123.132	10.160.151.84	DNS	187 Standard query response 0x147b A oth.eve.mdt.qq.com A 121.51.158.18 A 121.51.18.229 A 121.51.18.236 A 1
92895 2020-03-23 14:15:07.971836 10.160.151.84	218.203.123.132	ICMP	215 Destination unreachable (Port unreachable)

过滤特定URL DNS的方法 dns.qry.name contains "XXX",譬如过滤baidu DNS查询包

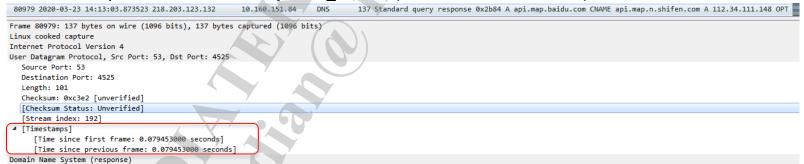


Case 1 DNS查询延时

过滤DNS 响应数据包 dns.flags.rcode



那么如何判断有多少DNS 查询包有延时呢?这个时候就需要用到TCP和UDP包的一个选项:timestamps,过滤时可使用udp.time_relative(详细解释见下一个case)



- Case 1 DNS查询延时

结合上述过滤条件,使用dns.flags.rcode&&udp.time relative>5可以过滤出超时响应的DNS查询

dns.flags.rcode&&udp.time_relative	>5			X → ▼ 表达
Time	Source	Destination	Protocol	col Length Info
80917 2020-03-23 14:13:0	3.553548 218.203.123.132	10.160.151.84	DNS	149 Standard query response 0x4910 A ws3.stream.huya.com CNAME ws3.stream.huya.com.wscdns.com A 111.1
80923 2020-03-23 14:13:0	3.589674 218.203.123.132	10.160.151.84	DNS	159 Standard query response 0x207d No such name A ws4.stream.huya.com SOA vip3.alidns.com OPT
80927 2020-03-23 14:13:0	3.606977 218.203.123.132	10.160.151.84	DNS	387 Standard query response 0x6974 A huya-w6.huya.com CNAME huya-w6.huya.com.w.kunlunea.com A 120.253.
80931 2020-03-23 14:13:0	3.617456 218.203.123.132	10.160.151.84	DNS	152 Standard query response 0xd946 AAAA loc.map.baidu.com CNAME newloc.map.n.shifen.com AAAA 2409:8c0.
80934 2020-03-23 14:13:0	3.633528 218.203.123.132	10.160.151.84	DNS	140 Standard query response 0x1527 A loc.map.baidu.com CNAME newloc.map.n.shifen.com A 112.34.111.145.
80941 2020-03-23 14:13:0	3.773354 218.203.123.132	10.160.151.84	DNS	183 Standard query response 0x15f8 A huya-w10.huya.com CNAME huya-w10.huya.com.cdn.dnsv1.com CNAME 69.
80947 2020-03-23 14:13:0	3.773377 218.203.123.132	10.160.151.84	DNS	165 Standard query response 0x8e1b A cfg.imtt.qq.com CNAME sparta.qb.mig.tencent-cloud.net A 112.60.0
80968 2020-03-23 14:13:0	3.793499 218.203.123.132	10.160.151.84	DNS	177 Standard query response 0x7a5f AAAA api.map.baidu.com CNAME api.map.n.shifen.com AAAA 2409:8c00:6.
80969 2020-03-23 14:13:0	3.793522 218.203.123.132	10.160.151.84	DNS	186 Standard query response 0x1b70 A huya-w7.huya.com CNAME huya-w7.huya.com.download.ks-cdn.com CNAM
80979 2020-03-23 14:13:0	3.873523 218.203.123.132	10.160.151.84	DNS	137 Standard query response 0x2b84 A api.map.baidu.com CNAME api.map.n.shifen.com A 112.34.111.148 OP

如果想过滤出某一个URL DNS查询是否超时,还可以在上一步的过滤条件再&& dns.qry.name contains "XXX". 合理使用过滤条件,可以帮助我们更好的从宏观上发现问题

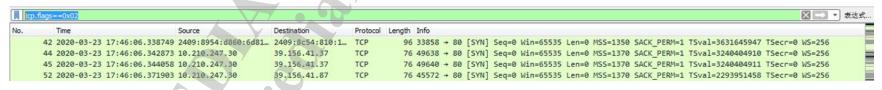
- Case 2 TCP响应延时

现象如下所示,从中可以看到TCP三次握手就花了8秒,而这8秒主要是syn ack 回复慢引起的。

```
4349 2020-03-23 17:47:31.724916 10.19.103.136
                                                     223,202,216,84
                                                                                  76 52394 -> 443 [SYN] Seq=0 Win=65535 Len=0 MSS=1420 SACK PERM=1 TSval=4277906130 TSecr=0 WS=256
                                                     223,202,216,84
                                                                                  76 [TCP Retransmission] 52394 + 443 [SYN] Seq=0 Win=65535 Len=0 MSS=1420 SACK PERM=1 TSval=427790714.
4366 2020-03-23 17:47:32.739618 10.19.103.136
                                                                                  76 [TCP Retransmission] 52394 -> 443 [SYN] Seq=0 Win=65535 Len=0 MSS=1420 SACK_PERM=1 TSval=427790916.
4395 2020-03-23 17:47:34.755872 10.19.103.136
                                                     223.202.216.84
4448 2020-03-23 17:47:38.787881 10.19.103.136
                                                     223.202.216.84
                                                                                  76 [TCP Retransmission] 52394 + 443 [SYN] Seq=0 Win=65535 Len=0 MSS=1420 SACK PERM=1 TSval=427791319.
                                                                       TCP
4450 2020-03-23 17:47:39.163308 223.202.216.84
                                                     10.19.103.136
                                                                                  68 443 → 52394 [SYN, ACK] Seq=0 Ack=1 Win=14600 Len=0 MSS=1380 SACK PERM=1 WS=1024
4451 2020-03-23 17:47:39.163855 10.19.103.136
                                                     223.202.216.84
                                                                       TCP
                                                                                  56 52394 + 443 [ACK] Seg=1 Ack=1 Win=85248 Len=0
4452 2020-03-23 17:47:39.168916 10.19.103.136
                                                     223.202.216.84
                                                                       TLSv1
                                                                                 577 Client Hello
4470 2020-03-23 17:47:40.199716 10.19.103.136
                                                     223.202.216.84
                                                                                 577 [TCP Retransmission] 52394 → 443 [PSH, ACK] Seq=1 Ack=1 Win=85248 Len=521
4475 2020-03-23 17:47:40.523321 223.202.216.84
                                                     10.19.103.136
                                                                                  68 [TCP Retransmission] 443 → 52394 [SYN, ACK] Seq=0 Ack=1 Win=14600 Len=0 MSS=1380 SACK PERM=1 WS=1.
                                                                                 56 [TCP Dup ACK 4451#1] 52394 → 443 [ACK] Seq=522 Ack=1 Win=85248 Len=0
4476 2020-03-23 17:47:40.523678 10.19.103.136
                                                     223,202,216,84
                                                                                  68 [TCP Retransmission] 443 → 52394 [SYN, ACK] Seq=0 Ack=1 Win=14600 Len=0 MSS=1380 SACK PERM=1 WS=1.
4503 2020-03-23 17:47:42.522169 223.202.216.84
                                                     10.19.103.136
4504 2020-03-23 17:47:42.522480 10.19.103.136
                                                     223,202,216,84
                                                                       TCP
                                                                                  56 [TCP Dup ACK 4451#2] 52394 → 443 [ACK] Seq=522 Ack=1 Win=85248 Len=0
                                                                                  68 [TCP Retransmission] 443 → 52394 [SYN, ACK] Seq=0 Ack=1 Win=14600 Len=0 MSS=1380 SACK PERM=1 WS=1...
4519 2020-03-23 17:47:44.055842 223.202.216.84
                                                     10.19.103.136
                                                     223.202.216.84
                                                                                  56 [TCP Dup ACK 4451#3] 52394 → 443 [ACK] Seq=522 Ack=1 Win=85248 Len=0
4520 2020-03-23 17:47:44.056100 10.19.103.136
                                                                                  68 [TCP Previous segment not captured] [TCP Port numbers reused] 443 → 52394 [SYN, ACK] Seq=13498400.
4568 2020-03-23 17:47:47.968393 223.202.216.84
                                                     10.19.103.136
                                                                                  56 [TCP Dup ACK 4451#4] 52394 → 443 [ACK] Seq=522 Ack=1 Win=85248 Len=0
4569 2020-03-23 17:47:47.968611 10.19.103.136
                                                     223.202.216.84
4589 2020-03-23 17:47:49.164372 223.202.216.84
                                                     10.19.103.136
                                                                                   68 [TCP Retransmission] [TCP Port numbers reused] 443 → 52394 [SYN, ACK] Seq=134984004 Ack=1 Win=146.
```

但这只是其中某一条tcp trace,不能管中窥豹,如果需要评估某一段时间网络的性能情况,则需要有一个整体比较。这个时候就需要掌握更多的wireshark使用技巧

过滤syn数据包 tcp.flags==0x02

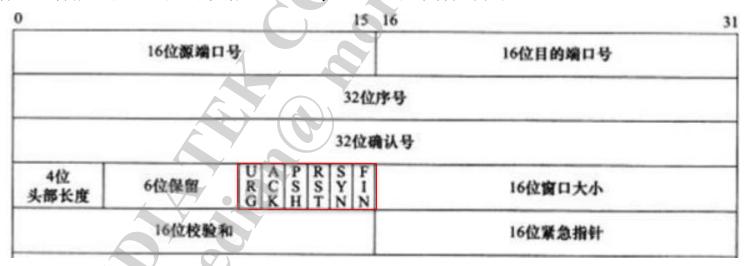


- Case 2 TCP响应延时

过滤syn ack数据包 tcp.flags==0x12

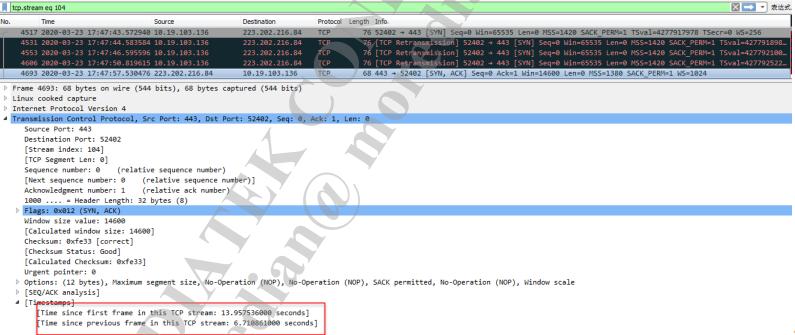
tcp	flags==0x12							<i>j</i>		<u> </u>			▼ 表达式
No.	Time	Source	Destination	Protocol	Lengt	th Info	7			7			
	26 2020-03-23 17:46:06.252922	2 223.202.213.109	10.210.247.30	TCP	, 6	50 80 →	52334	[SYN, A	ACK] S	eq=0 Ack=1 Win=14600	Len=0 MSS=1400	1	
	27 2020-03-23 17:46:06.25307	3 39.155.182.227	10.210.247.30	TCP	6	58 443	→ 58840	[SYN,	ACK]	Seq=0 Ack=1 Win=6553	Len=0 MSS=140	0 WS=1024 SACK_PERM=1	
	53 2020-03-23 17:46:06.378656	5 2409:8c54:810:130::	2409:8954:d860:	TCP	9	96 80 →	33858	[SYN, A	ACK] S	eq=0 Ack=1 Win=28560	Len=0 MSS=1200	SACK_PERM=1 TSval=35073	02828 TSecr=363
	58 2020-03-23 17:46:06.41575	3 39.156.41.37	10.210.247.30	TCP	- 6	58 80 →	49638	[SYN, A	ACK] S	eq=0 Ack=1 Win=65535	Len=0 MSS=1352	WS=512 SACK_PERM=1	
	61 2020-03-23 17:46:06.423636	5 39.156.41.37	10.210.247.30	TCP	6	58 80 →	49640	[SYN, A	CK] S	eq=0 Ack=1 Win=65535	Len=0 MSS=1352	WS=512 SACK PERM=1	

为什么这样能过滤出想要的数据包? FIN包,RST包过滤条件如何写???



- Case 2 TCP响应延时

如何查看TCP 三次握手时syn ack 的响应时间? **Timestamps**, 其中 tcp.time_relative 是time since first frame in this tcp stream tcp.time delta 是time since previous frame in this tcp stream



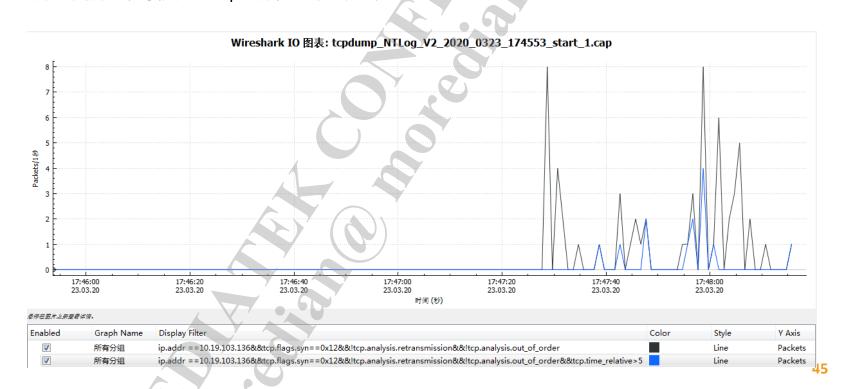
- Case 2 TCP响应延时

结合前面的分析,通过过滤条件"ip.addr ==10.19.103.136&&tcp.flags.syn==0x12&&tcp.time_relative>8",我们就可以过滤出syn ack包响应超过8秒的数据包(为了避免重传和乱序的影响,可以在过滤条件中加入&&!tcp.analysis.retransmission&&!tcp.analysis.out_of_order)。另8秒在这里只是一个举例数字,实际分析中可以自己设置调整

	dr ==10.19.103.136&&tcp.flags.s		, , , , , , , , , , , , , , , , , , , ,					★ 表达式 +
٥.	Time	Source	Destination	Protocol	Length Info			
45	506 2020-03-23 17:47:43.2	201319 39.156.41.22	10.19.103.136	TCP	68 443	→ 36642	[SYN,	YN, ACK] Seq=0 Ack=1 Win=27200 Len=0 MSS=1352 SACK_PERM=1 WS=512
45	568 2020-03-23 17:47:47.	968393 223.202.216.84	10.19.103.136	TCP	68 [TCP	Previ	us segi	segment not captured] [TCP Port numbers reused] 443 → 52394 [SYN, ACK] Seq=134984004 Ack=
45	573 2020-03-23 17:47:47.9	069115 223.202.216.84	10.19.103.136	TCP	68 443	→ 52398	S [SYN,	YN, ACK] Seq=0 Ack=1 Win=14600 Len=0 MSS=1380 SACK_PERM=1 WS=1024
46	691 2020-03-23 17:47:57.4	152277 223.202.216.84	10.19.103.136	TCP	68 443	→ 52400	[SYN,	YN, ACK] Seq=0 Ack=1 Win=14600 Len=0 MSS=1380 SACK_PERM=1 WS=1024
46	693 2020-03-23 17:47:57.	330476 223.202.216.84	10.19.103.136	TCP	68 443	→ 52402	[SYN,	YN, ACK] Seq=0 Ack=1 Win=14600 Len=0 MSS=1380 SACK_PERM=1 WS=1024
47	716 2020-03-23 17:47:58.	762158 120.52.13.229	10.19.103.136	TCP	68 80 →	54844	[SYN,	N, ACK] Seq=0 Ack=1 Win=14600 Len=0 MSS=1380 SACK_PERM=1 WS=1024
47	726 2020-03-23 17:47:58.9	23128 121.12.109.158	10.19.103.136	TCP	68 443	→ 36402	[SYN,	YN, ACK] Seq=0 Ack=1 Win=29200 Len=0 MSS=1380 SACK_PERM=1 WS=512
47	731 2020-03-23 17:47:59.0	004631 119.147.111.230	10.19.103.136	TCP	68 443	→ 3501	[SYN,	YN, ACK] Seq=0 Ack=1 Win=29200 Len=0 MSS=1380 SACK_PERM=1 WS=512
47	754 2020-03-23 17:47:59.4	104276 106.39.217.1	10.19.103.136	TCP	68 443	→ 58928	S [SYN,	YN, ACK] Seq=0 Ack=1 Win=14600 Len=0 MSS=1380 SACK_PERM=1 WS=1024

- Case 2 TCP响应延时

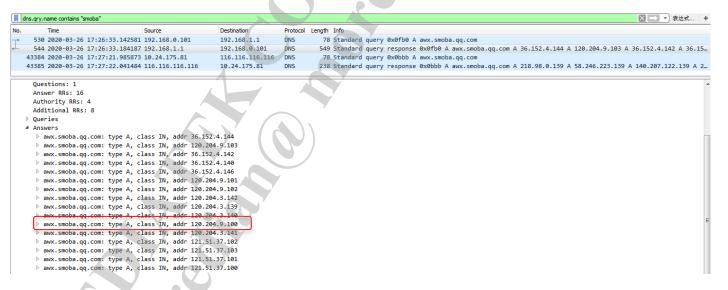
上图只是过滤出了syn ack 响应超出某一个时间点的包,如果想知道超时响应数据包占总数据包的比例,我们可以使用IO Grapha作更直观的比较



- Case 3 王者荣耀卡顿问题分析

最近几年,手机的发展是越来越注重用户体验,而游戏卡顿是用户体验常见抱怨之一。游戏卡顿的实质是数据包交互有延时,因此,分析游戏卡顿最直接也是最困难的一个地方就是如何正确找出游戏交互的数据流。本节以王者荣耀为例进行分析。

游戏开局后,与手机进行实时交互的server 的URL是awx.smoba.qq.com(由于地域不同,URL可能略有差异,但一般都会带有smoba字符串),因此,首先可以通过dns.qry.name contains "smoba" 找出该URL的IP地址



- Case 3 王者荣耀卡顿问题分析

游戏实时交互过程中,会建立一条TCP长连接数据流和两条UDP流(心跳包和游戏交互的实时数据)。正常情况下这三条流的目的地址都是smoba DNS 查询的IP地址中一个。在游戏过程中,与手机实时交互的server可能会有更新改变.

TCP长连接,前期会有大量游戏数据通过这条流交互,后期差不多就会维持每3秒交互一次数据包,因此,通过查看这条流的RTT时延,也可以大致判断出游戏时延情况

								_							
Address A	Port A	Address B	Port B	Packets	Bytes	Packets $A \rightarrow B$	Bytes A	\rightarrow B	Packets	$B \rightarrow A$	Bytes $B \rightarrow A$	Abs Start	Duration	Bits/s $A \rightarrow B$	Bits/s B → A
192.168.0.101	44572	182.254.116.117	80	11	1589	6		600		5	989	17:26:33.142238	0.0484	99 k	163 k
192.168.0.101	52660	121.51.18.236	8081	12	2489	6		1997		6	492	17:26:33.155674	0.0483	330 k	81 k
192.168.0.101	53142	120.204.9.100	33473	1,356	454 k	772		63 k		584	391 k	17:26:33.306092	446.5716	1130	7006
192.168.0.101	49964	58.250.136.117	443	25	7284	13		2413		12	4871	17:26:33.953374	0.6206	31 k	62 k

n=57
en=57
n=57

- Case 3 王者荣耀卡顿问题分析

两条 UDP连接,一条负责游戏过程中数据的实时交互,另一条负责类似于心跳探测,每5秒发送一次。目的端口一般是**5008**

192.168.0.101	45265 120.204.9.100	34513	12,297 2298 k	6,060	848 k	6,237	1450 k:27:20.1143 404.1865	16 k	28 k
192.168.0.101	22088 192.168.1.1	53	2 223	1	83	1	140:27:20.4676 0.0077	86 k	146 k
192.168.0.101	33903 183.194.184.122	10001	8 3756	2	390	6	3366:27:20.4788 2.0580	1516	13 k
192.168.0.101	43995 117.135.169.83	8011	2 787	2	787	0	0:27:20.5169 2.3139	2720	0
192.168.0.101	49623 120.204.9.100	5008	177 11 k	88	5544	89	5696:27:22.0844 390.7748	113	116

实时数据交互的UDP流,从图中可以看到,每条流的数据量不大,都是server数据包发送的间隔大概是60ms左右,当server发向手机端的数据包大量超过200~300 ms 以上,这时候就会产生卡顿

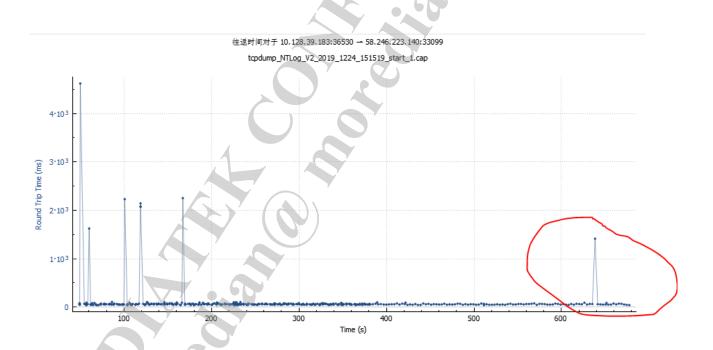
```
192,168,0,101
                                                                                   125 34513 → 45265 Len=81
46623 2020-03-26 17:29:04.956958 120.204.9.100
46624 2020-03-26 17:29:04.959028 192.168.0.101
                                                       120,204,9,100
                                                                                    96 45265 → 34513 Len=52
                                                       192.168.0.101
                                                                                   125 34513 → 45265 Len=81
46628 2020-03-26 17:29:05.129196 120.204.9.100
46629 2020-03-26 17:29:05.129874 120.204.9.100
                                                       192.168.0.101
                                                                                   141 34513 → 45265 Len=97
46630 2020-03-26 17:29:05.130727 192.168.0.101
                                                       120, 204, 9, 100
                                                                                    96 45265 → 34513 Len=52
46631 2020-03-26 17:29:05.132245 192.168.0.101
                                                       120,204,9,100
                                                                                    96 45265 → 34513 Len=52
                                                       192,168,0,101
                                                                                   116 34513 → 45265 Len=72
46632 2020-03-26 17:29:05.196074 120.204.9.100
                                                       192.168.0.101
                                                                                   144 34513 → 45265 Len=100
46633 2020-03-26 17:29:05.261589 120.204.9.100
46634 2020-03-26 17:29:05.266753 192.168.0.101
                                                       120.204.9.100
                                                                                   144 45265 → 34513 Len=100
46635 2020-03-26 17:29:05.268556 192.168.0.101
                                                       120,204,9,100
                                                                                   144 45265 → 34513 Len=100
                                                       120.204.9.100
46636 2020-03-26 17:29:05.270113 192.168.0.101
                                                                                   144 45265 → 34513 Len=100
46637 2020-03-26 17:29:05.271609 192.168.0.101
                                                       120.204.9.100
                                                                                   144 45265 → 34513 Len=100
46639 2020-03-26 17:29:05.330456 120.204.9.100
                                                       192.168.0.101
                                                                                   191 34513 → 45265 Len=147
```

- Case 3 王者荣耀卡顿问题分析

数据量小,类似于心跳探测的UDP流如下所示,其发送固定大小的数据包,APP发19字节,服务器回20字节,每隔5s 发一次,server port=5008。有时客户提供的log没有包含实时server DNS查询过程,这时就可以通过udp.port ==5008 找到server 的IP地址

45210 2020-03-26 17:28:07.859681 120.204.9.100	192.168.0.101 UDP	64 5008 → 49623 Len=20
45253 2020-03-26 17:28:12.821185 192.168.0.101	120.204.9.100 UDP	63 49623 → 5008 Len=19
45254 2020-03-26 17:28:12.868719 120.204.9.100	192.168.0.101 UDP	64 5008 → 49623 Len=20
45291 2020-03-26 17:28:17.820997 192.168.0.101	120.204.9.100 UDP	63 49623 → 5008 Len=19
45292 2020-03-26 17:28:17.861591 120.204.9.100	192.168.0.101 UDP	64 5008 → 49623 Len=20
45405 2020-03-26 17:28:22.820523 192.168.0.101	120.204.9.100 UDP	63 49623 → 5008 Len=19
45406 2020-03-26 17:28:22.858242 120.204.9.100	192.168.0.101 UDP	64 5008 → 49623 Len=20
45457 2020-03-26 17:28:27.820849 192.168.0.101	120.204.9.100 UDP	63 49623 → 5008 Len=19
45458 2020-03-26 17:28:27.858774 120.204.9.100	192.168.0.101 UDP	64 5008 → 49623 Len=20
45737 2020-03-26 17:28:32.820207 192.168.0.101	120.204.9.100 UDP	63 49623 → 5008 Len=19
45741 2020-03-26 17:28:32.857143 120.204.9.100	192.168.0.101 UDP	64 5008 → 49623 Len=20
46056 2020-03-26 17:28:37.821200 192.168.0.101	120.204.9.100 UDP	63 49623 → 5008 Len=19
46058 2020-03-26 17:28:37.858330 120.204.9.100	192.168.0.101 UDP	64 5008 → 49623 Len=20
46247 2020-03-26 17:28:42.821334 192.168.0.101	120.204.9.100 UDP	63 49623 → 5008 Len=19
46248 2020-03-26 17:28:42.858567 120.204.9.100	192.168.0.101 UDP	64 5008 → 49623 Len=20

- Case 3 王者荣耀卡顿问题分析 如何快速找出游戏卡顿的时间点?
- 一,是找到TCP长连接,通过IO Grapha画出其RTT时延图,找出其高时延点即可,如下所示



- Case 3 王者荣耀卡顿问题分析 如何快速找出游戏卡顿的时间点?
- 二,是通过UDP游戏实时交互这条流,过滤出server发向手机的UDP包时延超过200 ms以上的点,可以通过udp.time_delta来过滤。当然还可以观察另外一条UDP流,看其每5s 收发一次数据是否有中断时间段。

