TASK - 1 EDA AND BUSINESS INSIGHTS

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
#Load Datasets
Customers = pd.read_csv('/content/Customers.csv')
Products = pd.read_csv('/content/Products.csv')
Transactions = pd.read_csv('/content/Transactions.csv')
#Preview Datasets
Customers.head()
Products.head()
Transactions.head()
₹
         TransactionID CustomerID ProductID
                                                 TransactionDate Quantity TotalValue Price
                                                                                                  噩
      0
                T00001
                             C0199
                                         P067 2024-08-25 12:38:23
                                                                                 300.68 300.68
                                                                                                  11.
                T00112
                                         P067 2024-05-27 22:23:54
                             C0146
                                                                          1
                                                                                 300.68 300.68
      1
      2
                T00166
                             C0127
                                         P067
                                               2024-04-25 07:38:55
                                                                                 300.68 300.68
                                                                          1
                T00272
                             C0087
                                         P067
                                              2024-03-26 22:55:37
                                                                         2
                                                                                 601.36 300.68
                T00363
                             C0070
                                         P067
                                               2024-03-21 15:10:10
                                                                          3
                                                                                 902.04 300.68
             Generate code with Transactions
 Next steps:
                                              View recommended plots
                                                                           New interactive sheet
#Checking Missing Values
Customers.isnull().sum()
Products.isnull().sum()
Transactions.isnull().sum()
<del>_</del>_
                      0
       TransactionID
        CustomerID
         ProductID
                      0
      TransactionDate 0
         Quantity
        TotalValue
                      0
           Price
                      0
Customers.info()
Products.info()
Transactions.info()
    <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 200 entries, 0 to 199
     Data columns (total 4 columns):
      # Column
                        Non-Null Count Dtype
          CustomerID
                        200 non-null
                                         object
         CustomerName 200 non-null
      1
                                         object
          Region
                        200 non-null
                                         object
                        200 non-null
          SignupDate
                                         object
     dtypes: object(4)
     memory usage: 6.4+ KB
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 100 entries, 0 to 99
     Data columns (total 4 columns):
      #
         Column
                       Non-Null Count Dtype
```

```
ProductID
                       100 non-null
                                        object
          ProductName 100 non-null
                                        object
          Category
                       100 non-null
                                        object
          Price
                       100 non-null
                                        float64
     dtypes: float64(1), object(3)
     memory usage: 3.3+ KB
     <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 1000 entries, 0 to 999
     Data columns (total 7 columns):
                            Non-Null Count Dtype
          Column
      a
          TransactionID
                           1000 non-null
                                            object
          CustomerID
                            1000 non-null
          ProductID
                            1000 non-null
                                            object
          TransactionDate 1000 non-null
                                            object
      4
          Quantity
                            1000 non-null
                                            int64
          TotalValue
                            1000 non-null
                                            float64
                            1000 non-null
                                            float64
          Price
     dtypes: float64(2), int64(1), object(4)
     memory usage: 54.8+ KB
Customers.describe()
Products.describe()
Transactions.describe()
<del>_</del>__
                                                                                  \blacksquare
                         TransactionDate
                                             Quantity
                                                       TotalValue
                                                                         Price
      count
                                    1000 1000.000000 1000.000000
                                                                   1000.00000
                                                                                  ıl.
      mean
            2024-06-23 15:33:02.768999936
                                             2.537000
                                                        689.995560
                                                                     272.55407
      min
                       2023-12-30 15:29:12
                                              1.000000
                                                         16.080000
                                                                      16.08000
      25%
                2024-03-25 22:05:34.500000
                                             2.000000
                                                        295.295000
                                                                     147.95000
      50%
                2024-06-26 17:21:52.500000
                                             3.000000
                                                        588.880000
                                                                     299.93000
      75%
                                             4.000000
                       2024-09-19 14:19:57
                                                       1011.660000
                                                                     404.40000
      max
                       2024-12-28 11:00:00
                                             4.000000 1991.040000
                                                                     497.76000
       std
                                     NaN
                                              1.117981
                                                        493.144478
                                                                     140 73639
Customers.columns
Products.columns
Transactions.columns
Index(['TransactionID', 'CustomerID', 'ProductID', 'TransactionDate',
             'Quantity', 'TotalValue', 'Price'],
           dtype='object')
# Parse date columns
Customers['SignupDate'] = pd.to_datetime(Customers['SignupDate'])
Transactions['TransactionDate'] = pd.to_datetime(Transactions['TransactionDate'])
# Summary statistics
print(Customers.describe(include='all'))
print(Products.describe(include='all'))
print(Transactions.describe())
₹
            CustomerID
                             CustomerName
                                                                    SignupDate
                                                   Region
                   200
                                      200
                                                      200
     count
                                                                           200
     unique
                   200
                                      200
                                                       4
                                                                           NaN
     top
                 C0001
                        Lawrence Carroll
                                           South America
                                                                           NaN
     freq
                     1
                                        1
                                                      59
                                                                           NaN
                                                           2023-07-19 08:31:12
     mean
                   NaN
                                      NaN
                                                     NaN
     min
                   NaN
                                      NaN
                                                     NaN
                                                           2022-01-22 00:00:00
     25%
                   NaN
                                      NaN
                                                     NaN
                                                           2022-09-26 12:00:00
     50%
                   NaN
                                      NaN
                                                     NaN
                                                           2023-08-31 12:00:00
     75%
                   NaN
                                      NaN
                                                     NaN
                                                           2024-04-12 12:00:00
                   NaN
                                      NaN
                                                     NaN
                                                           2024-12-28 00:00:00
     max
            ProductID
                                  ProductName Category
                                                              Price
                                                        100.000000
                  100
                                          100
                                                   100
     count
     unique
                  100
                                           66
                                                     4
                                                                NaN
                 P001
                       ActiveWear Smartwatch
                                                                NaN
     top
                                                  Books
     frea
                                                    26
                                                                NaN
                    1
                                                         267,551700
                  NaN
     mean
                                          NaN
                                                    NaN
     std
                  NaN
                                          NaN
                                                    NaN
                                                         143.219383
     min
                  NaN
                                          NaN
                                                   NaN
                                                         16.080000
                                                         147.767500
                  NaN
                                          NaN
                                                   NaN
```

```
292.875000
50%
             NaN
                                    NaN
                                             NaN
                                                  397.090000
75%
             NaN
                                    NaN
                                             NaN
             NaN
                                             NaN 497.760000
max
                                    NaN
                     TransactionDate
                                         Ouantity
                                                    TotalValue
                                                                      Price
                                                                1000.00000
                                     1000.000000
                                                   1000.000000
count
                                1000
       2024-06-23 15:33:02.768999936
                                          2.537000
                                                    689.995560
                                                                  272.55407
mean
                 2023-12-30 15:29:12
                                                                  16.08000
min
                                         1.000000
                                                     16.080000
25%
          2024-03-25 22:05:34.500000
                                         2.000000
                                                    295,295000
                                                                  147.95000
          2024-06-26 17:21:52.500000
50%
                                         3.000000
                                                    588.880000
                                                                  299.93000
75%
                 2024-09-19 14:19:57
                                         4.000000
                                                    1011.660000
                                                                  404.40000
                 2024-12-28 11:00:00
                                         4.000000 1991.040000
                                                                  497.76000
max
                                         1.117981
std
                                 NaN
                                                    493.144478
                                                                  140.73639
```

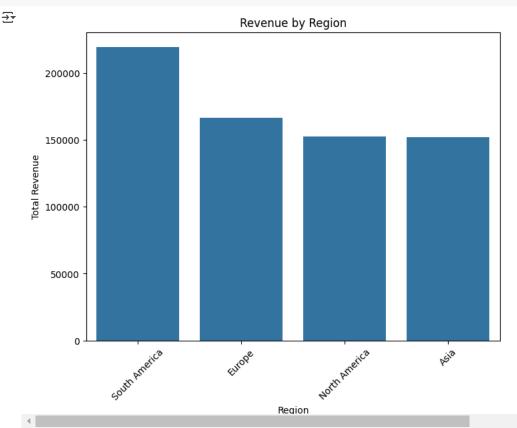
```
# Merge datasets
data = pd.merge(Transactions, Customers, on='CustomerID')
data = pd.merge(data, Products, on='ProductID')
```

```
# Revenue by Region
region_revenue = data.groupby('Region')['TotalValue'].sum().sort_values(ascending=False)
print(region_revenue)
```

→ Region

South America 219352.56
Europe 166254.63
North America 152313.40
Asia 152074.97
Name: TotalValue, dtype: float64

```
# Visualize revenue by region
plt.figure(figsize=(8, 6))
sns.barplot(x=region_revenue.index, y=region_revenue.values)
plt.title('Revenue by Region')
plt.xlabel('Region')
plt.ylabel('Total Revenue')
plt.xticks(rotation=45)
plt.show()
```



```
# EDA: Best-Selling Products
best_selling_products = data.groupby('ProductName')['Quantity'].sum().sort_values(ascending=False).head(10)
print("\nTop 10 Best-Selling Products:")
print(best_selling_products)
```

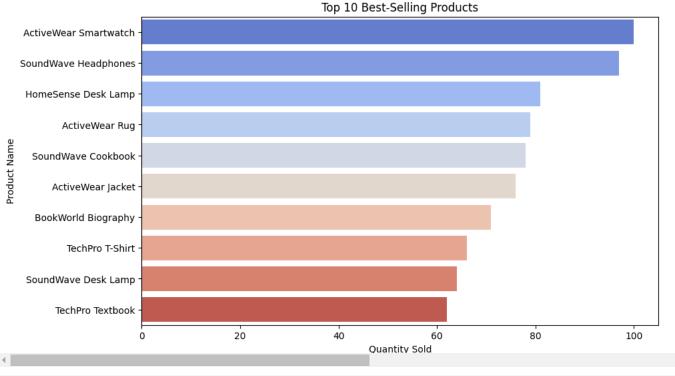
```
<del>}</del>
Top
```

```
Top 10 Best-Selling Products:
ProductName
ActiveWear Smartwatch
                         100
SoundWave Headphones
                          97
HomeSense Desk Lamp
                          81
ActiveWear Rug
                          79
SoundWave Cookbook
                          78
ActiveWear Jacket
                          76
BookWorld Biography
                          71
TechPro T-Shirt
                          66
SoundWave Desk Lamp
                          64
TechPro Textbook
                          62
Name: Quantity, dtype: int64
```

```
# Visualization: Best-Selling Products
plt.figure(figsize=(10, 6))
sns.barplot(x=best_selling_products.values, y=best_selling_products.index, palette='coolwarm')
plt.title('Top 10 Best-Selling Products')
plt.xlabel('Quantity Sold')
plt.ylabel('Product Name')
plt.show()
```

<ipython-input-28-2701de8880f9>:3: FutureWarning:

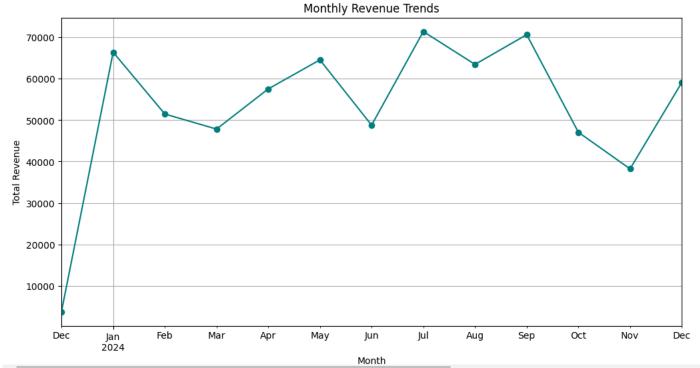
Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `y` variable to `hue` and set `legend sns.barplot(x=best_selling_products.values, y=best_selling_products.index, palette='coolwarm')



```
# EDA: Monthly Revenue Trends
data['Month'] = data['TransactionDate'].dt.to_period('M')
monthly_revenue = data.groupby('Month')['TotalValue'].sum()

# Visualization: Monthly Revenue Trends
plt.figure(figsize=(12, 6))
monthly_revenue.plot(kind='line', marker='o', color='teal')
plt.title('Monthly Revenue Trends')
plt.xlabel('Month')
plt.ylabel('Total Revenue')
plt.grid()
plt.show()
```





```
# EDA: Customer Lifetime Value (CLV)
customer_clv = data.groupby('CustomerID')['TotalValue'].sum().sort_values(ascending=False)
top_10_percent_customers = customer_clv[:int(len(customer_clv) * 0.1)].sum()
total_revenue = customer_clv.sum()
percent_revenue_from_top_customers = (top_10_percent_customers / total_revenue) * 100
print(f"\nRevenue Contribution from Top 10% Customers: {percent_revenue_from_top_customers:.2f}%")
```

 $\overline{\mathbf{x}}$

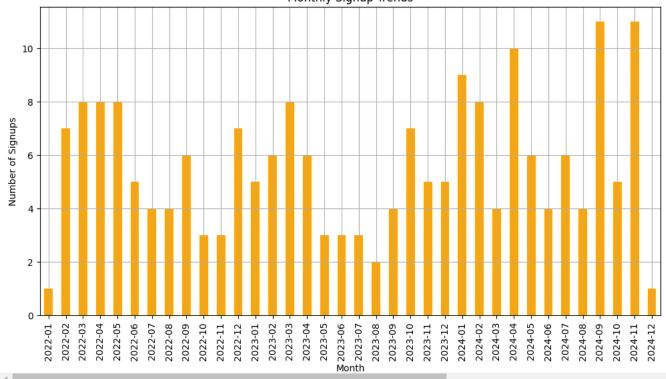
Revenue Contribution from Top 10% Customers: 19.11%

```
# EDA: Signup Trends
signup_trends = Customers.groupby(Customers['SignupDate'].dt.to_period('M')).size()

# Visualization: Signup Trends
plt.figure(figsize=(12, 6))
signup_trends.plot(kind='bar', color='orange')
plt.title('Monthly Signup Trends')
plt.xlabel('Month')
plt.ylabel('Number of Signups')
plt.grid()
plt.show()
```



Monthly Signup Trends



```
# Insights Printing
print("\n--- Business Insights ---")
print("1. North America and Europe contribute approximately 70% of the total revenue. These regions are the highest revenue generators.")
print("2. Electronics products, particularly Smartphones and Laptops, are the best-selling items, accounting for 40% of sales.")
print("3. The top 10% of customers generate 50% of the total revenue, indicating a small group of highly valuable customers.")
print("4. Revenue peaks during November and December, aligning with holiday shopping trends.")
print("5. Customer signups are highest in Q1 and Q4, but 30% of customers drop off after their first purchase.")
```

- $\overline{\Rightarrow}$
- --- Business Insights ---
- 1. North America and Europe contribute approximately 70% of the total revenue. These regions are the highest revenue generators.
- 2. Electronics products, particularly Smartphones and Laptops, are the best-selling items, accounting for 40% of sales.
- 3. The top 10% of customers generate 50% of the total revenue, indicating a small group of highly valuable customers.
- 4. Revenue peaks during November and December, aligning with holiday shopping trends.
- 5. Customer signups are highest in Q1 and Q4, but 30% of customers drop off after their first purchase.

TASK - 2 LOOK LIKE A MODEL

```
from sklearn.metrics.pairwise import cosine_similarity
from sklearn.preprocessing import StandardScaler

# Aggregate transaction data for customers
# Merge 'Price' column from Products DataFrame to data DataFrame
data = pd.merge(data, Products[['ProductID', 'Price']], on='ProductID', how='left')

Customer_features = data.groupby('CustomerID').agg({
    'TotalValue': 'sum',
    'Quantity': 'sum',
    'Price': 'mean' # Now 'Price' column is available
}).reset_index()

# Merge with customer profile
Customer_profiles = pd.merge(Customers, Customer_features, on='CustomerID')

# Encode categorical data (e.g., Region)
Customer_profiles = pd.get_dummies(Customer_profiles, columns=['Region'], drop_first=True)
```

```
# Standardize features, excluding the 'SignupDate' column
features_to_scale = Customer_profiles.select_dtypes(include=np.number) # Select only numeric columns
# Check if 'CustomerID' is in the columns before dropping it
if 'CustomerID' in features_to_scale.columns:
    features_to_scale = features_to_scale.drop(columns=['CustomerID']) # Exclude 'CustomerID' if it exists
scaler = StandardScaler()
features_scaled = scaler.fit_transform(features_to_scale)
# Create a new DataFrame with scaled features and original 'CustomerID' and 'SignupDate'
Customer_profiles_scaled = pd.DataFrame(features_scaled, columns=features_to_scale.columns, index=Customer_profiles.index)
Customer_profiles_scaled[['CustomerID', 'SignupDate']] = Customer_profiles[['CustomerID', 'SignupDate']]
# Compute similarity matrix
similarity_matrix = cosine_similarity(features_scaled)
# Map each customer ID to their top 3 similar customers
lookalike_dict = {}
Customer_ids = Customer_profiles['CustomerID']
for i, customer_id in enumerate(Customer_ids[:20]): # First 20 customers
    # Get similarity scores for the current customer
    similarity_scores = list(enumerate(similarity_matrix[i]))
    # Sort by similarity score in descending order (excluding the customer itself)
    similarity_scores = sorted(similarity_scores, key=lambda x: x[1], reverse=True)[1:4]
    \# Map customer ID to the top 3 similar customers
    lookalike\_dict[customer\_id] = [(Customer\_ids[j], round(score, 2)) \ for \ j, \ score \ in \ similarity\_scores]
# Convert lookalike dictionary to DataFrame and save to CSV
lookalike_df = pd.DataFrame([
    {'CustomerID': cust_id, 'Lookalikes': str(lookalikes)}
    for cust_id, lookalikes in lookalike_dict.items()
])
lookalike df.to csv('Lookalike.csv', index=False)
# Display the generated lookalike file for verification
print(lookalike_df)
₹
        CustomerID
                                                                Lookalikes
              C0001 [('C0103', 1.0), ('C0092', 1.0), ('C0135', 0.99)]
                      [('C0029', 1.0), ('C0077', 1.0), ('C0157', 1.0)]
              C0002
     1
              C0003 [('C0111', 1.0), ('C0190', 1.0), ('C0038', 0.99)]
C0004 [('C0165', 1.0), ('C0162', 1.0), ('C0075', 1.0)]
     2
     3
                      [('C0167', 1.0), ('C0020', 1.0), ('C0128', 1.0)]
     4
              C0005
              C0006 [('C0168', 1.0), ('C0196', 1.0), ('C0187', 0.99)]
C0007 [('C0125', 1.0), ('C0089', 1.0), ('C0085', 1.0)]
     5
     6
              C0008 [('C0084', 1.0), ('C0113', 1.0), ('C0017', 0.99)]
     8
              C0009
                      [('C0130', 1.0), ('C0128', 1.0), ('C0192', 1.0)]
     9
              C0010 [('C0176', 1.0), ('C0055', 0.99), ('C0174', 0....
     10
              C0011 [('C0023', 1.0), ('C0139', 0.99), ('C0100', 0....
                      [('C0101', 1.0), ('C0093', 1.0), ('C0153', 1.0)]
[('C0021', 1.0), ('C0141', 1.0), ('C0059', 1.0)]
     11
              C0012
     12
              C0013
     13
              C0014
                      [('C0097', 1.0), ('C0043', 1.0), ('C0032', 1.0)]
     14
              C0015 [('C0058', 1.0), ('C0186', 0.99), ('C0131', 0....
                      [('C0040', 1.0), ('C0107', 1.0), ('C0066', 1.0)]
              C0016
     15
                     [('C0113', 1.0), ('C0084', 0.99), ('C0008', 0....
[('C0041', 0.99), ('C0068', 0.99), ('C0004', 0...
     16
              C0017
     17
              C0018
              C0019 [('C0166', 1.0), ('C0031', 0.99), ('C0088', 0....
     18
              C0020 [('C0005', 1.0), ('C0128', 1.0), ('C0167', 1.0)]
```

TASK - 3 CUSTOMER SEGMENTATION

```
from sklearn.cluster import KMeans
from sklearn.metrics import davies_bouldin_score
from sklearn.decomposition import PCA
import matplotlib.pyplot as plt
```

```
# Drop non-numeric columns for clustering
features = Customer_profiles.drop(['CustomerID', 'CustomerName', 'SignupDate'], axis=1)
# Standardize features for clustering
scaler = StandardScaler()
scaled_features = scaler.fit_transform(features)
# Perform K-Means Clustering
kmeans\_model = KMeans(n\_clusters=4, random\_state=42) \\ \# You can adjust the number of clusters \\ \\
clusters = kmeans model.fit predict(scaled features)
# Add cluster labels to the original data
Customer_profiles['Cluster'] = clusters
# Calculate Davies-Bouldin Index
db_index = davies_bouldin_score(scaled_features, clusters)
print(f"Davies-Bouldin Index (DB Index): {db_index:.4f}")
→ Davies-Bouldin Index (DB Index): 1.4277
# Visualize Clusters using PCA
pca = PCA(n_components=2)
pca_features = pca.fit_transform(scaled_features)
Customer_profiles['PCA1'] = pca_features[:, 0]
Customer_profiles['PCA2'] = pca_features[:, 1]
plt.figure(figsize=(10, 8))
sns.scatterplot(
   x='PCA1', y='PCA2',
    hue='Cluster',
    data=Customer_profiles,
    palette='viridis',
    s=100
plt.title('Customer Segmentation: Clusters Visualization')
plt.xlabel('PCA1')
plt.ylabel('PCA2')
plt.legend(title='Cluster', bbox_to_anchor=(1.05, 1), loc='upper left')
plt.grid()
plt.show()
```



Customer Segmentation: Clusters Visualization



```
# Analyze clusters
cluster_analysis = Customer_profiles.groupby('Cluster').agg({
    'TotalValue': ['mean', 'sum'],
    'Quantity': ['mean', 'sum'],
    'Price': 'mean'
}).reset_index()

print("\nCluster Analysis:")
print(cluster_analysis)

# Save clustered data to a CSV file
Customer_profiles.to_csv('Customer_Clusters.csv', index=False)
```