



Customer Insights & Segmentation

Understanding Customer Segments, Lifetime Value, and Geographic Distribution



793 Total Customers

9800 **Total Orders** \$2.26M

Total Sales

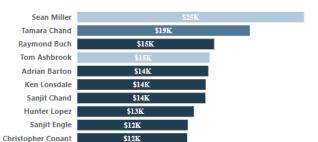
2.85K

Customer Lifetime Value

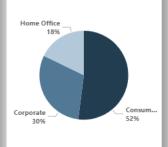
Sean Miller

Top 10 Customer by Total Sales

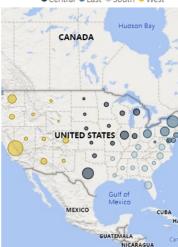




Customer Order Distribution by Segment

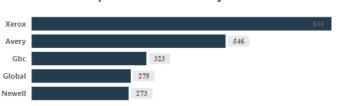


Geographic Distribution of Customer Orders (State & Region) Central East South West



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Top 5 Product Brands by Orders





















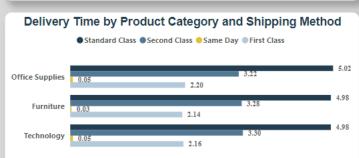
3.96

Segment

City

All

Popular Ship Mode









Report Overview: Superstore Sales Insights

This report contains three interactive dashboards offering a comprehensive analysis of key metrics related to Superstore Sales within the U.S. Each dashboard is designed to present critical data trends, enabling data-driven decision-making across sales, customer segmentation, and operational efficiency.

Dashboard 1: Superstore Sales Insights & Trends

This dashboard focuses on key sales metrics:

- Revenue Analysis: Identifying revenue-generating products, categories, and trends over time.
- Product Performance: Highlighting top-performing and underperforming products based on sales volume.
- Regional Sales Patterns: Providing a breakdown of sales across different regions to identify geographical strengths and areas for growth.

Dashboard 2: Customer Insights & Segmentation

This dashboard dives into customer-related data, focusing on:

- **. Customer Demographics**: Understanding the demographic profile of the customer base.
- Customer Segmentation: Grouping customers based on their segments and analysing each segment's spending patterns.
- Purchase Patterns: Analysing repeat purchase behaviour and loyalty metrics to refine marketing strategies.

Dashboard 3: Shipping & Operational Efficiency

This dashboard highlights operational metrics with a specific focus on:

- **Shipping Time**: Measuring the time it takes to fulfill each order to assess logistical performance.
- **Delivery Efficiency**: Monitoring on-time delivery rates to evaluate shipping performance.

)	Ask a Question					
Ç	Ask a question about your data					
Try one of these to get started						
	top states by total sales	top states by total orders	top cities by total orders	top cities by average order	what is the total sales by	what is the total orders by sub-

value

customer name

Show all suggestions

category