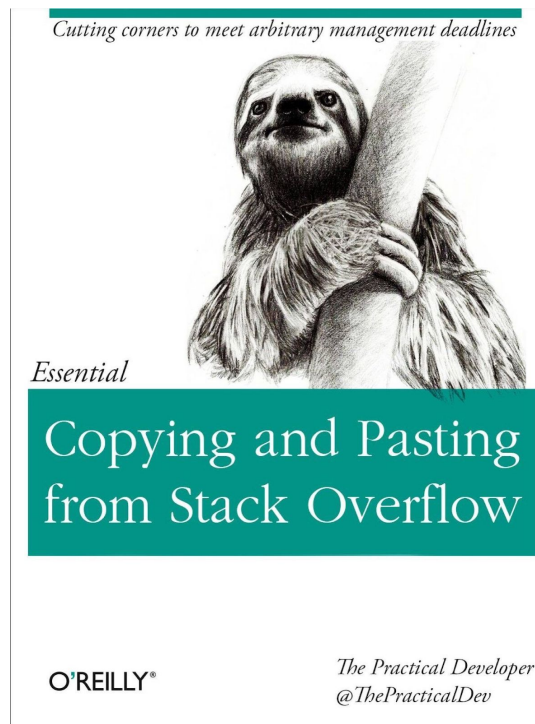


# Tips for Getting Help



## 1. New Frameworks, Modules or Packages

- a. Getting the overview of the new frameworks, module or packages by searching “[...] tutorial” and reading the documentation.
- b. Looking for the example section to try it out.

## 2. Errors

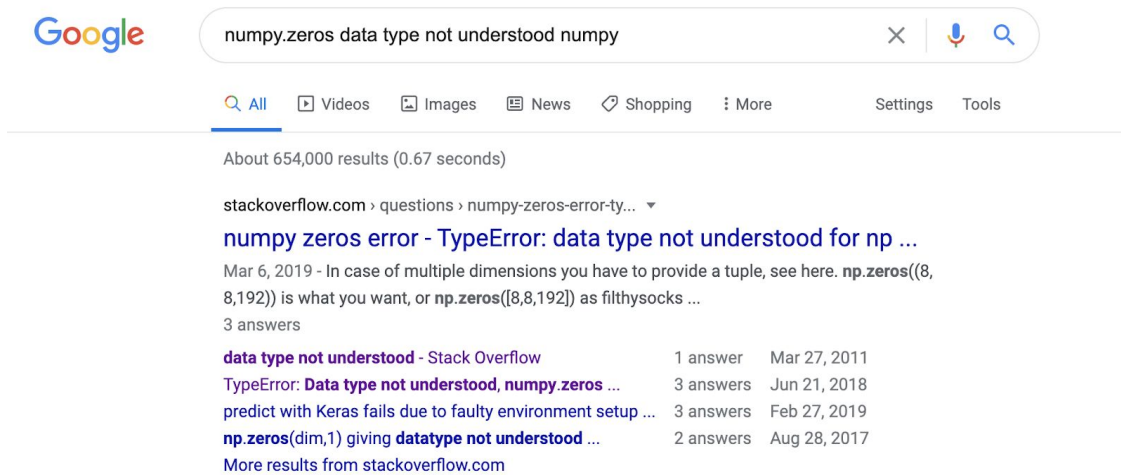
- a. Searching the exact error message.
- b. Using quotation marks in google search bar to search the exact match.
- c. Inside a result webpage, using “Ctrl + F” to navigate the key word you want.
- d. Posting the error on stackoverflow: <https://stackoverflow.com/help/how-to-ask>.

Examples:

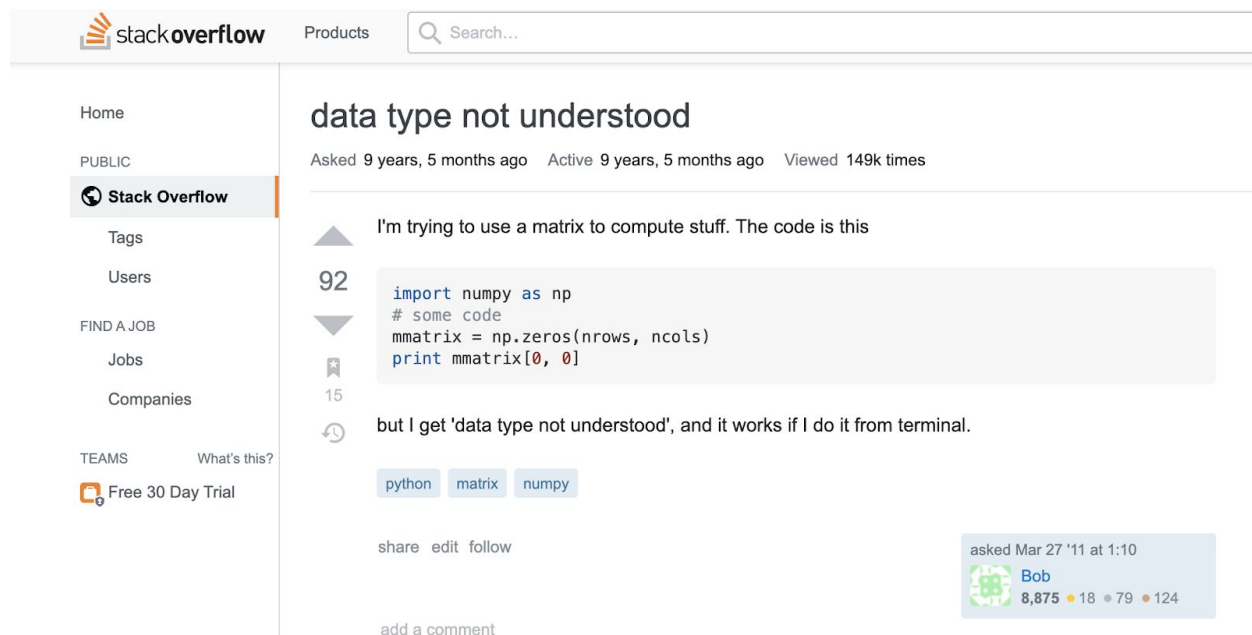
There is an error in your notebook when you run `np.zeros()`

```
TypeError: data type not understood
```

1. Search the error message “np.zeros data type not understood”



2. Go to the specific stackoverflow page and check whether it's the same error




3. Go to the answer with the check mark and try it:

Products

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PUBLIC

Stack Overflow

Tags

Users


FIND A JOB

Jobs

Companies

TEAMS

What's this?

Free 30 Day Trial

1 Answer

ActiveOldestVotes

▲


Try:

147▼

✓

```
mmatrix = np.zeros((nrows, ncols))
```


Since the shape parameter has to be an int or sequence of ints

<http://docs.scipy.org/doc/numpy/reference/generated/numpy.zeros.html>

Otherwise you are passing `ncols` to `np.zeros` as the dtype.

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answered Mar 27 '11 at 1:24

JoshAdel

52.8k ● 22 ● 123 ● 124

add a comment

4. Feel free to try other answers