### 2382 Quanta Monthly Sales

25, July, 2019 Yen Chun, Liu

```
library(readxl)
library(knitr)
library(fpp2)
library(tseries)
library(portes)
Read in the data
```

#### **Data informaiton**

data <- read\_excel("2382MonthlySales.xlsx", sheet="Sheet1")</pre>

Package used

The data set is Sales of 2382 Quanta company. The duration is from Jan. 2015 to Jun. 2019 monthly data. In general due to year end will have to publish financial statement, when the revenue increases are likely to attract investors, therefore companies do push CRM department at that period, it is also likely to have seasonal effect. Therefore by predicting sales revenue could be one of the factor to predict direction of stock price.

```
head(data)
## # A tibble: 6 x 2
##
     Month
                         Sales
##
     <dttm>
                         <dbl>
                         701.
## 1 2015-01-01 00:00:00
## 2 2015-02-01 00:00:00 550.
## 3 2015-03-01 00:00:00 800.
## 4 2015-04-01 00:00:00
## 5 2015-05-01 00:00:00 770.
## 6 2015-06-01 00:00:00 1065
tail(data)
## # A tibble: 6 x 2
##
     Month
                         Sales
##
     <dttm>
                         <dbl>
## 1 2019-01-01 00:00:00 849.
## 2 2019-02-01 00:00:00 629.
## 3 2019-03-01 00:00:00
                          735.
## 4 2019-04-01 00:00:00
                          781.
## 5 2019-05-01 00:00:00
                          887.
## 6 2019-06-01 00:00:00 789.
```

```
Change to time series format
```

```
to <- ts(data[,2], frequency = 12, start=c(2015))
```

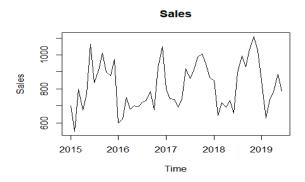
#### Split train and test

```
train <- window(to, start= c(2015,1), end= c(2018,12))
test <- window(to, start= c(2019,1),end= c(2019,6))
h = length(test)
```

### Line plot

From the plot we can see that there's fluctuation from 2015 to 2017. There are four major fluctuation. Through the plot we are not able to see if there is seasonal effect or not. We will build seasonal plot and month plot after.

```
plot(to, main="Sales")
```

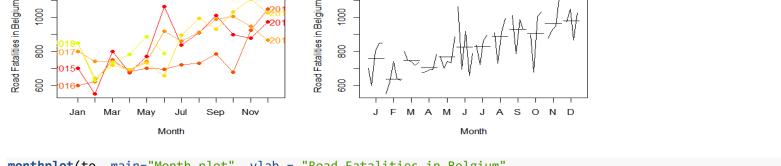


Seasonal plot

#### Season and month plot

From the seasonal and month plot we can see that Feb. is generally the lowest and from Feb. will have a upward fluctuation to Dec.

Month plot



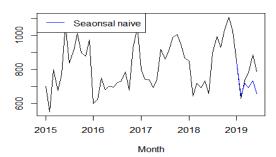
#### Seasonal naive method

With the plot under we can see that the fluctuation is clearly not enough to the fact. However to judge the model performance we have to compare with other models by RMSE, MAE, MAPE and MASE.

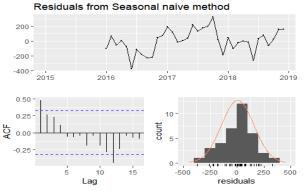
For white noise series, we expect each autocorrelation to be close to zero. Of course, they will not be exactly equal to zero as there is some random variation. For a white noise series, we expect 95% of the spikes in the ACF to lie within the blue dashed lines above. If one or more large spikes are outside these bounds, or if substantially more than 5% of spikes are outside these bounds, then the series is probably not white noise. If Ljung-Box test p-value is above 0.05 means accept as white noise. The residual diagnostics show that after and below lag 9 the residuals of this method are not white noise.

```
f1 <-snaive(train, h = h)
plot(to,main="Sales index", ylab="",xlab="Month")
lines(f1$mean,col=4)
legend("topleft",lty=1,col=c(4),legend=c("Seaonsal naive"))</pre>
```

#### Sales index



# res <- residuals(f1) checkresiduals(f1)</pre>

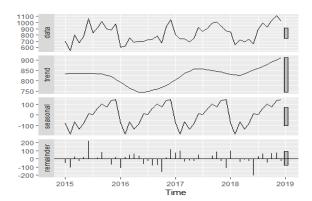


```
##
##
    Ljung-Box test
##
          Residuals from Seasonal naive method
  Q^* = 18.659, df = 10, p-value = 0.04482
##
##
## Model df: 0.
                  Total lags used: 10
res <- na.omit(res)</pre>
LjungBox(res, lags=seq(1,24,4), order=0)
##
    lags statistic df
                            p-value
##
         8.863397
                    1 0.0029094561
##
       5 14.531333
                    5 0.0125643150
##
       9 16.771076
                   9 0.0524239418
##
      13 37.873044 13 0.0003019289
##
      17 38.933447 17 0.0018257592
##
      21 42.476217 21 0.0036641907
accuracy(f1)[,c(2,3,5,6)]
##
        RMSE
                    MAE
                             MAPE
                                        MASE
## 149.00401 115.56667
                         14.34938
                                     1.00000
```

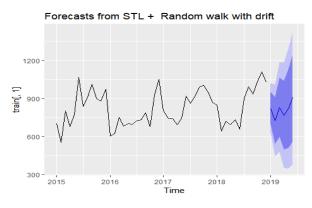
### **STL** decomposition

The two main parameters to be chosen when using STL are the trend-cycle window (t.window) and the seasonal window (s.window). These control how rapidly the trend-cycle and seasonal components can change. Smaller values allow for more rapid changes. Both t.window and s.window should be odd numbers; The residual diagnostics show that the residuals of this method are not white noise.

```
f2 <- forecast(stl(train[,1],t.window = 15, s.window=13), method="rwdrift",h=h)
autoplot(stl(train[,1], s.window="periodic"))</pre>
```

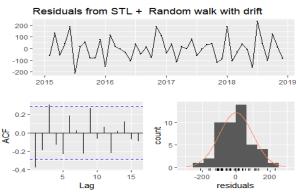


### autoplot(f2)



# res <- residuals(f2) checkresiduals(f2)</pre>

## Warning in checkresiduals(f2): The fitted degrees of freedom is based on ## the model used for the seasonally adjusted data.



```
##
##
   Ljung-Box test
##
## data: Residuals from STL + Random walk with drift
##
  Q^* = 26.976, df = 9, p-value = 0.001412
##
## Model df: 1.
                  Total lags used: 10
res <- na.omit(res)</pre>
LjungBox(res, lags=seq(1,24,4), order=0)
   lags statistic df
                          p-value
##
   1 7.01530 1 0.008081607
```

```
##
          17.48346
                    5 0.003668563
##
       9
                    9 0.001572030
          26.69290
##
      13
          30.45075 13 0.004053465
##
      17
          32.52177 17 0.012951167
##
      21
          42.69626 21 0.003436164
accuracy(f2)[,c(2,3,5,6)]
         RMSE
                                MAPE
                                            MASE
## 97.6713478 77.8764014
                           9.5779950
                                      0.6738656
```

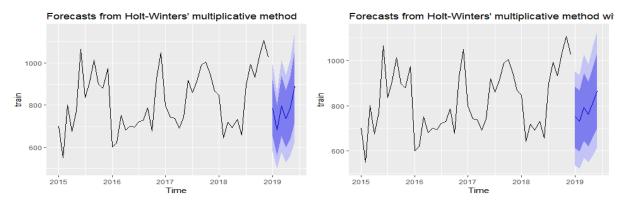
#### **Holt-Winters method**

There are two variations to this method that differ in the nature of the seasonal component. The additive method is preferred when the seasonal variations are roughly constant through the series, while the multiplicative method is preferred when the seasonal variations are changing proportional to the level of the series.

WE will apply Holt-Winters method with both additive and multiplicative seasonality and with/without exponential and damped or not to forecast, to see which one have the best accuracy.

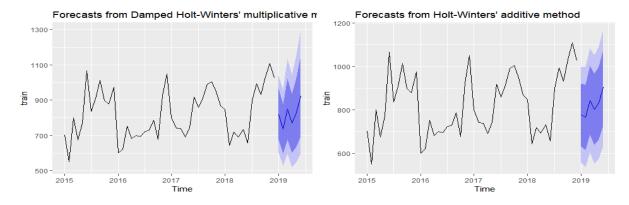
The Holt-Winters multiplicative method have the best performance compare to others. Where it does not have an acceptable residual diagnostics. Therefore we have to go with Damped Holt-winters multiplicative method, which it have the second best of accuracy with residual diagnostics that is acceptable.

```
f3 <- forecast(hw(train, seasonal="mult", h=h), method="rwdrift", h=h)
autoplot(f3)</pre>
```



f4 <- forecast(hw(train, seasonal="mult", exponential=TRUE, h=h), method="rwdrift", h=h)
autoplot(f4)</pre>

f5 <- forecast(hw(train, seasonal="mult", exponential=TRUE, damped=TRUE, h=h), method="rwdrift", h=h)
autoplot(f5)</pre>



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```
f6 <- forecast(hw(train, seasonal="addi", h=h), method="rwdrift", h=h)
autoplot(f6)</pre>
```

```
f7 <- forecast(hw(train, seasonal="addi", damped=TRUE, h=h), method="rwdrift", h=h)
autoplot(f7)</pre>
```

```
Forecasts from Damped Holt-Winters' additive metho
```

```
a_fc3 <- accuracy(f3)[,c(2,3,5,6)]
a_fc4 <- accuracy(f4)[,c(2,3,5,6)]
a_fc5 <- accuracy(f5)[,c(2,3,5,6)]
a_{fc6} \leftarrow accuracy(f6)[,c(2,3,5,6)]
a_fc7 <- accuracy(f7)[,c(2,3,5,6)]
acc <- rbind(a_fc3, a_fc4, a_fc5, a_fc6, a_fc7)
rownames(acc) <- c("a_fc3", "a_fc4", "a_fc5", "a_fc6", "a_fc7")
acc
##
             RMSE
                       MAE
                                MAPE
                                          MASE
## a fc3 88.08994 68.37023 8.381014 0.5916085
## a_fc4 92.73950 73.38977 9.104331 0.6350427
## a fc5 89.41970 70.00359 8.496327 0.6057421
## a_fc6 91.55314 73.16551 9.014213 0.6331022
## a_fc7 91.63767 71.61288 8.722550 0.6196672
res <- residuals(f3)
checkresiduals(f3)
```

```
Residuals from Holt-Winters' multiplicative method
0.2 -
0.1
0.0 -
-0.1 -
-0.2
     2015
                                    2017
                                                    2018
                                                                   2019
0.3 -
                                      15
                                   10 conut
-0.1 -
-0.2
-0.3
                    10
                                                       0.0
```

```
##
## Ljung-Box test
##
## data: Residuals from Holt-Winters' multiplicative method
## Q* = 23.883, df = 3, p-value = 2.643e-05
##
## Model df: 16. Total lags used: 19
```

```
res <- na.omit(res)
LjungBox(res, lags=seq(1,24,4), order=0)
##
    lags statistic df
                            p-value
##
        1 1.704552 1 0.19169380
##
        5 9.565866 5 0.08851332
        9 12.493503 9 0.18689527
##
##
      13 17.249846 13 0.18813285
##
      17 21.682063 17 0.19725728
##
      21 35.352769 21 0.02581757
res <- residuals(f4)
checkresiduals(f4)
     Residuals from Holt-Winters' multiplicative method with
                                                    Residuals from Damped Holt-Winters' multiplicative me
  0.3
                                                  02-
  0.2
                                                  0.1
  0.0 -
                                                  0.0
  -0.1 -
                                                  -0.1
  -0.2
                                                  -0.2
                         2017
     2015
                                  2018
                                                               2016
                                                                                  2018
  0.3 -_ -
                                                  0.3 -_ _ -
                          15 -
  0.2 -
                                                  0.2 -
                                                                          10.0 -
                                                  0.1 -
                        10 to
                                                                          7.5
                                                                        count
  0.0
                                                  0.0
                                                                          5.0
  -0.1
                                                  -0.1 -
                                                                          2.5
                                                  -0.2
                                                                          0.0
                                                                                  residuals
                                  residuals
                                                            Lag
##
##
    Ljung-Box test
##
## data: Residuals from Holt-Winters' multiplicative method with exponential trend
## Q^* = 21.961, df = 3, p-value = 6.645e-05
##
## Model df: 16.
                     Total lags used: 19
res <- na.omit(res)</pre>
LjungBox(res, lags=seq(1,24,4), order=0)
##
    lags statistic df
                           p-value
##
        1 1.926916 1 0.1650963
##
        5 7.232483 5 0.2039165
##
       9 10.408839 9 0.3184119
      13 14.815101 13 0.3190374
##
##
      17 17.481686 17 0.4222211
##
      21 27.123679 21 0.1667968
res <- residuals(f5)
checkresiduals(f5)
##
##
    Ljung-Box test
##
## data: Residuals from Damped Holt-Winters' multiplicative method with exponential trend
## Q^* = 27.295, df = 3, p-value = 5.105e-06
##
## Model df: 17.
                     Total lags used: 20
res <- na.omit(res)</pre>
```

LjungBox(res, lags=seq(1,24,4), order=0)

```
##
            statistic df
    lags
                           p-value
##
       1
           0.01525897
                        1 0.9016896
##
           8.96912554
                        5 0.1103020
##
       9 13.27802373
                        9 0.1504242
##
      13 16.32455088 13 0.2320475
##
      17 18.01974477 17 0.3875963
##
      21 27.32297816 21 0.1604166
res <- residuals(f6)
checkresiduals(f6)
     Residuals from Holt-Winters' additive method
                                                    Residuals from Damped Holt-Winters' additive method
                                                 200
  100
```

0 -

0 -

checkresiduals(f7)

```
-100
      2015
                2016
                          2017
                                    2018
                                               2019
                                                        2015
                                                                  2016
                                                                             2017
                                                                                       2018
                                                                                                 2019
  0.3 -_ -
                                                     0.3 -_ -
                           15
                                                                              15
  0.2
                                                     0.2
  0.1
                                                     0.1
                                                                            count
                          10 conut
  0.0
                                                     0.0
  -0.2
                                                     -0.2
  -0.3
                                                     -0.3
                10
                     15
                             -300 -200 -100
                                         100 200 300
                                                                  10
                                                                        15
                                                                                  -200
                                    residuals
                                                                                       residuals
##
##
    Ljung-Box test
##
## data: Residuals from Holt-Winters' additive method
##
   Q^* = 19.613, df = 3, p-value = 0.0002042
##
## Model df: 16.
                       Total lags used: 19
res <- na.omit(res)</pre>
LjungBox(res, lags=seq(1,24,4), order=0)
##
     lags statistic df
                              p-value
            0.2923946 1 0.5886901
##
        1
##
           7.2909407
                         5 0.1998862
##
        9 10.8691512 9 0.2847847
##
       13 14.7101682 13 0.3257941
##
       17 16.7042757 17 0.4745692
       21 24.4584509 21 0.2713795
##
res <- residuals(f7)
```

```
##
## Ljung-Box test
##
## data: Residuals from Damped Holt-Winters' additive method
## Q* = 23.977, df = 3, p-value = 2.526e-05
##
## Model df: 17. Total lags used: 20

res <- na.omit(res)
LjungBox(res, lags=seq(1,24,4), order=0)
## lags statistic df p-value
## 1 0.06962346 1 0.7918858</pre>
```

```
## 5 7.86369133 5 0.1639096

## 9 12.28995969 9 0.1974520

## 13 15.69055278 13 0.2662444

## 17 17.25813592 17 0.4370142

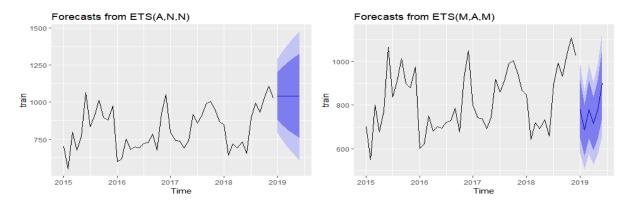
## 21 24.03280766 21 0.2914716
```

#### **ETS**

ETS (Error, Trend, Seasonal) method is an approach method for forecasting time series. Based on the properties of the data, we estimate several ETS models with a trend and a seasonal component. We consider additive and multiplicative errors, and trends with and without damping. The first letter denotes the error type ("A", "M" or "Z"); the second letter denotes the trend type ("N", "A", "M" or "Z"); the third letter denotes the season type ("N", "A", "M" or "Z"). In all cases, "N"=none, "A"=additive, "M"=multiplicative and "Z"=automatically selected.

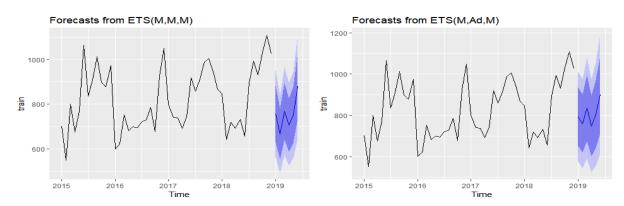
Due to the fact that we do see a continues pattern of fluctuation. We will try MMM and MAM with damped and non damped, to compare with auto ets which auto ets choose among best AIC, but not accuracy. ETS MMM model have the best accuracy among ETS model for this situation. The residual diagnostics doesn't have an acceptable result. So we have to go with ETS MMM with damped.

```
f8 <- forecast(ets(train, model = "ZZZ"), method="rwdrift", h=h)
autoplot(f8)</pre>
```



f9 <- forecast(ets(train, model = "MAM"), method="rwdrift", h=h)
autoplot(f9)</pre>

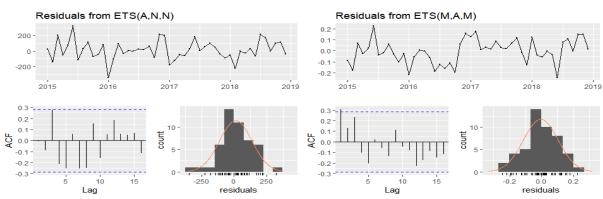
## f10 <- forecast(ets(train, model = "MMM"), method="rwdrift", h=h) autoplot(f10)</pre>



f11 <- forecast(ets(train, model = "MAM",damped=TRUE), method="rwdrift", h=h)
autoplot(f11)</pre>

# f12 <- forecast(ets(train, model = "MMM",damped=TRUE), method="rwdrift", h=h) autoplot(f12)</pre>

```
a_fc8 <- accuracy(f8)[,c(2,3,5,6)]
a_fc9 <- accuracy(f9)[,c(2,3,5,6)]
a_{fc10} \leftarrow accuracy(f10)[,c(2,3,5,6)]
a_{fc11} \leftarrow accuracy(f11)[,c(2,3,5,6)]
a_{fc12} \leftarrow accuracy(f12)[,c(2,3,5,6)]
acc <- rbind(a_fc8, a_fc9, a_fc10, a_fc11, a_fc12)
rownames(acc) <- c("a_fc8", "a_fc9", "a_fc10", "a_fc11", "a_fc12")</pre>
acc
##
                RMSE
                          MAE
                                    MAPE
                                               MASE
## a fc8 123.11504 93.50762 11.554618 0.8091227
           90.03805 69.95839
                               8.768002 0.6053510
## a fc9
## a_fc10 90.07052 69.62180
                               8.725973 0.6024384
## a fc11
           91.63382 72.28863
                               8.869546 0.6255146
## a_fc12 90.61803 71.01396 8.660726 0.6144848
res <- residuals(f8)
checkresiduals(f8)
```



```
##
## Ljung-Box test
##
## data: Residuals from ETS(A,N,N)
## Q* = 21.243, df = 8, p-value = 0.006528
##
## Model df: 2. Total lags used: 10
res <- na.omit(res)
LjungBox(res, lags=seq(1,24,4), order=0)</pre>
```

```
##
          statistic df
    lags
                               p-value
                        1 0.97035666
##
       1 0.001380937
##
        5 10.573672419
                         5 0.06051959
##
       9 19.655381433 9 0.02016244
##
      13 23.927392338 13 0.03180454
##
      17 25.940755731 17 0.07554668
##
      21 29.223533721 21 0.10873746
res <- residuals(f9)
checkresiduals(f9)
##
##
    Ljung-Box test
##
## data: Residuals from ETS(M,A,M)
## Q^* = 24.981, df = 3, p-value = 1.558e-05
##
## Model df: 16.
                     Total lags used: 19
res <- na.omit(res)</pre>
LjungBox(res, lags=seq(1,24,4), order=0)
    lags statistic df
                            p-value
##
       1 4.805761 1 0.02836474
##
       5 11.418403 5 0.04368717
##
       9 13.508453 9 0.14091621
      13 19.541408 13 0.10724991
##
##
      17 22.842690 17 0.15444237
##
      21 34.623052 21 0.03104303
res <- residuals(f10)
checkresiduals(f10)
     Residuals from ETS(M,M,M)
                                                   Residuals from ETS(M,Ad,M)
                                                 0.2 -
  0.1
  0.0
                                                 0.0 -
  -0 1 -
                                                 -0.1 -
  -0.2 -
                                                 -0.2
               2016
                        2017
                                  2018
     2015
                                                              2016
                                                                       2017
                                                                                2018
                                                    2015
                                                 0.3 -
                                                 0.2 -
  0.2
                                                 01-
                                                                       count
                                                 0.0
                                                 -0.1 -
              10
                                                                          -0.4
                                                             10
                                                                                       0.2
                               -0.2
                                                                              -0.2
                                 residuals
                                                           Lag
                                                                                residuals
##
##
    Ljung-Box test
##
## data: Residuals from ETS(M,M,M)
## Q^* = 25.333, df = 3, p-value = 1.315e-05
##
## Model df: 16.
                     Total lags used: 19
res <- na.omit(res)</pre>
LjungBox(res, lags=seq(1,24,4), order=0)
```

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lags statistic df

## 1 5.123467 1 0.02360441

p-value

```
## 5 11.483509 5 0.04259286

## 9 13.133990 9 0.15663650

## 13 19.254916 13 0.11540955

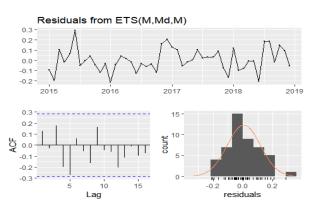
## 17 23.351387 17 0.13815682

## 21 33.672965 21 0.03926747

res <- residuals(f11)

checkresiduals(f11)
```

```
##
##
    Ljung-Box test
##
## data: Residuals from ETS(M,Ad,M)
## Q^* = 25.522, df = 3, p-value = 1.201e-05
##
## Model df: 17.
                   Total lags used: 20
res <- na.omit(res)</pre>
LjungBox(res, lags=seq(1,24,4), order=0)
    lags statistic df
                        p-value
##
       1 1.184131 1 0.2765167
##
       5 8.028852 5 0.1546527
##
      9 11.332688 9 0.2535923
##
      13 15.490751 13 0.2777252
##
      17 16.975419 17 0.4560327
##
      21 25.816281 21 0.2135410
res <- residuals(f12)
checkresiduals(f12)
```



```
##
##
   Ljung-Box test
##
## data: Residuals from ETS(M,Md,M)
## Q^* = 27.494, df = 3, p-value = 4.638e-06
##
## Model df: 17.
                   Total lags used: 20
res <- na.omit(res)
LjungBox(res, lags=seq(1,24,4), order=0)
##
    lags statistic df
                         p-value
##
       1 0.8037141 1 0.3699852
##
       5
         8.8046825
                     5 0.1171129
##
      9 12.4726054 9 0.1879577
```

```
## 13 16.5674410 13 0.2198399
## 17 18.0056151 17 0.3884867
## 21 27.6184792 21 0.1513070
```

#### **ARIMA**

The auto.arima procedure results in an ARIMA(1,0,0)(1,1,0) model. This model does not shows satisfactory diagnostics. We will now explore some variations starting from this model, and check model fit and forecast accuracy. The code allows us to gather the results of several models.

The first difference applyed suggest to take zero difference, then the seasonal difference suggest zero differences.

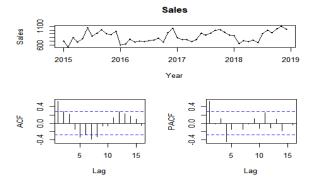
210 110 best AIC

411 112 best MASE training and test set

212 112 best RMSE on the training set and 412 012 on test set.

We will compare all test accuracy in the tables below.

```
tsdisplay(train, main="Sales", ylab="Sales", xlab="Year")
```



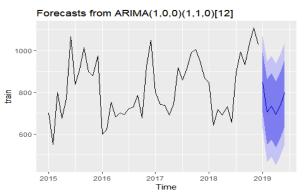
```
ndiffs(train)
```

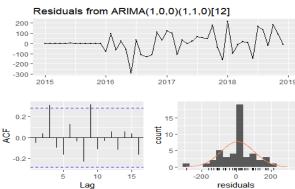
## [1] 0

nsdiffs(diff(train))

## [1] 0

f13 <- forecast(auto.arima(train), h=h)
autoplot(f13)</pre>





accuracy(f13)[,c(2,3,5,6)]

```
## RMSE MAE MAPE MASE
## 94.9414257 66.0963743 8.2727977 0.5719329
res <- residuals(f13)
checkresiduals(f13)
```

```
##
##
   Ljung-Box test
##
## data: Residuals from ARIMA(1,0,0)(1,1,0)[12]
## Q^* = 18.595, df = 8, p-value = 0.01718
##
## Model df: 2.
                   Total lags used: 10
res <- na.omit(res)
LjungBox(res, lags=seq(1,24,4), order=0)
    lags statistic df
                           p-value
       1 0.1425283 1 0.70578041
##
##
       5 7.4268121 5 0.19078299
##
       9 17.7348372 9 0.03837754
      13 19.8779042 13 0.09829679
##
##
      17 22.5493154 17 0.16450570
##
      21 33.5829308 21 0.04013984
getinfo <- function(x,h,...)</pre>
  train.end <- time(x)[length(x)-h]</pre>
  test.start <- time(x)[length(x)-h+1]
  train <- window(x,end=train.end)</pre>
  test <- window(x, start=test.start)
  fit <- Arima(train,...)</pre>
  fc <- forecast(fit,h=h)</pre>
  a <- accuracy(fc,test)</pre>
  result <- matrix(NA, nrow=1, ncol=5)
  result[1,1] <- fit$aicc
  result[1,2] <- a[1,6]
  result[1,3] \leftarrow a[2,6]
  result[1,4] <- a[1,2]
  result[1,5] <- a[2,2]
  return(result)
mat <- matrix(NA, nrow=54, ncol=5)</pre>
modelnames <- vector(mode="character", length=54)</pre>
line <- 0
for (i in 2:4){
  for (j in 0:2){
    for (k in 0:1){
      for (1 in 0:2){
        line <- line+1
        mat[line,] <- getinfo(train,h=h,order=c(i,1,j),seasonal=c(k,1,l))</pre>
        modelnames[line] <- paste0("ARIMA(",i,",1,",j,")(",k,",1,",l,")[12]")
       }
     }
  }
colnames(mat) <- c("AICc", "MASE_train", "MASE_test", "RMSE_train", "RMSE_test")</pre>
rownames(mat) <- modelnames</pre>
```

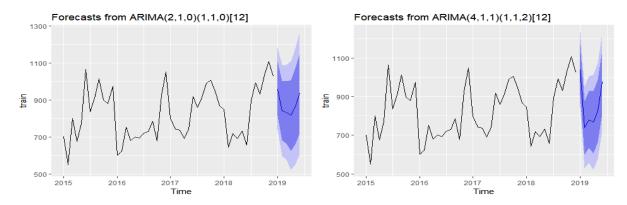
```
print("best AICc")
## [1] "best AICc"
mat[mat[,1]==min(mat[,1])]
## [1] 368.7597329
                   0.4403785
                               1.5515912 80.0502925 204.5689397
which(mat[,1]==min(mat[,1]))
## ARIMA(2,1,0)(1,1,0)[12]
##
print("best MASE_train")
## [1] "best MASE_train"
mat[mat[,2]==min(mat[,2])]
1.2130961 51.8914894 167.8901452
which(mat[,2]==min(mat[,2]))
## ARIMA(4,1,2)(1,1,2)[12]
##
print("best MASE_test")
## [1] "best MASE_test"
mat[mat[,3]==min(mat[,3])]
## [1] 388.0836854
                   0.2791578
                               1.2130961 51.8914894 167.8901452
which(mat[,3]==min(mat[,3]))
## ARIMA(4,1,2)(1,1,2)[12]
##
print("best RMSE_train")
## [1] "best RMSE_train"
mat[mat[,4]==min(mat[,4])]
1.7558909 51.8274642 225.4080770
which(mat[,4]==min(mat[,4]))
## ARIMA(2,1,2)(1,1,2)[12]
##
print("best RMSE_test")
## [1] "best RMSE_test"
mat[mat[,5]==min(mat[,5])]
## [1] 385.5585464
                   0.3438908
                               1.2136325 63.4844460 160.1524044
which(mat[,5]==min(mat[,5]))
```

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```
## ARIMA(4,1,2)(0,1,2)[12]
## 51

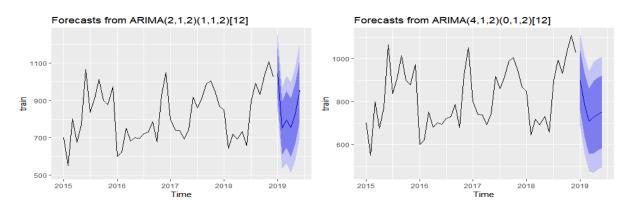
f14 <- forecast(Arima(train, order=c(2,1,0), seasonal=c(1,1,0)), h=h)</pre>
```

f14 <- forecast(Arima(train, order=c(2,1,0), seasonal=c(1,1,0)), h=h)
autoplot(f14)</pre>



f15 <- forecast(Arima(train, order=c(4,1,1), seasonal=c(1,1,2)), h=h)
autoplot(f15)</pre>

# f16 <- forecast(Arima(train, order=c(2,1,2), seasonal=c(1,1,2)), h=h) autoplot(f16)</pre>



f17 <- forecast(Arima(train, order=c(4,1,2), seasonal=c(0,1,2)), h=h)
autoplot(f17)</pre>

```
accuracy(f13)[,c(2,3,5,6)]
         RMSE
                     MAE
                                MAPE
                                           MASE
## 94.9414257 66.0963743 8.2727977
                                     0.5719329
accuracy(f14)[,c(2,3,5,6)]
##
                     MAE
                                MAPE
                                           MASE
         RMSE
## 93.0237250 63.3558724
                         7.8029088
                                     0.5482193
accuracy(f15)[,c(2,3,5,6)]
##
                               MAPE
                                           MASE
         RMSE
                     MAE
## 68.7292105 46.5119244 5.7425639
                                     0.4024683
accuracy(f16)[,c(2,3,5,6)]
```

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```
RMSE
                       MAE
                                 MAPE
                                              MASE
## 76.2027174 49.2228592 6.0124202 0.4259261
accuracy(f17)[,c(2,3,5,6)]
##
                       MAE
                                  MAPE
                                              MASE
## 66.1188877 45.2832712 5.6061850 0.3918368
res <- residuals(f14)
checkresiduals(f14)
     Residuals from ARIMA(2,1,0)(1,1,0)[12]
                                                   Residuals from ARIMA(4,1,1)(1,1,2)[12]
  200
  100
   0
  -100
  -200
               2016
                        2017
                                 2018
                                                             2016
                                                                               2018
                                                0.2 -
                                                                       15
                         15 -
  0.2
                                                0.1
                       conut
                                                0.0
                                                                       10
                                                -0 1 -
                                        200
                                                                                    100
                                 residuals
                                                                               residuals
            Lag
                                                          Lag
##
##
    Ljung-Box test
##
## data: Residuals from ARIMA(2,1,0)(1,1,0)[12]
## Q^* = 19.077, df = 7, p-value = 0.007948
##
## Model df: 3.
                   Total lags used: 10
res <- na.omit(res)</pre>
LjungBox(res, lags=seq(1,24,4), order=0)
    lags statistic df
                           p-value
##
          0.1021332 1 0.74928458
##
       5 9.7870618 5 0.08149855
##
       9 19.0586724 9 0.02469861
##
      13 20.4446014 13 0.08466528
##
      17 24.8503354 17 0.09811005
      21 36.6388943 21 0.01851327
##
res <- residuals(f15)
checkresiduals(f15)
##
##
    Ljung-Box test
##
## data: Residuals from ARIMA(4,1,1)(1,1,2)[12]
## Q^* = 10.104, df = 3, p-value = 0.0177
##
## Model df: 8.
                   Total lags used: 11
res <- na.omit(res)</pre>
LjungBox(res, lags=seq(1,24,4), order=0)
    lags statistic df
                           p-value
```

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1 0.4331007 1 0.5104714

```
##
       5 2.6478922 5 0.7540758
##
       9 10.0406164 9 0.3472071
##
      13 10.5766644 13 0.6462344
##
      17 12.6517420 17 0.7591696
##
      21 24.5454365 21 0.2673877
res <- residuals(f16)
checkresiduals(f16)
     Residuals from ARIMA(2,1,2)(1,1,2)[12]
                                                   Residuals from ARIMA(4,1,2)(0,1,2)[12]
  -100
                                                -100
               2016
                        2017
     2015
                                 2018
                                                    2015
                                                             2016
                                                                      2017
                                                                               2018
                                                0.3 -----
                                                                       15
                         15 -
                                                0.2 -
                                                0.1
                        10 -
0.0 AG
                                                0.0
                                                -0.1 -
                                                -0.2
              10
                            -200
                               -100
                                      100
                                                            10
                                                                         -200
                                                                             -100
                                                                                     100
##
##
    Ljung-Box test
##
## data: Residuals from ARIMA(2,1,2)(1,1,2)[12]
## Q^* = 17.148, df = 3, p-value = 0.0006589
##
## Model df: 7.
                   Total lags used: 10
res <- na.omit(res)</pre>
LjungBox(res, lags=seq(1,24,4), order=0)
##
    lags statistic df
                            p-value
##
          0.1416295 1 0.70666642
##
       5 7.3031934 5 0.19905019
##
       9 17.1466119 9 0.04646894
##
      13 19.2001022 13 0.11702895
##
      17 21.4588714 17 0.20643458
##
      21 35.3328812 21 0.02594870
res <- residuals(f17)
checkresiduals(f17)
##
##
    Ljung-Box test
##
## data: Residuals from ARIMA(4,1,2)(0,1,2)[12]
## Q^* = 10.517, df = 3, p-value = 0.01464
##
## Model df: 8.
                   Total lags used: 11
res <- na.omit(res)
LjungBox(res, lags=seq(1,24,4), order=0)
##
```

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lags statistic df

1 0.1306813

5

##

##

##

p-value

1 0.7177267

2.3613619 5 0.7972139

9 10.3265771 9 0.3246996

```
## 13 10.7721193 13 0.6299012
## 17 15.2027815 17 0.5808782
## 21 24.0135814 21 0.2924009
```

#### Conclusion

With the table we can see that Arima auto test have best performance overall of MAE, MAPE and MASE. The residual diagnostics results of Arima auto test is also acceptable. Therefore we will use Arima auto test model as final to do forecast to 2020.

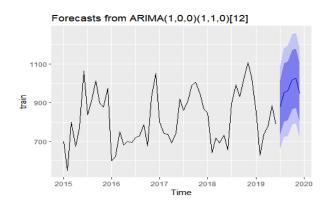
```
af1 = accuracy(f1, test)
af2 = accuracy(f2, test)
af3 = accuracy(f3, test)
af4 = accuracy(f4, test)
af5 = accuracy(f5, test)
af6 = accuracy(f6, test)
af7 = accuracy(f7, test)
af8 = accuracy(f8, test)
af9 = accuracy(f9, test)
af10 = accuracy(f10, test)
af11 = accuracy(f11, test)
af12 = accuracy(f12, test)
af13 = accuracy(f13, test)
af14 = accuracy(f14, test)
af15 = accuracy(f15, test)
af16 = accuracy(f16, test)
af17 = accuracy(f17, test)
a.table <- rbind(af1, af2, af3, af4, af5, af6, af7, af8, af9, af10, af11, af12, af13, af14, af15, af16, af
row.names(a.table)<-c("S. Naive training", 'S. Naive test',</pre>
                         'STL training', 'STL test',
'HW multi train', 'HW multi test',
                         'HW multi exponential train', 'HW multi exponential test',
                         'HW damped exponential train', 'HW damped exponential test',
                         "HW additive train", "HW additive test",
                         'HW addi damped trend train', 'HW addi damped trend test',
                         'ETS auto training', 'ETS auto test', 
'ETS MAM training', 'ETS MAM test', 
'ETS MMM training', 'ETS MMM test',
                         'ETS MAM d training', 'ETS MAM d test',
                         'ETS MMM d training', 'ETS MMM d test',
                         'ARIMA Auto training', 'ARIMA Auto test',
                         'ARIMA 210 110 training', 'ARIMA 210 110 test',
                         'ARIMA 411 112 training', 'ARIMA 411 112 test', 'ARIMA 212 112 training', 'ARIMA 212 112 test',
                         'ARIMA 411 012 training', 'ARIMA 412 012 test')
a.table <- as.data.frame(a.table)</pre>
print(kable(a.table, caption="Forecast accuracy", digits = 2 ))
##
## Table: Forecast accuracy
##
                                                    RMSE
                                                                                          MASE
                                                                                                           Theil's U
## ----
## S. Naive training
                                         5.75
                                                  149.00
                                                            115.57
                                                                        -1.04
                                                                                14.35
                                                                                          1.00
                                                                                                   0.48
                                                                                                                   NA
## S. Naive test
                                                   90.98
                                                             68.00
                                                                        7.62
                                                                                  8.38
                                                                                          0.59
                                                                                                   0.62
                                                                                                                0.77
                                         63.23
## STL training
                                         0.00
                                                   97.67
                                                             77.88
                                                                       -0.77
                                                                                  9.58
                                                                                          0.67
                                                                                                  -0.37
                                                                                                                   NA
## STL test
                                        -32.66
                                                   78.87
                                                             69.48
                                                                        -5.00
                                                                                  9.27
                                                                                          0.60
                                                                                                  -0.21
                                                                                                                 0.68
                                                                       -0.92
## HW multi train
                                          0.77
                                                   88.09
                                                             68.37
                                                                                  8.38
                                                                                          0.59
                                                                                                   0.17
                                                                                                                   NA
```

## HW multi test	-0.35	73.42	70.24	-0.73	8.96	0.61	-0.26	0.59
## HW multi exponential train	0.02	92.74	73.39	-1.31	9.10	0.64	0.19	NA
## HW multi exponential test	-7.72	76.43	71.23	-1.94	9.37	0.62	-0.29	0.55
## HW damped exponential train	5.35	89.42	70.00	-0.40	8.50	0.61	0.02	NA
## HW damped exponential test	-42.56	88.66	76.13	-6.32	10.22	0.66	-0.21	0.77
## HW additive train	-3.85	91.55	73.17	-1.60	9.01	0.63	0.08	NA
## HW additive test	-42.33	93.55	84.76	-6.52	11.42	0.73	-0.26	0.78
## HW addi damped trend train	3.52	91.64	71.61	-0.66	8.72	0.62	0.04	NA
## HW addi damped trend test	-35.07	90.01	80.25	-5.61	10.82	0.69	-0.23	0.75
## ETS auto training	11.75	123.12	93.51	-0.20	11.55	0.81	-0.01	NA
## ETS auto test	-263.26	275.99	263.26	-35.47	35.47	2.28	-0.07	2.35
## ETS MAM training	-3.67	90.04	69.96	-1.72	8.77	0.61	0.30	NA
## ETS MAM test	4.92	79.21	75.33	-0.08	9.58	0.65	-0.25	0.63
## ETS MMM training	-4.91	90.07	69.62	-1.76	8.73	0.60	0.32	NA
## ETS MMM test	22.73	84.75	77.58	2.19	9.65	0.67	-0.27	0.65
## ETS MAM d training	5.01	91.63	72.29	-0.60	8.87	0.63	0.15	NA
## ETS MAM d test	-29.23	92.02	85.71	-4.83	11.46	0.74	-0.18	0.78
## ETS MMM d training	3.21	90.62	71.01	-0.75	8.66	0.61	0.13	NA
## ETS MMM d test	-38.76	87.64	76.30	-5.91	10.25	0.66	-0.20	0.76
## ARIMA Auto training	6.16	94.94	66.10	-0.04	8.27	0.57	-0.05	NA
## ARIMA Auto test	25.58	77.08	54.35	2.50	6.98	0.47	0.21	0.67
## ARIMA 210 110 training	6.67	93.02	63.36	0.25	7.80	0.55	0.04	NA
## ARIMA 210 110 test	-96.44	122.63	104.04	-13.42	14.27	0.90	0.08	0.95
## ARIMA 411 112 training	9.98	68.73	46.51	0.79	5.74	0.40	-0.09	NA
## ARIMA 411 112 test	-76.89	122.25	101.50	-10.27	13.11	0.88	0.05	0.75
## ARIMA 212 112 training	10.66	76.20	49.22	0.87	6.01	0.43	-0.05	NA
## ARIMA 212 112 test	-77.26	121.49	104.88	-10.39	13.63	0.91	0.16	0.74
## ARIMA 411 012 training	10.96	66.12	45.28	0.90	5.61	0.39	-0.05	NA
## ARIMA 412 012 test	9.73	94.39	78.44	0.17	10.43	0.68	0.33	0.77

### **Final model**

train <- window(to, start=c(2015,1),end=c(2019,6))</pre>

# f <- forecast(auto.arima(train), h=6) autoplot(f)</pre>



### f\$mean

## Jul Aug Sep Oct Nov Dec ## 2019 877.6836 952.2301 961.1981 1018.3185 1026.5181 946.1785