

# FUNCTIONAL AND PERFORMANCE TESTING

## Performance testing

### Purpose:

- Confirms data imported correctly
- Identifies errors or issues
- Ensures security and compliance

### Uses:

- Confirms data accuracy
- Tracks import status
- Validates security controls

## Milestone 6: result

1. Impersonate the sys\_ user and search employee training records
2. Now you can see and edit the fields



The screenshot shows the ServiceNow interface for 'Employee Training Records'. The top navigation bar includes 'servicenow', 'All', 'Favorites', 'History', 'Process Mining Workspace', and a search bar. Below the navigation bar, there's a table with columns: 'Completion Date', 'Employee', 'Status', 'Training Name', and 'Department'. The table contains three rows of data. The first two rows have empty values for 'Completion Date' and 'Employee', and the third row has 'Abel Tuter' for 'Employee'. The 'Status' column shows 'Inprogress' for the third row. The 'Training Name' column shows 'Full Stack Java' for the third row. The 'Department' column shows 'Product Management' for the third row. There are also buttons for 'New' and 'Actions on selected rows...'.

Completion Date	Employee	Status	Training Name	Department
(empty)	(empty)			(empty)
(empty)	(empty)			(empty)
(empty)	Abel Tuter	Inprogress	Full Stack Java	Product Management

**servicenow** All Favorites History Employee Training Records - Create Created

< ≡ Employee Training Records  
New record ... Submit

Training Name  Completion Date

Employee  Status -- None --

Department

Submit

3. Impersonate the other user you cannot see the table

