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1/15/23

IFT 202 Lab 1: Current Events

**Title:** Cyber attack against Royal Mail linked to Russian hackers

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**Link:** <https://www.cshub.com/attacks/news/cyber-attack-against-royal-mail-linked-to-russian-hackers>

**Summary:** The article talks about Royal asking its customer to stop sending emails abroad because of delays which is more prone to attacks from hackers.

**Analysis:** Emails that were coming from overseas were delayed before they can reach Royal Mail. The emails that were coming directly from UK were not affected by this, however.

**Proposed Resolution:** Royal Mail needs to develop a better contact method so that they are not affected if people overseas are coming for vacation and need to email for bookings.

## Cyber attack against Royal Mail linked to Russian hackers

An attack on the UK postal service has been linked to the LockBit ransomware group based in Russia

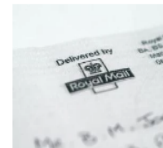
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**Tags:** Ransomware Ransomware-As-A-Service LockBit Cyber Attack Royal Mail Cyber Security Incident Russia UK Cyber Security Cyber Security News



Olivia Powell

01/13/2023



A cyber attack against the UK postal service Royal Mail which saw the company request that customers stop sending mail abroad via its services has been linked to Russian hackers.

Royal Mail informed the public of the cyber attack on January 11, saying it had caused "severe disruption" to the computerized systems used to send mail abroad. The company "immediately launched an investigation into the [cyber] incident" and utilized the help of the UK's National Cyber Security Centre, Information Commissioner's Office and National Crime Agency to halt further attacks.

The system affected by the cyber attack has been used at six Royal Mail sites including at the company's Heathrow Airport distribution center and has been used to track and trace items sent abroad, as well as to prepare mail to be dispatched overseas.



We're experiencing disruption to our international export services and are temporarily unable to despatch items to overseas destinations.

**Citation:**

Powell, O. (2023, January 13). Cyber attack against Royal Mail linked to Russia. Retrieved January 16, 2023, from <https://www.cshub.com/attacks/news/cyber-attack-against-royal-mail-linked-to-russian-hackers>