Carnegie Mellon University Heinzcollege

INFORMATION SYSTEMS • PUBLIC POLICY • MANAGEMENT



Injury Forecasting Application
Implementation to
Maximize Workers' Safety

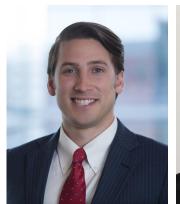
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Project Member









Project
Manager

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Agenda

- Client/Purpose/Background
- Business Impact
- Methodology & Approach
- Project Breakdown
- Demo
- Final Deliverables & Next Steps



Client/Purpose



Client: "PA Dept of Labor & Industry - Bureau of Workers' Compensation"

 Established to reduce injuries and provide lost wages and medical benefits to Pennsylvania employees who become ill or injured on the job

Purpose:

- Identify areas and occupations with high risks of workplace injury
- Conduct proactive training and outreach to prevent these incidents



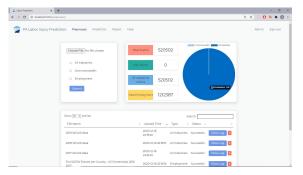
Background



Background:

 Eighth phase of an ongoing initiative between the Pennsylvania Department of Labor & Industry and CMU

(Achievement up to the 7th phase: The PoC result of the prediction tool & Power BI dashboard)





However, the tool has not been used in the real business place.



Business Impact

- Give the PA Department of Labor & Industry more quantitative data to draw from for making decisions and to allocate resources more effectively.
 - Training
 - Injury prevention protocols
- Goal: Decrease Workers Compensation Paid due to work related injuries by
 1% per year
 If the tool reduces 1%,

| | 2019 |
|---------------------------------|---------------|
| Work Injuries and Illness in PA | 172,756 cases |
| Workers Compensation Paid | \$2.8 billion |

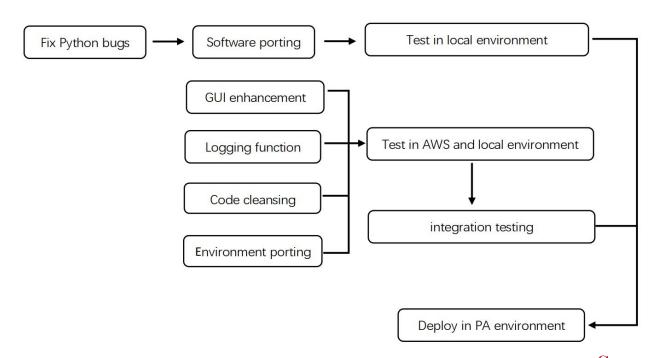
Reduce injuries and illness by 1,700 case/year Economic Effect \$28 million/year

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(source: 2020 Pennsylvania WC Annual Report)

Methodology & Approach





Methodology & Approach

| Scope Area | Proposed Action Item | Priority | |
|---|---|----------|--|
| Fix Python bugs | Fix identified issue | 1 | |
| Port software from "Linux" to "Windows"-based version | Replace Docker with another solution | 2 | |
| | Move flask functionality to Django | | |
| | Improve build process (MS SQL/ MS IIS implement) | | |
| Enhance GUI | Add functionality to select different prediction modelsAdd ability to select subsets of counties and codes | 3 | |
| | - Progress bar for prediction process | | |
| Security and Code Quality Control | Logging and code cleansing (for future development) | 4 | |

Project Break down



Software PortingCompliant to the ProductionEnvironment



GUI Enhancement



CodebaseCleanupWorkflowimprovement



Project Break down



Software PortingCompliant to the ProductionEnvironment



GUI Enhancement



Security fixes and refactoringWorkflow improvement



Software Porting Compliant to the Production Environment

Problems:

- Non-compliant software
- Production environment compatibility
- Complex usage of Framework

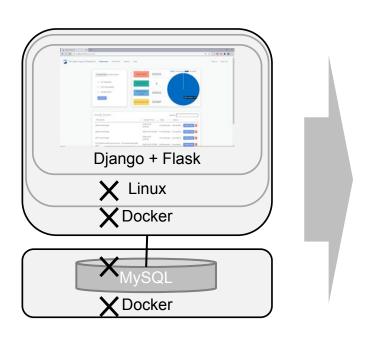
Solution:

- Software porting
- Simplification of framework usage to fit production environment

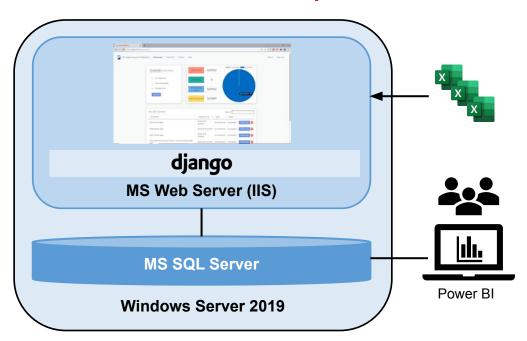


New Architecture

Old Version



PA Environment Compliant Version



Project Break down



Software PortingCompliant to the Production



GUI Enhancement



Security fixes and refactoringWorkflow improvement



GUI Enhancement



GUI Enhancement

```
IV.44.30] EE400 CIBITT GLOUPS CICACO.
[16:44:35] Creating claim groups...
[16:44:35] Data retrieved from database.
[16:44:35] 604485 employment records loaded.
[16:44:31] 306141 claim records loaded.
[16:44:28] Retrieving data...
[16:44:23] Initiating...
Prediction progress:
```



Project Break down



Software PortingCompliant to the Production



GUI Enhancement



Security fixes and refactoringWorkflow improvement



Security fixes and refactoring

- Security fixes
 - Added a SAST analyzer to detect security vulnerabilities
- Refactored existing codebase
 - Added a local logging feature
 - Aggregate globally defined settings to a settings.py

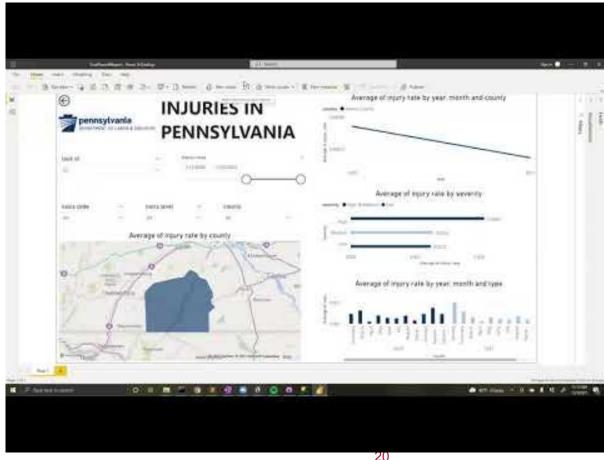


Workflow Improvement

- Improved development workflow
 - Established a best practice guideline for development
 - Add build tools and linters to detect syntax and format issues in each code push
- Updated deployment user manual and the help page



DEMO





Final Deliverables & Next Steps

- Resource and Final Deliverables
 - GitHub Repository
 - Entire codebase
 - ReadMe with deployment instructions
 - Final Report
 - Includes links to tutorial videos



Final Deliverables & Next Steps

- Future Improvements
 - Implement Power BI report functionality inside the app
 - Enhance reporting to better assess predictions across different models
 - Assess more sophisticated models:
 - including measures of injury severity
 - taking into account forecasted employment numbers



Final Deliverables & Next Steps

- Lesson Learned
 - Deploying applications to a production environment
 - Conducting testing without access to client environment
 - Managing code quality and security
 - Software development project management and teamwork



THANK YOU

