Tests Cases: Gigsberg website

Homepage URL: https://gigsberg.com/

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Date: 27/11/2024

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1. Homepage Loading Test

Test Case ID: TC_HOMEPAGE_001

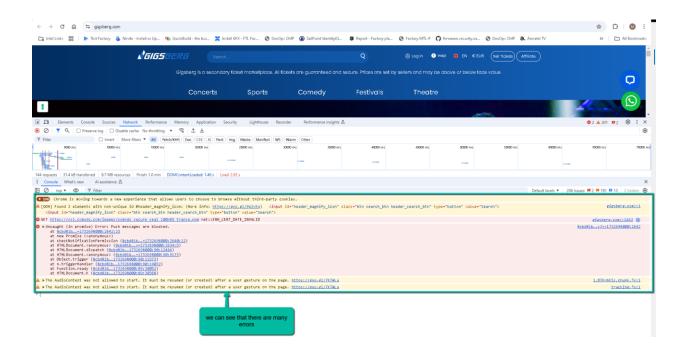
<u>Description:</u> Verify that the homepage loads correctly with all elements visible and functional. <u>Steps:</u>

- 1. Navigate to the homepage URL: https://gigsberg.com/
- 2. Observe the loading speed and ensure no visible errors in the browser console.
- 3. Verify that all images, text, and buttons are displayed correctly and are aligned.
- 4. Check responsiveness by resizing the browser window or testing on different screen resolutions.

<u>Expected Result:</u> The homepage loads within 2 seconds, without console errors, and all elements are displayed correctly and aligned.

Actual result: We can see that there are many errors when looking at the browser console

Environment: WIN 11 + GOOGLE CHROME



2. Search Functionality - Valid Inputs

Test Case ID: TC_SEARCH_001

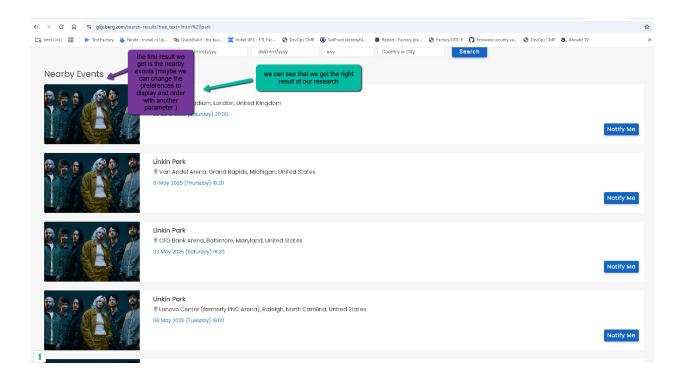
<u>Description:</u> Verify the search functionality with valid inputs.

Steps:

- 1. Navigate to the homepage URL: https://gigsberg.com/
- 2. Enter "Linkin Park" in the search bar.
- 3. Click on the search icon or press "Enter."
- 4. Verify the search results display the relevant events, with accurate details such as location, date, and time.

Expected Result: The search results accurately display all "Linkin Park" events, matching the query.

<u>Actual result:</u> We get accurately all "Linkin Park" events and the first result is "Nearby events".



3. Search Functionality - Invalid Inputs

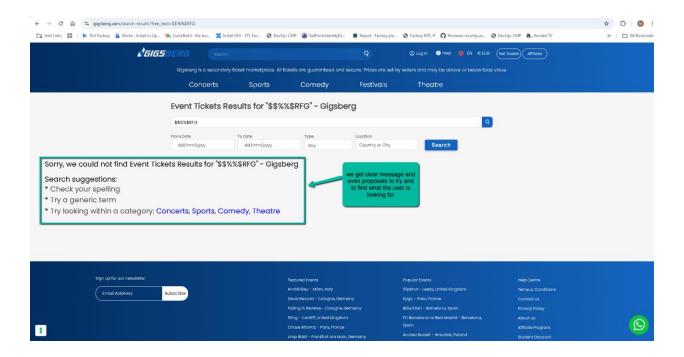
Test Case ID: TC_SEARCH_002

Description: Verify the behavior of the search functionality with invalid inputs. **Steps:**

- 1. Navigate to the homepage URL: https://gigsberg.com/
- 2. Enter a random string of characters (e.g., "asdf1234!@#\$") in the search bar.
- 3. Click on the search icon or press "Enter."
- 4. Verify the system displays a user-friendly error message or "No results found."

Expected Result: A user-friendly error message is displayed, such as "No events found for your search query."

Actual result: We get a clear and friendly error message, we even get some advices.



4. Ticket Booking - Valid Flow

Test Case ID: TC_TICKET_001

Description: Verify the ticket booking flow with valid data.

Steps:

- 1. Navigate to the event details page for "OneRepublic" on 8th December.
- 2. Click on "Tickets."
- 3. Select a ticket type and quantity.
- 4. Proceed to checkout and enter valid payment details.
- 5. Confirm the booking.

Expected Result: The system successfully books the ticket and displays a confirmation message with booking details.

Note: No actual result as this is a simulation and cannot purchase a ticket with money.

5. Broken Links

Test Case ID: TC_BROKEN_LINKS_001

Description: Verify there are no broken links on the homepage.

Steps:

- 1. Navigate to the homepage.
- 2. Click on all hyperlinks (e.g., "Contact Us," "Terms & Conditions").
- 3. Verify that each link navigates to the correct page without displaying a "404" or similar error.

Expected Result: All hyperlinks navigate to the correct pages without errors.

Actual Result: All the hyperlinks in the homepage are working (we did not try the footer).

6. Mobile Responsiveness

Test Case ID: TC_MOBILE_001

<u>Description</u>: Verify the homepage's responsiveness on mobile devices.

Steps:

- 1. Open the homepage on various mobile devices or emulators.
- 2. Test on different screen resolutions (e.g., 360x640, 375x667).
- 3. Verify that all elements are visible, functional, and aligned correctly.

Expected Result: The homepage is fully responsive, with no layout issues across devices.

Note: No actual result as this is a simulation.

7. Date Picker Validation

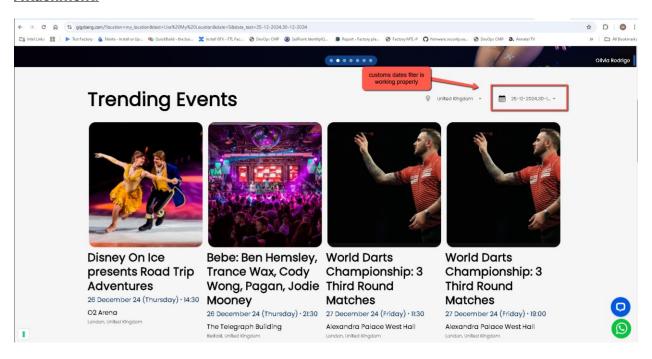
Test Case ID: TC_DATEPICKER_001

<u>Description:</u> Verify the behavior of the date picker on the "OneRepublic Tickets" page. <u>Steps:</u>

- 1. Navigate to the "OneRepublic Tickets" page.
- 2. Click on the "From Date" field.
- 3. Select a date in the past (e.g., 01/01/2023).
- 4. Verify the system prevents selecting past dates.

Expected Result: The date picker does not allow selecting past dates and displays a user-friendly error message.

<u>Actual result:</u> Custom date button on the homepage is giving the expected result and filter in function of the choosed dates.



8.Test Case: Search Functionality - Handling Minor Input Errors

Test Case ID: TC_SEARCH_003

Title: Verify that the search functionality can handle minor input errors, such as spacing or misspellings, and still provide relevant results.

Objective:

To ensure the search functionality is robust enough to correct or interpret minor user errors (e.g., "One Republic" instead of "OneRepublic") and provide relevant results.

Preconditions:

- The website is live and accessible.
- Events related to "OneRepublic" are available in the system database.

Steps:

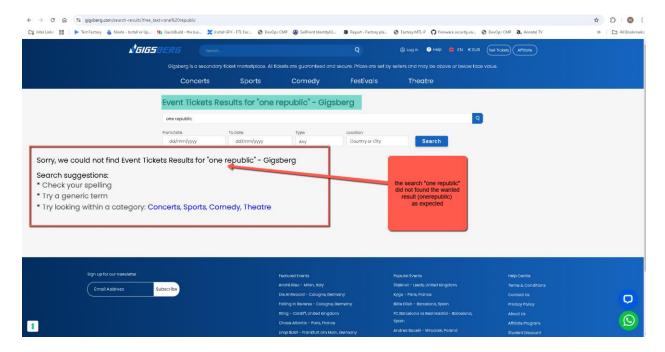
- 1. Navigate to the homepage of the website URL: https://gigsberg.com/
- 2. Locate the search bar at the top of the page.
- 3. Enter "One Republic" (with a space) into the search bar.
- 4. Press "Enter" or click on the search icon to execute the search.
- 5. Observe the results displayed.

Expected Result:

The search functionality should display all events related to "OneRepublic," interpreting "One Republic" as the intended input.

Actual Result: we get an error message

Attachment:



9. Newsletter Subscription

Test Case ID: TC_NEWSLETTER_001

Description: Verify the newsletter subscription functionality.

Steps:

- 1. Scroll to the footer of the homepage.
- 2. Enter a valid email address (e.g., test@example.com) in the subscription field.
- 3. Click on "Subscribe."
- 4. Verify the system displays a confirmation message and sends a confirmation email.

Expected Result: The system successfully subscribes the email and sends a confirmation email.

Note: No actual result as this is a simulation.

10. Title: Logo on the checkout page does not redirect to the homepage when clicked.

Test Case ID: TC BUG_UI_001

Description:

On the checkout page, the logo located at the top-left corner is unresponsive when clicked. This prevents users from returning to the homepage during the checkout process, which is inconsistent with the behavior on other pages.

Steps to Reproduce:

- 1. Navigate to the homepage (https://staging.example.com).
- 2. Add an event ticket to the cart and proceed to the checkout page.
- 3. Locate the logo at the top-left corner of the checkout page.
- 4. Click on the logo.

Expected Result:

The logo should be clickable and redirect the user to the homepage (URL: https://gigsberg.com/).

Actual Result:

The logo does not react when clicked, and no redirection occurs.

Impact:

 Users are unable to return to the homepage directly from the checkout page, affecting navigation and potentially causing user frustration.

