

# Yacoub Abdulla

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## **OBJECTIVE**

To secure a position that allows me to effectively apply the skills and knowledge I have gained while studying Computer Science.

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## **EDUCATION**

**Bachelor of Computer Science,**  
Carleton University, Ottawa, ON

Graduated April 2014

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## **RELEVANT SKILLS, EXPERIENCES AND ACCOMPLISHMENTS**

### **Technical Skills**

- Knowledge of Windows, Linux (Ubuntu), Mac OS Apache, Tomcat, sockets, message protocols, X-unit testing, TCP/IP, Hibernate, NoSQL database, RESTful web services, MVC.
- Gained valuable Testing and Troubleshooting experience as a Technical Analyst at IBM.
- Practical experience and excellent knowledge in C++ programming using data structures and object oriented programming.
- Adept with web technologies such as, HTML5, XML, JavaScript, Java Servlet, CSS3, PHP, JQuery, and Angular JS.

### **Communication Skills**

- Troubleshoot client's issue over the phone and Screen session
- Participated in meeting to come with ideas.
- Well experienced in writing general and technical reports for experiments and project work.

### **Management Skills**

- Effectively supervised children between the ages of 5-13 by training them soccer drills.
- Daily Assigned jobs to each crew worker to ensure in-store tidiness, and follow up.
- Attending managerial duties when the team manager is absent.
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### **Freelance**

- Developed an Android Application for student text book and student apartment Advertisements.

## **EMPLOYMENT HISTORY**

### **Software Developer**

#### **Accreditation Canada**

Ottawa, Ontario

September, 2014 – present

- Responsible for designing, implementing and maintaining software applications, systems and utilities. (Includes internet based and Windows applications for internal and external clients, as well as database systems.)
- Develops complex reports and analysis software.
- Mobile application development (iOS)
- VB.Net, C#, database/data structure design and technical writing.
- Handled multiple priorities and deadlines while maintaining attention to detail.

### **Analyst/Programmer**

#### **The Department of Canadian Heritage**

Gatineau, Quebec

January, 2013 – March, 2014

- Identify and request clarification on any missing or unclear GCBO Business Requirements elements as required by the design phase.
- Create design specifications to meet business requirements, following the proposed PCH Gs & Cs architecture.
- Consult with the technical lead responsible for the PCH Gs & Cs architecture, as required.
- Create reports with SQL Server Reporting Services.
- Convert existing Crystal reports version 11 to SQL Server Reporting Services.
- Perform unit testing of the GCBO application.
- Convert Access Data base 2003 to 2010.
- Add and modify code in program as need in .NET VB.

### **Technical Analyst**

#### **IBM**

Ottawa, Ontario

September, 2010 – December, 2011

- Assisted clients with issues related to Cognos 8/10 BI software. Developed good understanding of the third party software environments supported by Cognos BI, such as, SQL Server, Oracle Database, Internet Browsers, etc.
- Created Test Cases and collaborated with the software development team to fix bugs (defects) and include additional features in the Cognos BI software.
- Developed critical and analytical thinking, as most of the issues presented by the clients were challenging and required quick resolution.
- Demonstrated excellent oral and written communication skills by communicating with clients via email and telephone on a daily basis

### **Shift Manager**

#### **Burger King**

Vanier, Ontario

August, 2005 - December, 2009

- Communicated with customers by assuring an accurate order input.
- Attended to customer disagreements and coming to a reasonable outcome.
- Responsible for store when manager is away.

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## **VOLUNTEER EXPERIENCE**

### **Trainer (Youth Leader)**

Gloucester Recreation Development Program (GRDO), Ottawa, Ontario

June, 2003 – March, 2005

### **C++ Programmer**

Carleton University “Half Life 2” group, Ottawa, ON

September, 2010 – April, 2011

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## **EXTRA-CURRICULAR ACTIVITIES**

### **Android Project**

- Built several Android projects.
- Designed a simple Android Calculator.
- Built a questionnaire game.

## **CHARITIES**

### **CN CYCLE for CHEO**

Ottawa, ON

May, 2011

- Raised money to support CHEO
- Biked 70km for charity

### **OTTAWA REGIONAL CANCER FOUNDATION**

Ottawa, ON

May, 2012

- Raised money to support cancer research.
- Made a coed-soccer team to play in a tournament in support of this charity.