

SONU PAL

QA Analyst at Infosys Ltd.

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Highly motivated and detail-oriented QA Analyst with over 2.6 years of experience in software testing, test automation, and process improvement. Skilled in leading and mentoring teams, designing and executing tests, and developing automation frameworks. Proven ability to deliver high-quality software products while improving efficiency and reducing defects.

RELEVANT SKILLS

Automation Testing

Selenium

Java

Testng

Junit

API Testing

SDET

Python

Functional Testing

WORK EXPERIENCE

Infosys Limited / Bhubaneswar, Odisha

QA Analyst / Senior System Associate

Nov 2020–Present

- Led a team of 5 testers, delegated tasks, documented functional requirements, monitored the test execution results, and reduced defect slippage by 15% per release.
- Designed and implemented tests that ensured quality and functioning of the product.
- Developed automation for Splunk, currently used by 24 team members.
- Automated 60% of test cases, using data-driven framework and Selenium scripts, reducing test execution time by 40%.
- Developed automation for all SFTP based apps integrated with Splunk to automate the whole testing process, reducing testing effort by 40%.
- Developed RQM automation tool, currently in use by 12 teams.
- Developed DSR tool and automated regular day tasks such as monitoring and sending daily status reports of the offshore QA team, submitting Clarity hours, and sending reminders.
- Streamlined the knowledge management process by creating a knowledge repository of application and domain-related content.

Infosys Limited / Bhubaneswar, Odisha

System Associate

Nov 2020–March 2021

- Successfully completed training in Software Development Engineer in Test (SDET) and achieved High-Performer (HPF) tag during the training period.

Nimble Tech / Bhubaneswar, Odisha

Web Development Intern

Jan 2018–Aug 2018

- Worked on small projects (website building) and developed websites for personal projects.

ADDITIONAL SKILLS

- Experienced in programming languages: Java, C++
- Proficient in testing tools: Selenium WebDriver, SOAP UI
- Experienced in using tracking tools: RQM, RTC
- Proficient in Splunk, SecureFx, Beyond Compare, Eclipse, Test-ng, and UltraEdit
- Proficient in API testing and Selenium WebDriver.
- Certified as a Global Agile Developer, Advanced Selenium Tester, and Python Associate.

CERTIFICATIONS

- Infosys Certified Global Agile Developer
- Infosys Certified Advanced Selenium Tester
- Infosys Certified Python Associate

ACHIEVEMENTS

- Rise Insta Award | Dec 2022: Awarded as a top performer in the unit at Infosys Ltd for the second consecutive quarter Q2FY23.
- Organized and managed the logistics for 3 events at Infosys Bhubaneswar campus, deliberated on innovative ideas to make the event interesting in the virtual meet-up.

EDUCATION

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|-------------------------------------|-----------------------|--------------|----------------|
| • Master of Computer Applications | Chandigarh University | 2021-Present | CGPA: 8.0 |
| • Bachelor of Computer Applications | Utkal University | 2017-2020 | CGPA: 7.87 |
| • Intermediate (+2) with PCM | DAV Public School | 2015-2017 | Percent: 71.6% |
| • Matriculation (10th) with IT | DAV Public School | 2002-2015 | CGPA: 8.2 |

EXTRA-CURRICULAR ACTIVITIES

- Trithon (Hackathon)

PERSONAL DETAILS

- PRESENT ADDRESS || VIM 715,Sailashree Vihar, Chandrasekharpur, Bhubaneswar || PIN – 751024
 - PERMANENT ADDRESS || OTR/54, Driverhut, Ghatotand, Ramgarh, Jharkhand || PIN – 825314
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