

# **MUHAMMAD ZIYAD BIN ZUHA**

STUDENT IN DIPLOMA OF INFORMATION MANAGEMENT

### CONTACT

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- Kota Bharu, Kelantan

### **EDUCATION**

## 2023 - 2025 UNIVERSITY TECHNOLGY MARA CAMPUS MACHANG

- Diploma In Information Management
- GPA 3.23 / 4.0

# 2021 SMU A AZHARIAH MELOR

- Sijil Pelajaran Malaysia
- 3B 3C 3D 1E

### **SKILLS**

- Basic knowledge of programming and use C++
- Experience with teams from multiple departments and group projects
- Excellent communication skills both in writing and speaking
- Skilled in using Microsoft and analytic tools such as, Excel and Word

### **PROFILE**

A motivated Information Management student seeking an internship opportunity to apply my skills in data management, database systems, and information analysis. Eager to contribute to a bright team and get practical knowledge of data management and information technology.

### WORK EXPERIENCE

#### Pondok Kebaboom

Waiters and Assistant Cook

SEPT - DEC 2022

- Engaged with customers, clarified requests, and provided assistance in a friendly and professional manner.
- Handled multiple tasks simultaneously (serving food, processing payments, assisting customers) while maintaining service quality.
- Collaborated with kitchen and bar staff to ensure a smooth workflow and timely order fulfillment.
- Ensured accuracy in order-taking and customer preferences, reducing errors and improving customer satisfaction.

### REFERENCE

#### Nik Nur Izzati Nik Rosli

Pensyarah Kanan Sains Pengajian Maklumat

Phone: +60 13 - 280 - 9172

Kolej Pengajian Pengkomputeran dan Matematik

UiTM Cawangan Kelantan