Yafet Segid

SUMMARY

As a former Software developer and QA professional with experience in programming and technology, I am currently learning Salesforce and studying for my certification. I am seeking an entry-level position as a Salesforce administrator. My background in Software development and QA, combined with my current knowledge of Salesforce and my eagerness to learn, makes me a strong candidate for an entry-level position. I understand the importance of high quality systems and my background in QA will be an asset for maintaining and troubleshooting the Salesforce system. I am excited to apply my skills and knowledge to help companies effectively utilize Salesforce and drive business success. I am open to full-time positions, and I am excited to gain hands-on experience as a Salesforce administrator.

SKILLS

• CRM : Salesforce

• Languages: JavaScript, HTML, CSS

• Libraries: React, AngularJs

• Tools : Jira, Heroku

In a administrator role at your company I will...

- Managing user accounts, including creating new accounts, resetting passwords, and assigning roles and permissions.
- Troubleshooting and resolving issues that users may have with the Salesforce system.
- Assisting with training and support for users, including providing documentation and tutorials.
- Staying current with Salesforce releases and updates, and determining how they can be used to improve the organization's processes.

EXPERIENCE

Snap! Raise - Front-End Developer

Dallas, TX 2022 - 2023

As a Front-End Engineering (FEE), I work closely with designers and product managers, which focuses on delivering class apart from modernized UI design for various Snap! Raise products.

- Wrote and maintained clean, efficient code using React, AngularJs, Tailwind, and Sass.
- Worked closely with senior developers to understand project requirements and create functional, visually appealing websites.
- Implementing responsive design and accessibility to ensure that websites are accessible across different devices.
- Participating in code reviews to ensure the code is maintainable, efficient, and adheres to coding standards.
- Troubleshoot and fix issues related to code, design, and other front-end development-related tasks.
- Collaborate with back-end developers to ensure a seamless user experience.
- Create a new dashboard using React, TypeScript, Tailwind, and ChartJs.
- Reskin the legacy project using AngularJs, and Sass.

LiteOn Technology Corporation - Quality Assurance (QA) / Developer

Plano, TX 2020 - 2022

As part of a testing team, I collaborate with engineers to design test fixtures and perform quality assurance testing to ensure that products meet the required specifications and standards.

- Creating and implementing test plans, test cases, and test scripts to uncover defects and bugs in the product.
- Collaborating with developers and other teams to ensure that defects are addressed and resolved in a timely manner.
- Designing and enforcing QA protocols to guarantee that products or services adhere to established standards.
- Participating in internal or external audits to ensure compliance with industry standards and regulations.
- Collaborate with cross-functional teams to ensure the timely delivery of high-quality products
- Monitoring metrics and providing reports on product or service quality.

EDUCATION

The University of Texas Arlington

Arlington, TX 2018 - 2021

Bachelor of Science in Computer Engineering (Progress)