Sufi Yagci

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Education

Oslo Metropolitan University – OsloMet

Bachelor of Software Engineering

08/2020 – 06/2023

Nydalen Videregående Skole – Highschool

General Studies / Studiespesialisering – Realfag

08/2017 – 06/2020

Work & leadership experience

Oslo Metropolitan University - OsloMet

Oslo, Norway

Teacher Assistant 01/2023 – now

- Provide individualized support to students as needed.

Student Representative

08/2022 - 12/2022

- Addressing student concerns and providing feedback in two courses.

Foodora Oslo, Norway

Shift leader in Foodora Market

02/2021 – now

- Trained and developed new team members
- Assisted with inventory management and order processing
- Collaborated with management to implement new procedures which resulted in increase in efficiency

EHS representative

04/2021 - 11/2021

- Promoted and maintained a safe work environment for bicycle couriers in Oslo.
- Investigated and reported on accidents and incidents. Implemented new policies to prevent future incidents.

Leader of couriers

08/2020 – 11/2021

- Oversaw a team of 15 bicycle couriers. Provided the necessary help and support.
- Gave each courier weekly updates and 1:1 session on how their performance has been in previous weeks.
- Assist management in tracking courier workflow, goals, and motivation.
- VIP deliveries, Partner feedback, Onboarding of new couriers.

Courier 08/2018 – 08/2020

 Delivered food and groceries to businesses and residential addresses in a timely and efficient manner.

Languages: Norwegian, English, and Turkish

Technical Skills: Object-oriented programming, Procedural programming, Scripting

Certifications: DevOps Academy & EHS Education **Interests:** Hiking, climbing, cycling and 3D printing.