

Yagnik Dankhara

Professional and Customer focussed

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EXPERIENCE

Walmart, Scarborough — *Customer Service Representative*

5 2021 - PRESENT

Respond to customer inquiries and complaints through phone, email, and chat channels.

Address and resolve customer issues and concerns with a high level of professionalism and empathy.

Provide customers with accurate and timely information regarding products and services.

MST Bar, Vaughan — *Fabricator*

01 2023 - 04 2023

Receiving and unloading incoming shipments, and checking them against purchase orders to ensure accuracy.

Communicating with other warehouse staff and supervisors to ensure that all tasks are completed efficiently and effectively.

It involves working in a team environment and interacting with customers and suppliers as needed.

EDUCATION

Seneca College, Newnham — *Computer Programming Analysis*

01 2023 - Present

B.K. Birla Center For Education, Pune — *Secondary And Higher Secondary School*

04 2018 - 05 2021

10th grade - 04 2018 Grade : 79%

12th grade - 05 2021 Grade : 81%.

SKILLS

Computer Proficiency

Multitasking Leadership

Skills Effective

Communication Skills

Ability to lift heavy items

Flexibility

Team Player

Excellent customer handling skills

Problem-Solving Ability

Ability to work under pressure

LANGUAGES

English , Gujarati , Hindi