/\* Updated ticket chat styles to match chat.component.css \*/

.ticket-chat-container {

  position: fixed;

  bottom: 0;

  left: 0;

  width: 100%;

  height: calc(100vh - 20px);

  margin: 0;

  padding: 0;

  border-radius: 10px;

  background-color: #e5ddd5;

  overflow: hidden;

  box-shadow: 0 5px 15px rgba(0, 0, 0, 0.2);

  display: flex;

  flex-direction: column;

  direction: rtl;

  font-family: -apple-system, BlinkMacSystemFont, 'Segoe UI', Roboto, Helvetica, Arial, sans-serif;

}

.chat-header {

  display: flex;

  align-items: center;

  padding: 10px 15px;

  background-color: #075e54;

  color: white;

}

.back-button {

  background: none;

  border: none;

  color: white;

  font-size: 1.5rem;

  cursor: pointer;

  margin-left: 10px;

}

.header-content {

  display: flex;

  flex-direction: column;

  flex-grow: 1;

  margin-right: 10px;

}

.header-content h2 {

  margin: 0;

  font-size: 16px;

  font-weight: bold;

}

.ticket-status {

  font-size: 12px;

  opacity: 0.8;

  margin: 0;

}

.chat-messages {

  flex: 1;

  overflow-y: auto;

  padding: 10px 15px;

}

.message-wrapper {

  display: flex;

  margin-bottom: 10px;

  width: 100%;

}

.user-message {

  justify-content: flex-start;

}

.support-message {

  justify-content: flex-end;

}

.message-content {

  padding: 10px 15px;

  border-radius: 10px;

  max-width: 70%;

  box-shadow: 0 1px 2px rgba(0, 0, 0, 0.1);

  word-wrap: break-word;

  position: relative;

}

.user-message .message-content {

  background-color: #dcf8c6;

  color: #303030;

  border-radius: 10px 0 10px 10px;

}

.support-message .message-content {

  background-color: white;

  color: #303030;

  border-radius: 0 10px 10px 10px;

}

.message-time {

  font-size: 11px;

  color: #8c8c8c;

  display: block;

  text-align: left;

  margin-top: 4px;

}

.chat-input {

  display: flex;

  padding: 10px;

  background-color: #f0f0f0;

  border-top: 1px solid #d1d1d1;

}

.chat-input input {

  flex-grow: 1;

  border: none;

  border-radius: 20px;

  padding: 10px 15px;

  background-color: white;

  direction: rtl;

}

.chat-input button {

  background-color: #128c7e;

  color: white;

  border: none;

  border-radius: 50%;

  width: 40px;

  height: 40px;

  display: flex;

  align-items: center;

  justify-content: center;

  cursor: pointer;

}

.chat-input button:disabled {

  background-color: #e0e0e0;

  cursor: not-allowed;

}

@media (max-width: 400px) {

  .ticket-chat-container {

    width: 100%;

    height: 100%;

    position: fixed;

    bottom: 0;

    left: 0;

    border-radius: 0;

  }

}