  \* {

    font-family: Arial, Hebrew, sans-serif;

    box-sizing: border-box;

  }

  .full-screen-container {

    width: 100%;

    height: 100vh;

    margin: 0 auto;

    display: flex;

    flex-direction: column;

    background-color: white;

    text-align: right;

    box-shadow: 0 0 10px rgba(0,0,0,0.1);

  }

  .header {

    background-color: #075E54;

    color: white;

    padding: 1rem;

    display: flex;

    justify-content: space-between;

    align-items: center;

    font-size: 1.125rem;

  }

  .header-icons {

    font-size: 1.5rem;

    cursor: pointer;

  }

  .tickets-list {

    flex-grow: 1;

    overflow-y: auto;

  }

  .ticket-item {

    display: flex;

    align-items: center;

    padding: 1rem;

    border-bottom: 1px solid #ddd;

    cursor: pointer;

    transition: background-color 0.2s ease;

    justify-content: space-between;

  }

  .ticket-item:hover {

    background-color: #f7f7f7;

  }

  .ticket-content {

    flex-grow: 1;

    text-align: right;

  }

  .ticket-header {

    display: flex;

    justify-content: space-between;

    align-items: center;

    margin-bottom: 0.25rem;

  }

  .ticket-title {

    font-weight: bold;

    font-size: 1.25rem;

  }

  .ticket-time {

    font-size: 0.75rem;

    color: #888;

  }

  .ticket-last-message {

    font-size: 1rem;

    color: #666;

    white-space: nowrap;

    overflow: hidden;

    text-overflow: ellipsis;

  }

  .ticket-status {

    background-color: #FFC107;

    color: black;

    font-size: 0.875rem;

    font-weight: bold;

    padding: 0.5rem 1rem;

    border-radius: 20px;

    text-align: center;

    min-width: 80px;

    white-space: nowrap;

  }

  .ticket-status-container {

    display: flex;

    flex-direction: column;

    align-items: center;

    min-width: 80px;

  }

  .ticket-time {

    font-size: 0.75rem;

    color: #888;

    margin-top: 4px;

  }