

Scale your community outreach—answer 1,000 investment and development questions simultaneously without extra staff. Many of your customers probably ask the same things daily - like how a person can apply for a grant, office hours, or even just what your organization is about. Instead of making staff repeat answers, our chatbot does it automatically on WhatsApp. You control what it says, and it frees up time for bigger tasks. For example, reviewing new innovative ideas. Would this help your team?

What is a WhatsApp Chatbot?

Think of it like a super-smart automated receptionist on WhatsApp that answers common questions 24/7 like (where are your offices located) spreads information (e.g., what are SDGs and how are some ways the youth can help achieve them) plus many more things we can program it to help with your workload.

How Does A Chat bot work?

In basic terms;

1. You tell us: "My customers keep asking these x number of questions..."
2. We program the chatbot with answers to those questions + where to forward complex queries.
3. Customers message your WhatsApp number → bot replies instantly.
4. We monitor and get reports on frequent questions/missed topics to improve.

**** Insert Real-Life Example**:**

Key Benefits

1. Never miss messages because it works even when you're sleeping/busy.
2. Saves employees' time by stopping staff from answering the same questions repeatedly
3. Instant replies make your organization look even more organized.

What We Need From You

A dedicated WhatsApp number (or we help set one up).

A list of their top 10-20 client questions.

You might be thinking "Will it replace my staff?"

But No, not exactly, it just handles simple tasks so staff can focus on more complex issues.

You might be concerned about it giving wrong answers

But really We train it carefully + forward unsure questions to your team so if it doesn't know it'll never attempt to google or create answers outside of the parameters you give us to help code the bot

What if My customers aren't tech-savvy?

Well it works on any basic phone with WhatsApp access and if we're being honest that's most probably the majority of your customers

Perfect for Organizations Where

You get the same questions daily

People are interested in knowing more about the organization

You want to reduce phone calls/paperwork