

Bridging the gap between big data and big decisions.



# INFO 7290: Data Warehousing & Business Intelligence

BI & Data Integration Final Team Project



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## BI Team Project: Requirements

 Contoso\_Retail\_BI\_Test is a backup of the SQL Server schema with sample data to use for BI development

#### Tasks:

- Restore above database
- Use above database for BI development & then switch to Contoso\_Retail\_BI when you have it loaded
- Create Contoso\_Retail\_BI from Contoso\_Retail\_BI\_Test



## BI Team Project: Requirements

#### **Deliverables:**

- BI -- Develop BI Dashboards, Reports & Visualizations Sales (Channel) analysis
  - Online sales analysis
  - Sales Channel Analysis
  - Inventory analysis
  - Sales quota analysis
- 2. DI -- Load data sources into DW
  - SOR: flat files, SQL Server, Oracle, PostgeSQL & MySQL
  - DW: Microsoft Contoso Retail BI dataset (customized version) SQL Server



## BI Team Project: Deliverables - BI

#### BI Tools:

- Tableau
- Qlik
  - Qlik Sense
  - QlikView (Optional)
- Microsoft BI
  - PowerBI
  - o PowerPivot, PowerView, PowerMap, Excel 2103 (Optional)

#### **Deliverables:**

- o Dashboards with visualization for each analysis & for each BI tool
- Comparison of each tool key differences strengths & weaknesses









## BI Team Project: Deliverables - DI

#### **Data Integration Tools:**

Talend Enterprise Data Integrator



#### **Deliverables:**

- Load DW from data sources
  - Document all jobs
  - Provide load statistics
  - Provide analysis of load jobs using one of BI tools used in this projecy
- Handle data quality & error messages
  - Document error handling results
- Load rejection records
  - Track reasons for rejections
  - Provide analysis of rejections & reasons using one of BI tools used in this project

#### Note:

Follow project standards



## BI Team Project:

## Requirements - Contoso – Fictional Retail Company

TableName	<b>Row Count</b>
DimAccount	24
DimChannel	4
DimCurrency	28
DimCustomer	18,869
DimDate	3,652
DimEmployee	293
DimEntity	421
DimGeography	674
DimProduct	2,517
DimProductCost	2,517
DimProductPrice	2,517
DimPromotion	28
DimSalesTerritory	265
DimScenario	3
DimStore	306

TableName	<b>Row Count</b>	
FactExchangeRate	773	
FactInventory	8,013,099	
FactOnlineSales	12,627,608	
FactSales	3,334,098	
FactSalesQuota	7,465,911	
	31,441,489	

Note: The final dataset may have slight schema changes and row counts may vary

32,118



## Dashboards - Tabular Reports, Visualizations or Maps Deliverables - Analysis

#### Data Subjects:

- Online Sales Analysis (FactOnlineSales)
- Sales Analysis (FactSales)
- Inventory Analysis (FactInventory)

#### Types of analysis:

- Trending
- Ranking
- Comparison
- Period over Period
- Geo Map
- Contribution

#### Measures:

Sales \$, Profit, Profit Margin, Avg Order Size,...

#### Dimensions:

- Customers: Company & Person, demographics
- Product: Product Hierarchy
   (Category, Subcategory,
   Product), Brand, other attributes
- o Store: Type, other attributes
- Dates
- Geography



## Dashboards - Tabular Reports, Visualizations or Maps Deliverables - Sample Questions

- A. (Overall) Sales Analysis
- 1. Sales & profit by channel and time (Year/Qtr/Month)
- 2. Rank sales
  - a) Product Category & Subcategory
  - b) Country & State
  - c) Stores
- 3. Geo Sales Analysis
- 4. Contribution analysis sales & profit
  - a) Product



## Dashboards - Tabular Reports, Visualizations or Maps Deliverables - Sample Questions

- B. Online Sales Analysis
- Sales & profit by customer demographics such as education, income, etc.
- 2. Sales & profit with Period over Period analysis
- 3. Top 20 customers by sales & profit
- 4. Sales Analysis Geo analysis
- 5. Provide contribution analysis



## Dashboards - Tabular Reports, Visualizations or Maps Deliverables - Sample Questions

- C. Inventory Analysis
- 1. Inventory Costs by channel and time
- 2. Rank inventory costs
  - a) Product Category & Subcategory
  - b) Country & State
  - c) Stores
- 3. Geo Sales Analysis
- 4. Contribution analysis inventory cost
  - a) Product
  - b) Store



- Use existing schema from Contoso\_Retail\_BI as your target DW schema. Truncate existing data on your data integration jobs.
- Data is being sourced from 3 geographic area (continents) databases:
  - Contoso\_Retail\_SOR\_NorthAmerica Microsoft SQL Server
  - Contoso\_Retail\_SOR\_Europe MySQL
  - Contoso\_Retail\_SOR\_Asia PostgreSQL
- In addition many tables are sourced from various files in Excel, csv or text delimited file format



## BI Team Project:

## Systems of Record (SOR) 1 of 2 - 8/1/2016

DB_Name	Table_Name	Table_Rows
Contoso_Retail_SOR_NorthAmerica	DimCustomer_Company	276
Contoso_Retail_SOR_NorthAmerica	DimCustomer_Person	9,395
Contoso_Retail_SOR_NorthAmerica	DimGeography	674
Contoso_Retail_SOR_NorthAmerica	DimProduct	2,517
Contoso_Retail_SOR_NorthAmerica	DimProductCategory	8
Contoso_Retail_SOR_NorthAmerica	DimProductSubcategory	44
Contoso_Retail_SOR_NorthAmerica	DimPromotion_NA	10
Contoso_Retail_SOR_NorthAmerica	DimStore_NA	209
${\tt Contoso\_Retail\_SOR\_NorthAmerica}$	FactCatalogSales_NA	194,976
Contoso_Retail_SOR_NorthAmerica	FactInventory	5,668,381
Contoso_Retail_SOR_NorthAmerica	FactOnlineSalesOrderDetail_NA	4,645,792
Contoso_Retail_SOR_NorthAmerica	FactOnlineSalesOrderHeader_NA	686,811
Contoso_Retail_SOR_NorthAmerica	FactResellerSales_NA	157,460
Contoso_Retail_SOR_NorthAmerica	FactStoreSales_NA	1,467,942

DB_Name	Table_Name	Table_Rows
Contoso_Retail_SOR_Europe	DimCustomer_Company	43
Contoso_Retail_SOR_Europe	DimCustomer_Person	5,505
Contoso_Retail_SOR_Europe	DimGeography	674
Contoso_Retail_SOR_Europe	DimProduct	2,517
Contoso_Retail_SOR_Europe	DimProductCategory	8
Contoso_Retail_SOR_Europe	DimProductSubcategory	44
Contoso_Retail_SOR_Europe	DimPromotion_EU	19
Contoso_Retail_SOR_Europe	DimStore_EU	56
Contoso_Retail_SOR_Europe	FactInventory	1,918,225
Contoso_Retail_SOR_Europe	FactOnlineSalesOrderDetail_EU	3,847,281
Contoso_Retail_SOR_Europe	FactOnlineSalesOrderHeader_EU	651,952
Contoso_Retail_SOR_Europe	FactResellerSales_EU	153,579
Contoso_Retail_SOR_Europe	FactSalesQuota_EU	483,284
Contoso_Retail_SOR_Europe	FactStoreSales_EU	487,110
		,===

DB_Name	Table_Name	Table_Rows
Contoso_Retail_SOR_Asia	DimCustomer_Company	67
Contoso_Retail_SOR_Asia	DimCustomer_Person	3,593
Contoso_Retail_SOR_Asia	DimGeography	674
Contoso_Retail_SOR_Asia	DimProduct	2,517
Contoso_Retail_SOR_Asia	DimProductCategory	8
Contoso_Retail_SOR_Asia	DimProductSubcategory	44
Contoso_Retail_SOR_Asia	DimPromotion_AS	10
Contoso_Retail_SOR_Asia	DimStore_AS	41
Contoso_Retail_SOR_Asia	FactInventory	1,628,104
Contoso_Retail_SOR_Asia	FactOnlineSalesOrderDetail_AS	4,134,535
Contoso_Retail_SOR_Asia	FactOnlineSalesOrderHeader_AS	337,598
Contoso_Retail_SOR_Asia	FactResellerSales_AS	151,194
Contoso_Retail_SOR_Asia	FactSalesQuota_AS	467,871
Contoso_Retail_SOR_Asia	FactStoreSales_AS	473,738

DB_Name Table_Name	Table_Rows
Contoso_Retail_SOR_ReferencDimCustome	r_Company_Crossmar 385
Contoso_Retail_SOR_ReferencDimCustome	r_Person_Crossmap 18,484
Contoso_Retail_SOR_ReferencDimDate	3,652
Contoso_Retail_SOR_ReferencDimGeograp	ny 674
Contoso_Retail_SOR_ReferencDimProduct_	CrossMap 2,517
Contoso_Retail_SOR_ReferencDimPromotic	on_Crossmap 28
Contoso_Retail_SOR_ReferencDimStore_Ch	annel_Crossmap 306

Note: These will be revised



## BI Team Project:

## Systems of Record (SOR) 2 of 2 - 8/1/2016

#### **File Name**

cost\_cny\_step\_1\_of\_4.txt

cost\_cny\_step\_2\_of\_4.txt

cost\_cny\_step\_3\_of\_4.txt

cost cny step 4 of 4.txt

cost eur step 1 of 4.csv

cost eur step 2 of 4.csv

cost eur step 3 of 4.csv

cost\_eur\_step\_4\_of\_4.csv

cost usd steps all.xlsx

DimAccount.txt

DimChannel.csv

DimCurrency.csv

DimDate.csv

DimEmployees.csv

DimEntity.csv

DimGeography.csv

DimSalesTerritory.csv

DimScenario.txt

FactExchangeRate.xlsx

price\_cny\_step\_1\_of\_4.txt

price cny step 2 of 4.txt

price\_cny\_step\_3\_of\_4.txt

price\_cny\_step\_4\_of\_4.txt

price eur step 1 of 4.csv

price\_eur\_step\_2\_of\_4.csv

price eur step 3 of 4.csv

price eur step 4 of 4.csv

price usd steps all.xlsx

Note: These will be revised

- There are 4 sales channels for this company:
  - Catalog
  - o Retail
  - Stores
  - Online Sales
- In DW Sales are broken into:
  - FactSales includes all 4 channels
  - FactOnlineSales only includes Online Sales
- IN SOR sales are broken into 4 sales channels & 3 continents (North America, Europe & Asia):
  - Catalog note: US-based only
  - Retail
  - o Stores
  - Online Sales further broken into Header & Detail (line) tables



- DW has all data in US dollars (USD)
- SORs have prices, costs & sales in "continent" currency
  - North America USD
  - Europe Euro
  - Asia China Yuan
- Sales, Returns & Costs are in "constant" currency, i.e. recorded using published unit prices & costs
  - Daily currency exchange rate should be used in converting Euro & Yuan to USD



- Unit Price & Unit Cost should NOT stored in Fact Sales related tables nor in the DimProduct dimension
- Unit Prices & United Costs were independently changed 3 times during 2012-2014. You need to create SCD dimension for both Unit Price & Unit Cost Dimensions.
  - Step 1 initial unit prices or costs
  - Step 2 prices or costs revised
  - Step 3 prices or costs revised
  - Step 4 prices or costs revised

Cost_Step	Effective_Date	
1	1/1/2012	
2	10/1/2012	
3	10/1/2013	
4	10/1/2014	

Pricing_Step	Effective_Date		
1	1/1/2012		
2	7/1/2012		
3	7/1/2013		
4	7/1/2014		

Note: These will be revised



## BI Team Project: Error Handling

- Error Handling Standard will be to reject any rows that have incorrect FKs such as:
  - o Product
  - Customer
  - Geography
  - o Promotion
  - Store
- Fact tables should have a "rejects" table that contains the rows with errors and a error reason column



# Suggestions on building model Online Sales Example



## BI Suggestions

#### Creating the data models to load is key activity

- Create views for all data queried or imported into BI Tools
  - Only include columns that will be used in analysis
  - Create role playing dimensions!
  - Rename columns that have generic names reused in more than one table but that does not mean the same thing in each of these columns
  - Avoid circular loops due to foreign keys (either in database or created by BI tool)
- Create a separate BI application for each sub-model!!!
- Loading (importing) data into BI Tool versus query is fastest IF you have the memory on your notebook.
  - You can create application one way and then copy it with the other setting to determine what is fastest for your notebook.



## BI Suggestions

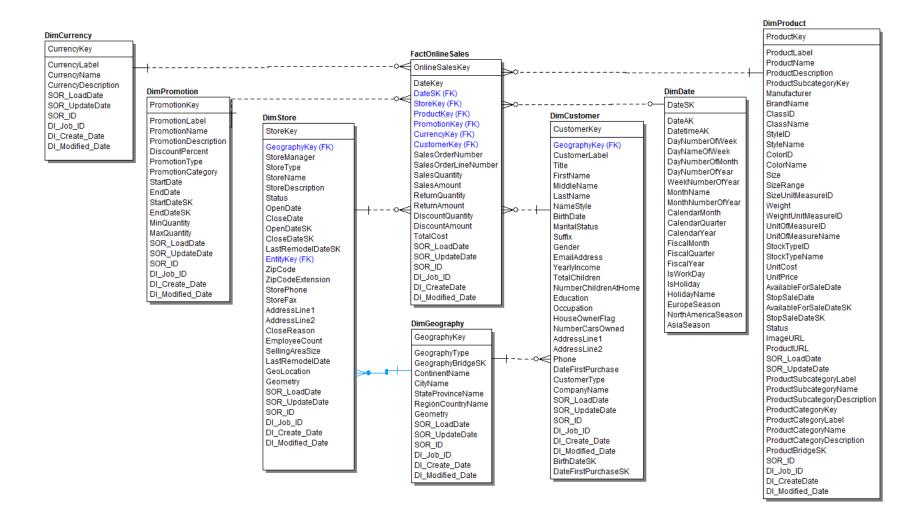
#### Creating the data models to load is key activity

#### Notes:

- Microsoft products will use database keys to determine relationships while other tools use column names to create. If using views will need to specify all relationships in Microsoft tools but others will not.
- Microsoft products will automatically eliminate circular relationships by disabling one or more of the violating relationships. Great for load but may need to adjust which one used.
- Qlik is VERY sensitive to circular loops. QlikView will create synthetic keys that take LONG time to load & produce INCORRECT results.
   QlikSense will take a long time & then NOT load.



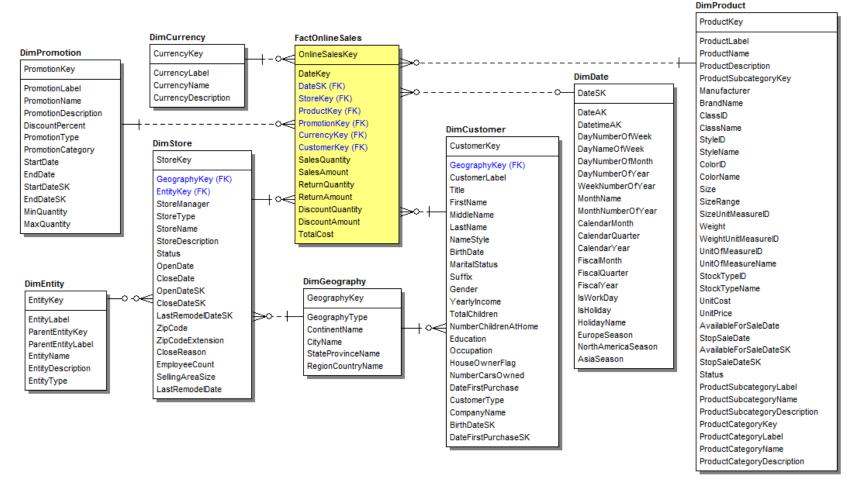
## Online Sales – Sub-model (or Workspace)





#### Online Sales – Sub-model

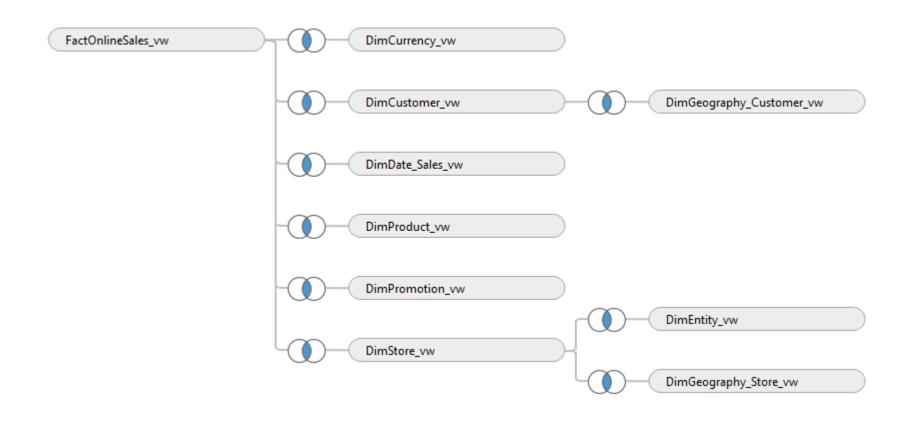
#### Draft – eliminating columns that will not be used in analysis





## Online Sales - Tableau

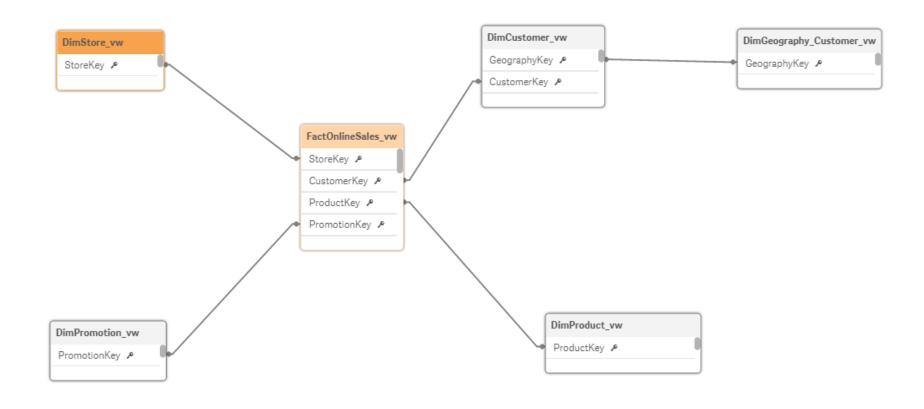
### Sample using views





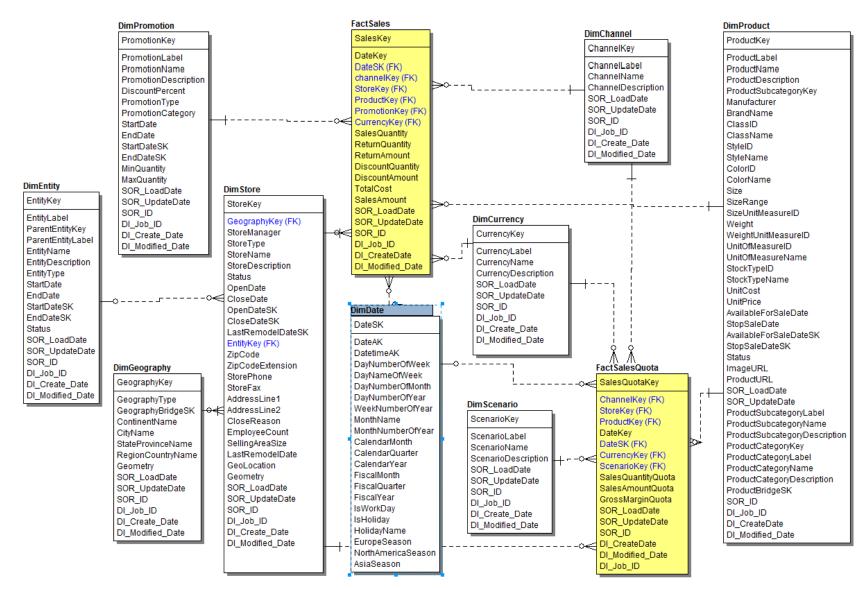
## Online Sales - QlikSense

### Sample using views



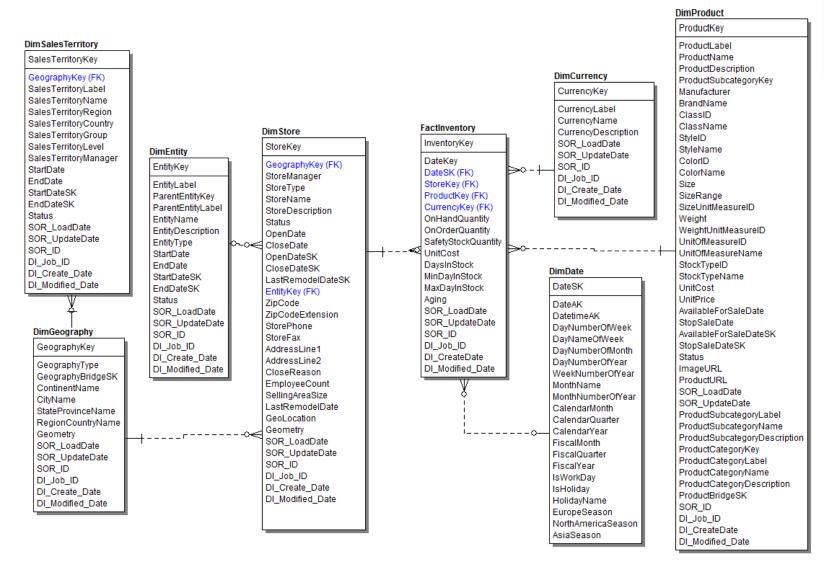


## Overall Sales – Sub-model (or Workspace)





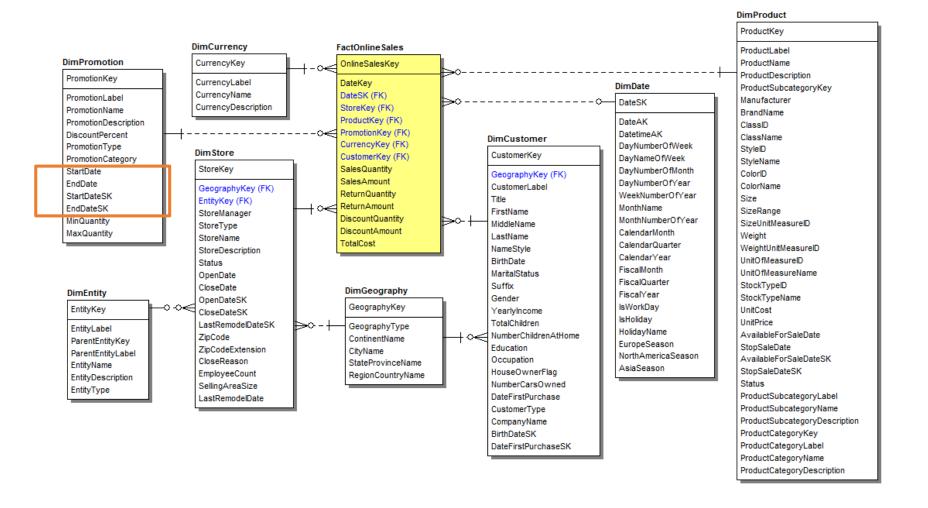
## Inventory — Sub-model (or Workspace)





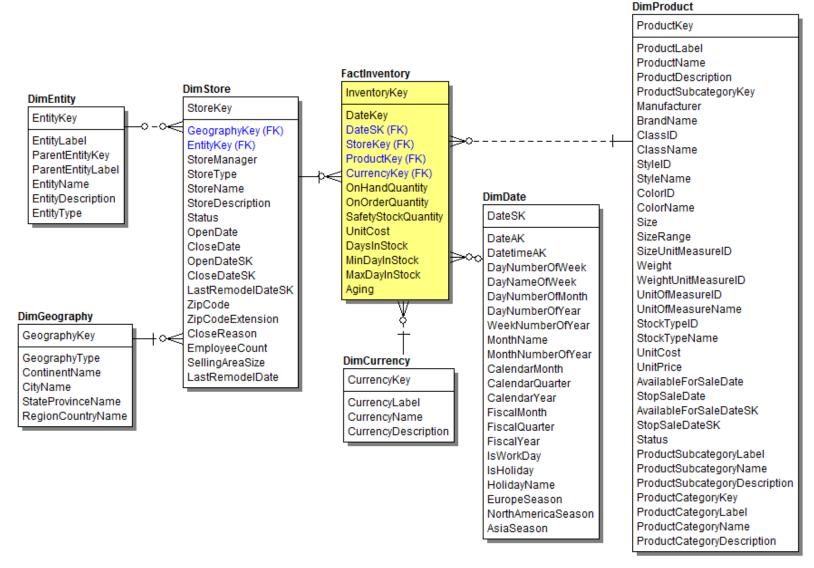


#### Online Sales



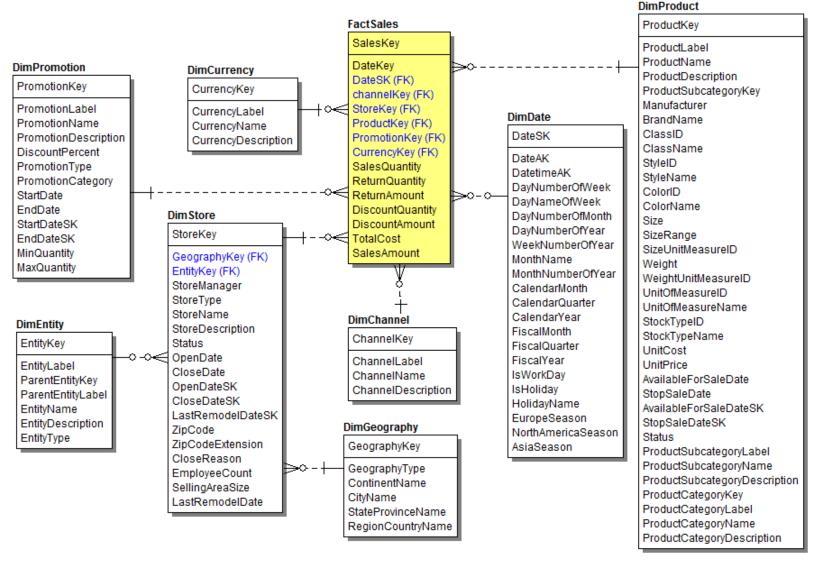


### Inventory





### Sales Quota





## Sales Strategy

