

PROJECT PLANNING & SCHEDULING

Team Id	LTVIP2025TMID30968
Project Name	Optimizing User, Group, and Role Management with Access Control and Workflows

Functional Requirement	User Story	No.Of Activities	Team Members
USERS	As an administrator, I want to create and manage user accounts in ServiceNow so that users can access the required applications and perform their tasks.	1	T.Madhu Latha
GROUPS	As a system administrator, I want to create and manage user groups in ServiceNow so that I can organize users and assign roles or responsibilities efficiently.	1	T.Madhu Latha
ROLES	As a system administrator, I want to create and assign roles in ServiceNow so that users have the appropriate access to perform their tasks	1	U.Madhavi
TABLES	As a ServiceNow developer or admin, I want to create and manage custom tables so that I can store and organize application-specific data effectively	1	U.Madhavi
ASSIGN USERS TO GROUPS	As a ServiceNow administrator, I want to assign users to groups so that they inherit group roles and can participate in group-based workflows and assignments.	1	T.Neeraja
ASSIGN	As a ServiceNow administrator,	2	T.Neeraja

ROLES TO USERS	I want to assign roles to users so that they have the appropriate access to perform their tasks in the platform.		
APPLICATION ACCESS	As a ServiceNow administrator, I want to control application access so that only authorized users can access specific applications and perform tasks securely.	1	R.Yamuna
ACCESS CONTROL LIST	As a ServiceNow administrator, I want to create and configure Access Control Rules (ACLs) so that only authorized users can view or modify specific data in the system.	1	R.Yamuna
FLOW	As a ServiceNow administrator or developer, I want to create automated flows using Flow Designer so that repetitive tasks and processes can be streamlined without writing code.	1	R.Yamuna


Assigned tasks to the group members:

Smart
Internz

Dashboard





















Internship

Support

Note: Request you to please click on "Tick mark  " after assigning the activities for each milestone.

Assign Roles & Responsibilities to Team

→ Proceed to Workspace

Users	Create Users	* Tungana Madhulatha		
Groups	Create Groups	* Tungana Madhulatha		
Roles	Create Roles	* Undralla Madhavi		
Table	Create Table	* Undralla Madhavi		
Assign users to gr	Assign users to pi	* Teki Neeraja		
Assign roles to us	Assign roles to ali	* Teki Neeraja		
Assign roles to us	Assign roles to bc	* Teki Neeraja		
Application acces	Assign table acce:	* Ruppa Yamuna		
Access control list	Create ACL	* Ruppa Yamuna		
Flow	Create a Flow to /	* Ruppa Yamuna		

+ ADD