

Yamunah Rajkumar

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PROFESSIONAL SUMMARY

A passionate designer dedicated to inclusive design and accessible interfaces. Skilled in creating engaging and user-friendly products with a strong foundation in user-centered and human-centered design approaches.

Key skills: Figma, Adobe XD, Illustrator, Photoshop, After Effects, Maya 3D, HTML, CSS, Miro, User Research, Usability Testing, Ideation, Prototyping (low & high fidelity), Wireframing, Design Thinking, Motion Design, 3D Modeling

WORK EXPERIENCE

Customer Service Associate, Bulk Barn
March 2020 - Current

- Collaborated with team members to address customer needs, achieving a 95% customer satisfaction rate.
- Engaged with customers to understand their needs and provided personalized solutions.
- Participated in team meetings to discuss process improvements and share feedback

EDUCATION

- **George Brown College**
 - **2019-2023**
 - Advanced Diploma- Interaction Design Program
 - **2023-2024**
 - Graduate Certificate - Web Development – Front-End Design Program