

Yan Nohan Luximon

IT Support Technician & Technical Support Specialist (Entry-Level)

Mauritius

Email: luxyan100@gmail.com

Phone: +230 58106713

Summary

Motivated **IT Support Technician & Technical Support Specialist** with training in computer repairs, IT systems, and web technologies. Proficient in **Microsoft Office applications (Word, Excel, PowerPoint)** for creating documents, spreadsheets, and presentations. Experienced in providing **remote IT support** and ready to collaborate across multiple time zones.

Certified in ITQ Level 3 (City & Guilds) and Computer Repairs & IT Support.

Currently preparing for CompTIA A+ certification.

Seeking remote IT support opportunities to apply technical skills and continue professional growth.

Technical Skills

Hardware & Software:

- Computer Hardware Troubleshooting
- Operating System Installation (Windows)
- Software Installation & Configuration
- Basic System Maintenance
- Microsoft Office Suite (**Word, Excel, PowerPoint**) — proficient in creating, formatting, and managing documents, spreadsheets, and presentations

Applications & Tools:

- Microsoft Office Applications
 - Basic HTML Knowledge
 - Remote Technical Assistance
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Certifications

- ITQ Level 3 for IT Users – City & Guilds (UK)
- Computer Repairs & IT Support (80 Hours) – Wisdom In Tech (2025)
- Web Technologies (48 Hours) – Wisdom In Tech (2023)
- Multimedia Technologies (48 Hours) – Wisdom In Tech (2023)
- CompTIA A+ Certification – Currently In Progress

 **certs**

Education

O Level – N. Saddul College - mauritius

- Completed(2025)
- Eligible for A-Level Studies

Professional Development

- Actively pursuing **IT certifications and practical experience** to strengthen skills in IT support.
 - Planning to expand into **advanced technical fields**, including **cybersecurity**, through future certifications and projects.
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Practical Experience

- Troubleshooting and repairing personal computers
 - Assisting friends and peers with hardware and software issues
 - Diagnosing system errors and performing maintenance
 - Supporting school-related IT tasks and basic technical assistance
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Availability

Actively seeking positions that allow me to apply my skills in **hardware/software troubleshooting, Microsoft Office support, Emailing , System maintenance , System installation.**

Flexible to work across different time zones, providing troubleshooting, software installation, and system maintenance remotely.